

**AGENDA FOR**  
**LICENSING AND SAFETY COMMITTEE**



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**To: All Members of Licensing and Safety Committee**

**Councillors:** G McGill (Chair), N Boroda, N Bayley,  
J Grimshaw, K Hussain, B Ibrahim, G Marsden, D Quinn,  
I Rizvi, J Rydeheard and M Walsh

Dear Member/Colleague

**Licensing and Safety Committee**

You are invited to attend a meeting of the Licensing and Safety Committee which will be held as follows:-

<b>Date:</b>	Thursday, 19 October 2023
<b>Place:</b>	Council Chamber, Bury Town Hall
<b>Time:</b>	7.00 pm
<b>Briefing Facilities:</b>	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
<b>Notes:</b>	

## **AGENDA**

### **1 APOLOGIES FOR ABSENCE**

### **2 DECLARATIONS OF INTEREST**

Members of the Licensing and Safety Panel are asked to consider whether they have an interest in any of the matters on the agenda, and if so, to formally declare that interest.

### **3 MINUTES OF PREVIOUS MEETING (Pages 3 - 8)**

The minutes of the meeting held on the 14<sup>th</sup> September 2023 are attached. Members of the Licensing and Safety Committee are asked to consider whether these are a correct record of the meeting, and if so, to formally approve them.

### **4 PUBLIC QUESTION TIME**

Questions are invited from members of the public present at the meeting on any matters for which this Panel is responsible.

Approximately 30 minutes will be set aside for Public Question Time if required.

### **5 OPERATIONAL REPORT (Pages 9 - 14)**

A report from the Executive Director (Operations) is attached.

### **6 PROPOSED HACKNEY CARRIAGE & PRIVATE HIRE POLICY REVISIONS FOLLOWING PUBLIC CONSULTATION (Pages 15 - 128)**

A report from the Executive Director (Operations) is attached.

### **7 URGENT BUSINESS**

Any other business, which by reason of special circumstances, the Chair agrees may be considered as a matter of urgency.

### **8 EXCLUSION OF PRESS AND PUBLIC**

To consider passing the appropriate resolution under section 100 (A)(4) of the Local Government Act 1972 that the press and public be excluded from the meeting during consideration of the following item of business since it involves the likely disclosure of the exempt information stated.

### **9 APPLICATION FOR PUBLIC / PRIVATE HIRE DRIVER LICENCE (Pages 129 - 138)**

A report from the Executive Director (Operations) is attached.

**Minutes of:** LICENSING AND SAFETY COMMITTEE

**Date of Meeting:** 14 September 2023

**Present:** Councillor G McGill (in the Chair)  
Councillors N Boroda, N Bayley, J Grimshaw, B Ibrahim,  
G Marsden, I Rizvi, J Rydeheard, L Ryder and M Walsh

**Also in attendance:** M Bridge- Licensing Unit Manager  
M Cunliffe – Democratic Services  
O Osinuga – Legal Advisor  
B Thomson- Head of Public Protection

**Public Attendance:** 2 members of the public were present at the meeting.

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**LSP.1 APOLOGIES FOR ABSENCE**

Apologies for absence were submitted Councillors K Hussain and D Quinn.  
Councillor L Ryder acted as a substitute representative for Councillor D Quinn.

Councillor Ryder had undertaken the Licensing training which had been provided to all Members of the Committee earlier this year.

**LSP.2 DECLARATIONS OF INTEREST**

Councillor Rydeheard declared an interest that in his employment he had worked on a number of cases involving both Private Hire and Hackney Carriage drivers.

Councillor Ibrahim declared an interest that he was aware of the applicant within his local community in relation to agenda item 8 and would remain in the meeting for this item.

**LSP.3 MINUTES OF PREVIOUS MEETING**

**Delegated decision:**

That the Minutes of the last meeting held on the 20<sup>th</sup> July 2023 be approved as a correct record and signed by the Chair.

**LSP.4 PUBLIC QUESTION TIME**

No questions had been pre submitted or were raised by members of the public in attendance at the meeting.

**LSP.5 OPERATIONAL REPORT**

The Executive Director (Operations) submitted a report advising Members on operational issues within the Licensing Service.

The report set out updates in respect of the following issues:

The Licensing Service had dealt with a number of compliance and enforcement Matters between the 3<sup>rd</sup> July and the 27<sup>th</sup> August 2023.

## TRADE LIAISON MEETING

The Licensing Service held a Trade Liaison meeting with the taxi trade on the 3<sup>rd</sup> August 2023, this was attended by representatives of the trade. The minutes of the meeting have been published on the Council's website.

Following the decision of the Committee on the 20<sup>th</sup> July 2023, the Licensing Service have progressed the public consultation in relation to the review of Council Policy in relation to Hackney carriage and Private Hire. The consultation began on the 7<sup>th</sup> August 2023 and will end on the 15<sup>th</sup> September 2023. A further report will be drafted and placed before members for consideration at the meeting in October 2023.

The Licensing Service raised the public consultation with trade representatives at the Trade Liaison meeting on the 3<sup>rd</sup> August 2023 to enable them to advise their members of the proposed consultation. In addition, it was requested that a dedicated email address was set up for any issues/concerns/difficulties to be communicated to the Licensing Service.

Following the Trade Liaison meeting, the Licensing Service had sent two rounds of emails out on the 7<sup>th</sup> August and 30<sup>th</sup> August 2023. The email was sent to 911 drivers, 30 Private Hire Operators and 5 trade representatives. The Council's Engagement Officer had been promoting and working with the trade groups and the Council has been promoting the consultation by social media.

## LICENSING HEARING SUB-COMMITTEE HEARING

The Licensing Service received an application for a Temporary Event Notice for the Kavern Klub, 107 The Rock, Bury, BL9 0NB. Representations were received from Greater Manchester Police in their capacity as a responsible authority. The matter was considered by the Licensing Hearings Sub-Committee on the 3<sup>rd</sup> August 2023. During the meeting the notice giver after hearing the representation from Greater Manchester Police decided to withdraw her application, therefore the Sub-Committee members were not required to determine the application.

## DEDICATED BE.EV TAXI AND PRIVATE HIRE ELECTRIC VEHICLE CHARGING POINTS IN GREATER MANCHESTER

The Licensing Service were requested by Transport for Greater Manchester to circulate to the taxi trade in Bury on the 29 August 2023, information in relation to taxi and private hire charging points that are now live in Greater Manchester. This information was emailed and sent to all licence holders and interested parties and EV taxi and private hire charging points sites now live were detailed in the report.

Information was also provided on how to register the vehicle on the scheme and how to validate onto the scheme. The information sent to the trade also contained the costs associated with the different types of chargers.

#### OFFICER TRIBUTE

B Thomson, the Head of Public Protection also communicated to the meeting with deep sadness the passing of a colleague Sandra Coombes. Sandra passed away peacefully on Friday the 8<sup>th</sup> September 2023. She had worked for the authority in the highly specialist role covering Animal Health & Welfare and Animal Licensing. Sandra would be greatly missed by her colleagues, peers and all those who knew her.

Sandra had worked for Bury since March 1994 and during the last 29 and more years, Sandra had, almost singlehandedly, led all work in the complex field of animal health and welfare including dealing with many major challenges but most noteworthy the foot and mouth outbreak, illegal puppy farms and most recently avian influenza.

Sandra was held in high esteem throughout Greater Manchester and was a font of technical knowledge and expertise.

Sandra would be greatly missed by everyone who knew her in Bury and across the wider North West animal health and welfare world.

The Chair and Members of the Committee were deeply saddened by her sudden and unexpected loss and the thoughts and prayers of the Committee were sent to her family and friends at this terribly sad time. Mr Charlie Oakes who was in attendance at the meeting also expressed his condolences on behalf of the Taxi Association.

A number of Members then commented on the report.

One Member commented on the consultation in relation to the review of Council Policy in relation to Hackney carriage and Private Hire and enquired how much feedback had been received from the trade or comments from Unions.

It was confirmed that the total numbers would be included in the October final report and many trade representatives were part of the GMB Union.

Another Member commented it would be good to see a snapshot of the comments from the consultation exercise.

It was reported that the report would include comments as an appendix although personal information would be redacted and removed from the public domain.

#### **It was agreed:**

That the report be noted.

#### **LSP.6 URGENT BUSINESS**

No urgent business was reported at the meeting.

#### **LSP.7 EXCLUSION OF PRESS AND PUBLIC**

**Delegated decision:**

That in accordance with Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting during consideration of the following items of business since it involved the likely disclosure of information relating to individuals who hold Licences granted by the Authority or Applicants for Licences provided by the Authority.

**LSP.8 APPLICATION TO LICENCE A VEHICLE AS A HACKNEY CARRIAGE CONTRARY TO COUNCIL POLICY**

The Executive Director (Operations) submitted a report relating to an application to licence a vehicle as a hackney carriage which falls outside the Council's current policy.

The Chair made introductions and the Council Solicitor outlined the procedure to be followed and clarified that all those present had read the report. The report, which was accepted by the Applicant and their representative was presented by the Licensing Unit Manager.

He set out the reasons for the being before the Committee and highlighted a report that was considered at the committee meeting on the 11<sup>th</sup> November 2021 in relation to common minimum standards. Members of the Committee noted that report and recommended approval which was undertaken at a meeting of the Full Council on the 24<sup>th</sup> November 2021. The following policy standard was adopted;

*Standard 9 of the adopted common minimum licensing standards related to vehicle design and stated "No vehicle first being licensed will have been written off in any category and will not be renewed (if previously written off) after 1 April 2022".*

On the 24<sup>th</sup> March 2022, a further report was considered and adopted by the Licensing and Safety Committee in relation to written off vehicles. The decision of the Committee then was as follows:

*Following discussions with the GM Licensing Network, it is proposed to review this standard in its entirety and give consideration to a revised standard in relation to written off vehicles. It is recommended that the standard that has been previously approved be amended as follows:-*

*Existing licence holders with vehicles that have previously been written off (in any category) will be permitted to renew their licence up to 31 March 2023.*

On the 16 March 2023, a further report was considered and approved by the Licensing and Safety Committee in relation to amendments to the Greater Manchester Minimum Licensing Standards for the Hackney Carriage and Private Hire vehicles. This report included the implementation date for the written-off vehicle to the 1<sup>st</sup> April 2026 for existing licensed vehicles.

Members resolved that the implementation date for the written-off vehicle standards be extended to 1<sup>st</sup> April 2026. The amendment to the written off policy is to permit vehicle licence holders who are currently licensed in Bury with a previously written off vehicle prior to the implementation of the Stage 2 of Common Minimum Standards in

November 2021 to continue to be able to licence the vehicle until the 1<sup>st</sup> April 2026. In order to achieve compliance, the current policy now stated that from 1<sup>st</sup> April 2025 a vehicle licence will not be renewed if the vehicle has been previously written off.

There was no change to Council Policy relating to new vehicle licence applications in relation to this standard.

On the 9<sup>th</sup> March 2023, the Licensing Service were notified by the vehicle proprietor that they had been involved in a road traffic accident and there was damage to the front of the vehicle.

On the 13<sup>th</sup> March 2023, the Licensing Service attended the home address to undertake an inspection of the vehicle and a Licensing Enforcement Officer noted that the vehicle had incurred severe front-end damage and the front nearside wheel was buckled into the suspension spring. The Officer issued a suspension notice under section 68 of the Local Government (Miscellaneous Provisions) Act 1976.

On the 11<sup>th</sup> May 2023, the Licensing Service received a telephone call that the vehicle would not be repaired within the 2 months period specified by legislation. It was explained that the vehicle licence would be revoked on the 13<sup>th</sup> May 2023 if the vehicle was not repaired by that date, as required by legislation. It was also advised that once the vehicle had been repaired, they would be able to submit a new application for the grant of a hackney carriage vehicle licence. At this point of this advice being issued the Licensing Service/Licensing Officer was not aware that the vehicle would be/was written off by the insurance company.

On the 15<sup>th</sup> May 2023, the Licensing Service revoked the hackney carriage vehicle licence for the vehicle, as required by legislation.

On the 19<sup>th</sup> July 2023, the Licensing Service received an application to licence this vehicle.

The Licensing Service had arranged for the vehicle to be tested at Sunnybank Service Station prior to this meeting. The vehicle had been tested on the 22<sup>nd</sup> August and passed the test with no faults or advisories.

Members were requested to consider the application and determine whether to depart from current Council Policy relating to the written off vehicle standard which does not permit a written off vehicle being accepted as part of a new vehicle application as outlined in the report.

**Delegated decision:**

The Committee carefully considered the report, and oral representations by the applicant and his representative.

The Committee noted the explanations provided but taking into account the Council's Policy and Guidelines the Committee resolved **to apply the current licensing policy relating to written off vehicles and refuse the application.**

The Committee agreed that the correct Council policies and legislation had been followed including suspension and revocation of the licence after the required period of

time. Policy changes had been correctly communicated in the past and there were no reasons to depart from policy.

It was reasonable to suggest that the applicant should have known about the policy and written off vehicles were not permitted on the fleet. There were no exceptional circumstances to consider in deviating from policy and judgement had been made on the vehicle alone.

**COUNCILLOR G MCGILL**

**Chair**

**(Note: The meeting started at 7.00pm and ended at 8.50pm)**





<b>Classification</b>	<b>Item No.</b>
<b>Open / Closed</b>	

<b>Meeting:</b>	Licensing and Safety Committee
<b>Meeting date:</b>	19 October 2023 – Licensing and Safety Committee
<b>Title of report:</b>	Operation Report
<b>Report by:</b>	Executive Director (Operations)
<b>Decision Type:</b>	N/A Report for information only
<b>Ward(s) to which report relates</b>	All

#### **Executive Summary:**

A report to advise members on operational issues within the Licensing service.

#### **Recommendation(s)**

That the report be noted.

#### **Key considerations**

Not applicable

#### **1.0 BACKGROUND**

1.1 The report advises Members on operational issues within the Licensing service.

#### **2.0 COMPLIANCE/ENFORCEMENT**

2.1 The Licensing Service have dealt with the following compliance and enforcement matters for the following periods

2.2 **4 to 10 September**

**Client**

Complaints 3

Enforcement 5

**Premises**

Enforcement 15

**Vehicles**

Complaints 2

Enforcement 6

2.3 **11 to 17 September**

**Client**

Complaint 3

Enforcement 1

Intelligence 1

**Operator**

Complaint 2

**Premises**

Enforcement 7

**Vehicle**

Enforcement 4

2.4 **18 to 24 September**

**Client**

Complaint 5

Enforcement 2

**Operator**

Complaint 3

**Premises**

Complaint 3

Enforcement 1

**Vehicle**

Enforcement 6

2.5 **25 September to 1 October**

**Client**

Complaint 4

Enforcement 4

**Premises**

Multi Agency visits 4

Enforcement 9

**Vehicle**

Enforcement 2

2.6 **2 to 8 October**

**Client**

Complaint 2

Enforcement 3

**Premises**

Enforcement 13

Multi Agency 4

**Vehicle**

Enforcement 3

**3.0 LICENSING HEARINGS SUB-COMMITTEE**

- 3.1 Following a request from Greater Manchester Police on the 6 September 2023 for a summary review in respect of Hub Bar, 1 Haslam Street, Bury. The legislation requires the Licensing Authority to hold a hearing within 48 hours of receipt of the application from Greater Manchester police. A Licensing Hearings Sub-Committee took place on the 8<sup>th</sup> September 2023 and Members resolved to suspend the premises licence and to remove the designated premises supervisor from the licence.

Following the interim steps hearing, the Licensing Authority must hold a summary review hearing within 28 days of the application from Greater Manchester Police. The hearing took place on the 28 September 2023 and members resolved to revoke the premises licence and remove the designated premises supervisor. Following this decision members were required to consider whether the interim steps remain in place, or if they should be modified or withdrawn. Members decided that the interim steps should be kept in place.

**4.0 PARTNERSHIP WORKING**

- 4.1 Officers from the Public Protection Service (Licensing and Trading Standards) conducted two operations over two nights (29 September and 5 October 2023) respectively with

Greater Manchester Police and the Immigration Service. Eight premises were visited, and one venue was found to have no designated premises supervisor and the name of the restaurant required changing and another premises also had changed its name. Advice was given at the time of the visits.

**5.0 APPOINTMENT OF NEW OFFICERS**

5.1 The Head of Public Protection wishes to advise the Committee of new appointments within the Service, these are as follows: -

- o Joe Naylor – Regulatory Compliance Apprentice
- o Laura Henry – Enforcement Officer Animal Health and Welfare
- o Luke Solczak - Licensing Enforcement Officer

**Community impact / links with Community Strategy**

Not applicable

**Equality Impact and considerations:**

24. *Under section 149 of the Equality Act 2010, the ‘general duty’ on public authorities is set out as follows:*

*A public authority must, in the exercise of its functions, have due regard to the need to -*

- (a) *eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;*
- (b) *advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;*
- (c) *foster good relations between persons who share a relevant protected characteristic and persons who do not share it.*

25. *The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations and demonstrate that we are paying ‘due regard’ in our decision making in the design of policies and in the delivery of services.*

<b>Equality Analysis</b>	<i>Please provide a written explanation of the outcome(s) of either conducting an initial or full EA.</i>
<i>The Licensing Service have considered the Equality Act 2010 and due to each application being dealt with on its own merits there is no positive or negative on any of the protected characteristics.</i>	

**Assessment of Risk:**

The following risks apply to the decision:

Risk / opportunity	Mitigation
None	

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**Consultation:**

Not applicable

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**Legal Implications:**

Not applicable

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**Financial Implications:**

Not Applicable

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**Report Author and Contact Details:**

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**Please include a glossary of terms, abbreviations and acronyms used in this report.**

Term	Meaning
None	

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<b>Classification</b>	<b>Item No.</b>
<b>Open / Closed</b>	

<b>Meeting:</b>	Licensing and Safety Committee Full Council
<b>Meeting date:</b>	19 October 2023 LSC 22 November 2023 Full Council
<b>Title of report:</b>	Proposed Hackney Carriage & Private Hire Policy Revisions following Public Consultation
<b>Report by:</b>	Executive Director (Operations)
<b>Decision Type:</b>	Council
<b>Ward(s) to which report relates</b>	All

### **Executive Summary:**

This report sets out the outcome of the Public Consultation relating to Hackney Carriage and Private Hire Policy revisions.

### **Recommendation(s)**

The Committee is asked to consider the following options:-

1. To adopt the proposals outlined within the report.
2. To refuse to adopt the proposals outlined within the report.
3. To modify any of the proposals as determined by the committee.

In addition, the Committee is asked to provide delegated authority to amend the implementation date of any of these standards to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the amendment date would be reported at a subsequent Licensing & Safety Committee meeting.

### **BACKGROUND**

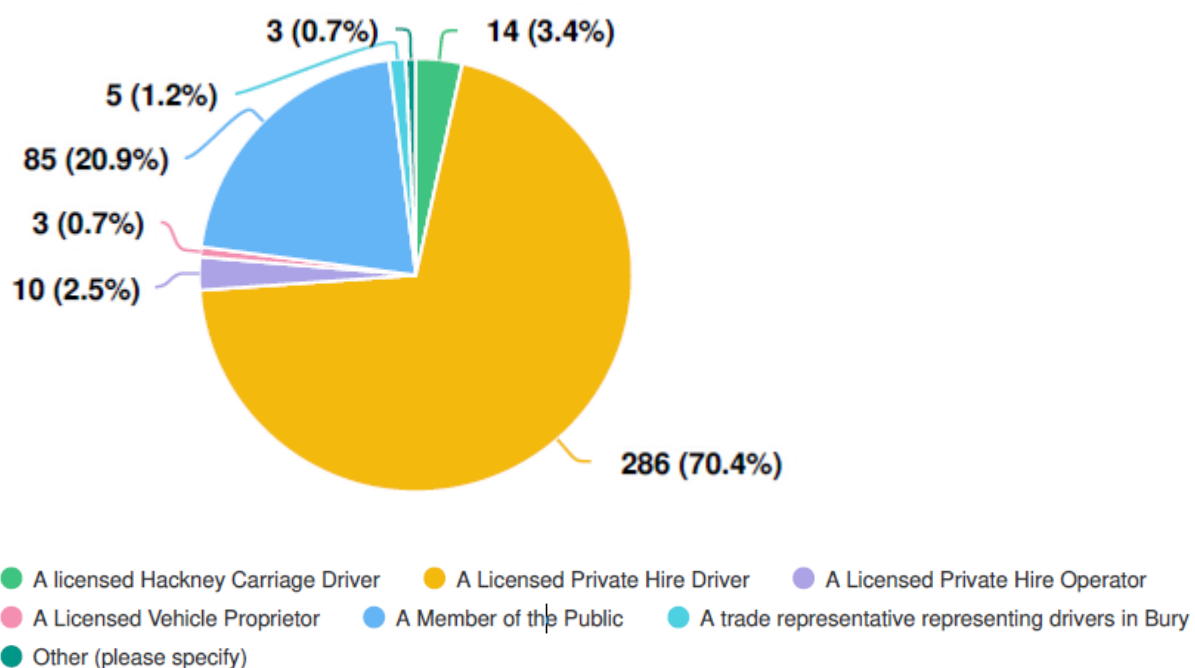
- 1.0 Members will be aware of the report that was considered by this Committee on the 20 July 2023, where members gave their approval for the Licensing

Service to carry out a public consultation in relation to the review of Council Policy in relation to Hackney carriage and Private Hire.

- 1.1 The consultation took place between the 7 August 2023 and the 15 September 2023. The questionnaire was developed and hosted on-line on 'One Community', the council's engagement and consultation portal. Hard copies of the questionnaire were made available on request (none were requested). Emails were also accepted as a response. The survey was promoted on the council's social media platforms, via the one community newsletter and through direct emails to stakeholders.
- 1.2 The Licensing Service discussed the public consultation with trade representatives at the Trade Liaison meeting on the 3 August 2023 to enable them to advise their members of the proposed consultation. It was requested that a dedicated email address was set up for any issues/concerns/difficulties to be communicated to the Licensing Service.
- 1.3 Further to the Trade Liaison meeting, the Licensing Service sent two emails on the 7 August and 30 August 2023 promoting the consultation. The emails were sent to 911 drivers, 30 Private Hire Operators and 5 trade representatives. The Council's Engagement Officer has been promoting and working with the trade groups and the Council promoted the consultation by social media.

**2.0 Findings of the Consultation**

2.1 A public consultation took place between 7 August 2023 and 15 September 2023. The consultation was accessed by 1,195 people, with 436 informed participants leading to 405 who were actively engaged with the consultation. The breakdown in participants included licensed drivers from the private hire and hackney carriage trade, licensed private hire operators, licensed vehicle proprietors, members of the public and trade representatives.





- 2.2 Interestingly responses were received with a similar equivalent proportion of licensed divers (in relation to the Bury fleet) that took part in the consultation. Responders identifying themselves as a hackney carriage driver were 13 (92.9%) licensed in Bury (with 1 (7.1%) licensed elsewhere), and participants identifying themselves as a private hire driver were 263 (92.0%) licensed in Bury (with 23 (8.1%) licensed elsewhere).
- 2.3 Only 2 identified participants recoded themselves as a vehicle proprietor (66.7%) licensed in Bury (with 1 (33.3%) licensed elsewhere). The remaining responses were anonymous with responders choosing not to identify themselves.

### **3.0 Consultation Findings Overview**

3.1 The following table shows the general response to the published proposals showing whether responders agreed or disagreed.

<b>Proposal</b>	<b>Agree</b>	<b>Disagree</b>
Front plates/livery	88%	12%
Mandatory door signs	83%	17%
Driving standards assessment	76%	24%
Knowledge tests	46%	54%
Re-application	91%	9%

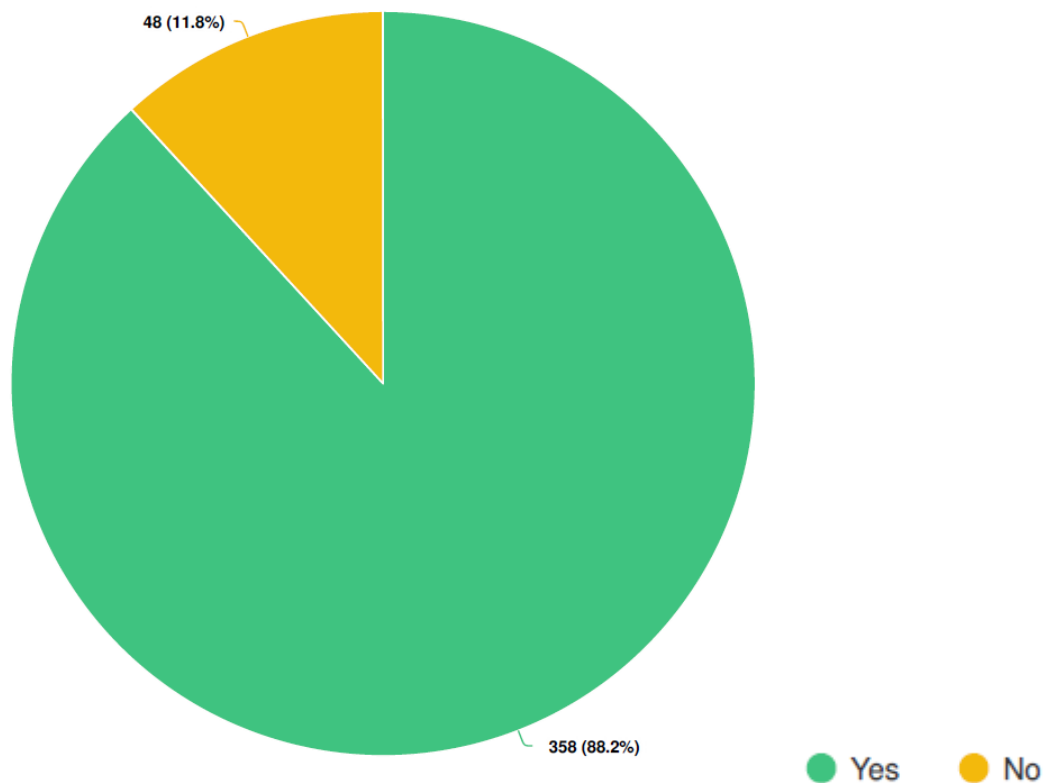
3.2 The largest responses for each proposal have been highlighted in green. The table shows the following:

- 88% of respondents agreed with the proposals regarding front plates and livery.
- 83% agreed with the proposals about mandatory door signs.
- 76% agreed with the proposal around driving standards assessments.
- 54% disagreed with the proposals around knowledge tests, however 46% did agree.
- 91% agreed with the proposals around changes to the re-application process.

### **4.0 Consultation Findings Detail**

4.1.1 **Question:** Do you agree with the proposals above regarding Front Plates/Livery?

Overwhelmingly 358 (88.2%) of participants agreed with proposal 1, with 48 (11.8%) disagreeing.

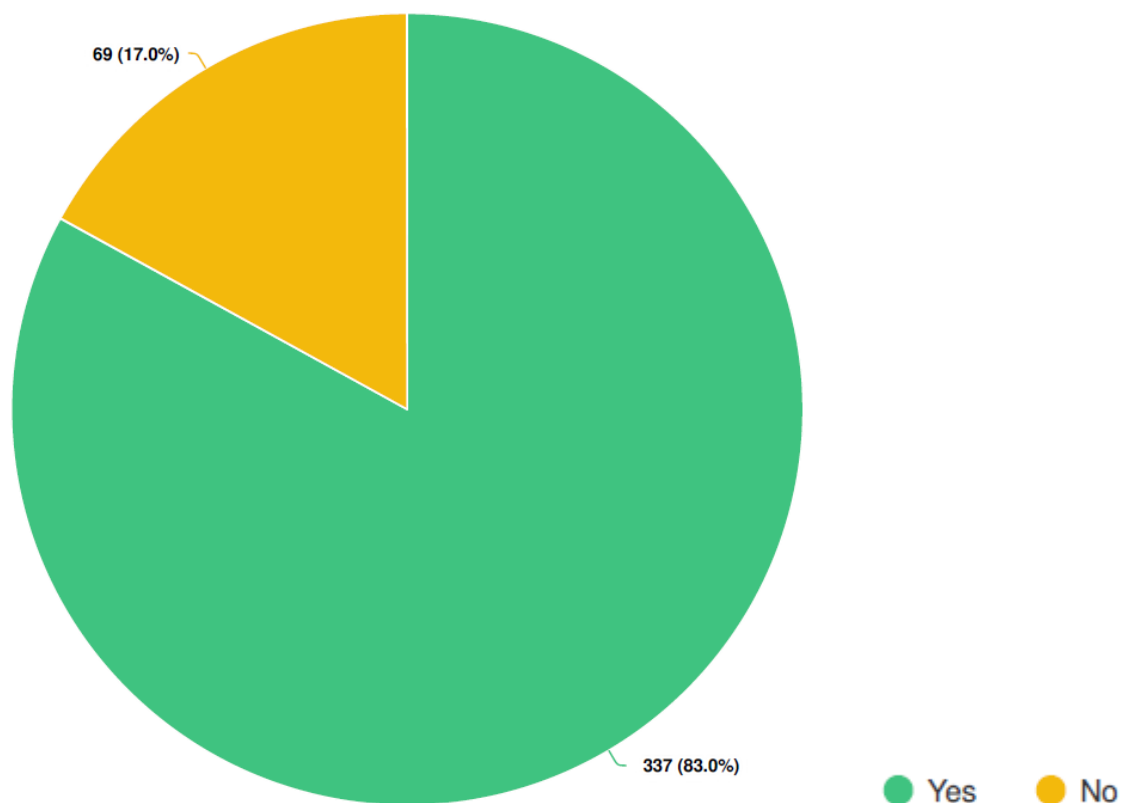


**4.1.2 Rationale:** It is recognised that national guidance, due to be released later this year (2023), is not likely to mandate the need for front plates on licensed vehicles. In addition to this, it is widely known and accepted that many other licensing authorities are no longer imposing this requirement and see no detriment to the visibility and enforcement of licensed vehicles due to this. Furthermore, the Service has listened to concerns of the trade and fears that current arrangements may facilitate targeted anti-social behaviour towards licensed vehicles.

**4.1.3 Recommendation:** Members to approve the removal of the front plate requirement on hackney carriage and private hire vehicles. Members to approve the implementation of a council issued front windscreen vehicle identification sign for hackney carriage and private hire vehicles to be positioned in the bottom passenger side of the front windscreen in a Council issued holder.

**4.2.1 Question: Do you agree with the proposals regarding changes to mandatory door signs?**

Overwhelmingly 306 (75.4%) of participants agreed with proposal 2, with 100 (24.6%) disagreeing.



**4.2.2 Rationale:** The Licensing Service acknowledges the views of the trade through ongoing engagement who believe large door signs contribute to alleged anti-social behaviour and targeting of licensed vehicles. The Licensing Service acknowledge these ongoing concerns but also recognise the importance that door signs play a huge role in identifying a licensed vehicle for customers.

New draft guidance by Department of Transport states licensing authorities should seek to minimise the profile of private hire vehicles as these can only be legally engaged through a booking with a licensed operator. The guidance further states Licensing authorities should not impose a livery requirement on private hire vehicles.

The more distinctive a private hire vehicle is made to appear, the greater the chance that this might be confused with a taxi.

It was proposed that the requirement for the current rear passenger door sticker stating, "Private hire vehicle (not a taxi) The driver can only take passengers who have pre-booked with this company" to be replaced with a new Council issued sticker which is to be displayed on the rear door of a private hire vehicle stating, "Private hire vehicle not insured unless pre booked with operator" (magnetic signage is not permitted)

**4.2.3 Recommendation:** Members to approve the removal the current requirement to display the name of the operator on the front doors, front windscreen, and rear windscreen on private hire vehicles. Members to approve the implementation of an operator window sign, in a council issued window mounted wallet (which can be changed by the licensed driver to advise passengers of the

operator currently being used to fulfil the booking). The window mounted wallet is to be displayed in the bottom passenger side corner of the vehicle windscreen alongside the (new) vehicle identification sign. A window wallet issued by the Council, must be displayed at all times next to the proposed window vehicle identification sticker also displayed in a pouch. The operators name must be clearly legible, printed in a digital format (not handwritten) and must fill the corresponding wallet/holder space.

<p>Current Standard</p>	<p>Bury Council requires all Hackney Carriage and Private Hire vehicles to <b>display front and rear plates.</b></p> <p>In respect of Private hire vehicles, they must display the following as well as the plates:</p> <ul style="list-style-type: none"> <li>• Operator stickers on two front doors.</li> <li>• The name of the operator’s firm on the front windscreen at the top left-hand side, the name of the operator’s firm at the bottom of the back windscreen.</li> <li>• Bury Insurance stickers on two rear doors.</li> <li>• We do not allow any signage to be on magnets.</li> <li>• The operator signage is currently approved and then provided by the Operator.</li> <li>• All signs, including phone numbers and logos, must be between 4cm and 7cm high.</li> </ul> <p>Vehicles must also display the following signs:</p> <ul style="list-style-type: none"> <li>• The name of the operator’s firm on the front windscreen at the top left-hand side.</li> <li>• The name of the operator’s firm at the bottom of the back windscreen.</li> <li>• The name, phone number and logo of the operator’s firm on the two front-door panels.</li> </ul> <p>All signs, including phone numbers and logos, must be between 4cm and 7cm high. New signs must be checked with our Licensing Officer before you use them.</p> <p>You must not display a sign or note saying:</p> <ul style="list-style-type: none"> <li>• Taxi;</li> <li>• Cab; or</li> <li>• For hire</li> </ul>
<p>New Standard</p>	<p>Bury Council requires all Hackney Carriage and Private Hire vehicles to display a rear plate and a front vehicle windscreen vehicle identification sign.</p> <p>In respect of Private hire vehicles, they must display the following as well as the plate:</p>

	<ul style="list-style-type: none"> <li>• An operator window sign, in a council issued window mounted wallet (which can be changed by the licensed driver to advise passengers of the operator currently being used to fulfil the booking). The window mounted wallet is to be displayed in the bottom passenger side of the vehicle windscreen alongside the (new) vehicle identification sign. A window wallet, issued by the Council, must be displayed at all times. The operators name must be clearly legible, printed in a digital format (not handwritten) with operators logo if applicable, and must fill the corresponding wallet/holder space.</li> <li>• A rear passenger door sticker (on each rear door), issued by the Council, stating "Private hire vehicle not insured unless pre booked with operator"</li> <li>• Passenger window signs, issued by the Council, shall be affixed permanently to all passenger windows of the vehicle and are not removed whilst the vehicle is licensed. The window signs must contain plate number, registration number, expiry date and the number of passengers the vehicle is licensed to carry.</li> <li>• We do not allow any signage to be mounted on magnets.</li> <li>• The operator signage in use must be approved by the Council and issued by the Operator.</li> </ul>
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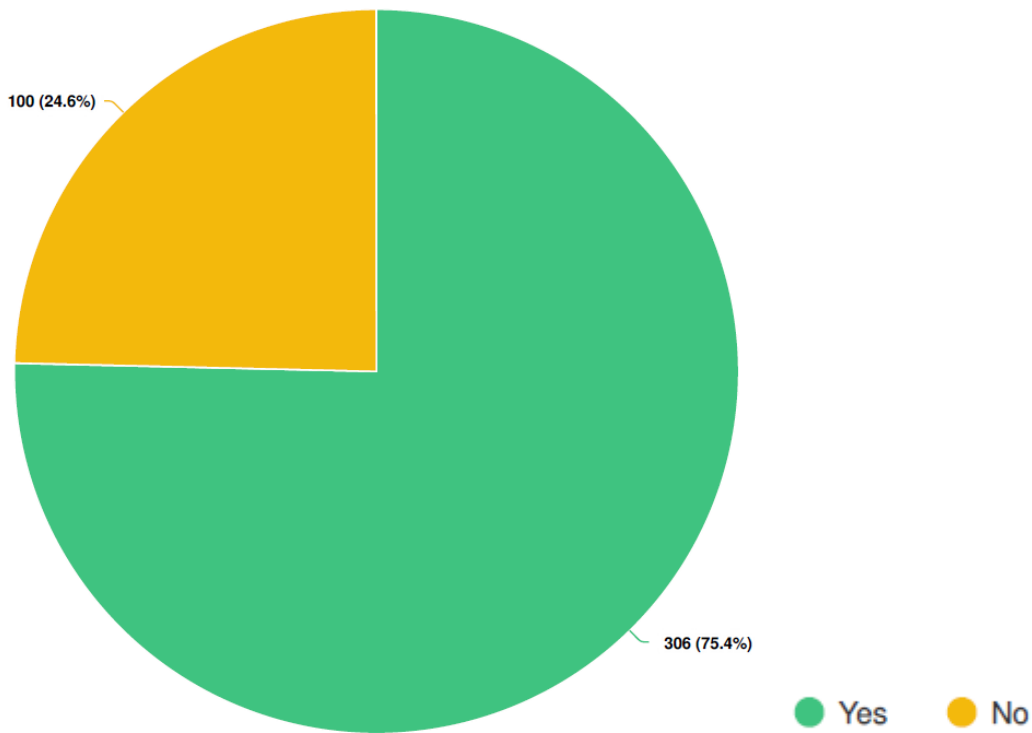
The above standard would come into effect following procurement and availability of relevant peripherals. Once procured, the new standard would be implemented for all new hackney carriage/private hire vehicle licences. Existing vehicle licence holders will transition at their next renewal of their vehicle licence.

Should any existing licence holder wish to transition to the new standards before their renewal date a process will be implemented to enable new peripherals to be purchased at an additional cost and exchanged for their existing front plate and will be required to adopt the new licence conditions for the remainder of their current vehicle licence.

Members are asked to delegate authority to amend the implementation date of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the amendment date would be reported at a subsequent Licensing & Safety Committee meeting.

**4.3.1 Question: Do you agree with the proposals above regarding Driving Standards Assessment (DSA) – Pre-requisites?**

Overwhelmingly 306 (75.4%) of participants agreed with proposal 2, with 100 (24.6%) disagreeing.



**4.3.2 Rationale:** The Council requires all applicants who wish to become a licensed Hackney Carriage/Private Hire driver in Bury to undertake a driving standards assessment. This assessment is undertaken by qualified driving instructors. The assessment is based on modern driving practices and the standard is set at a level suitable for full driving licence holders. The Licensing Service recognises that applicants must hold a valid driving licence issued by the DVLA. Therefore, comments were sought on the removal of this requirement.

**4.3.3 Recommendation:** Members to approve the modification of the current licensing standards related to Driving Standards Assessment (DSA) – Pre-requisites? as outlined below.

Current Standard	All applicants will need to provide proof that they have passed the practical driving assessment for taxi drivers, issued by either of our approved driver training companies
New Standard	All new driver applications will be required to possess a valid UK Driving Licence

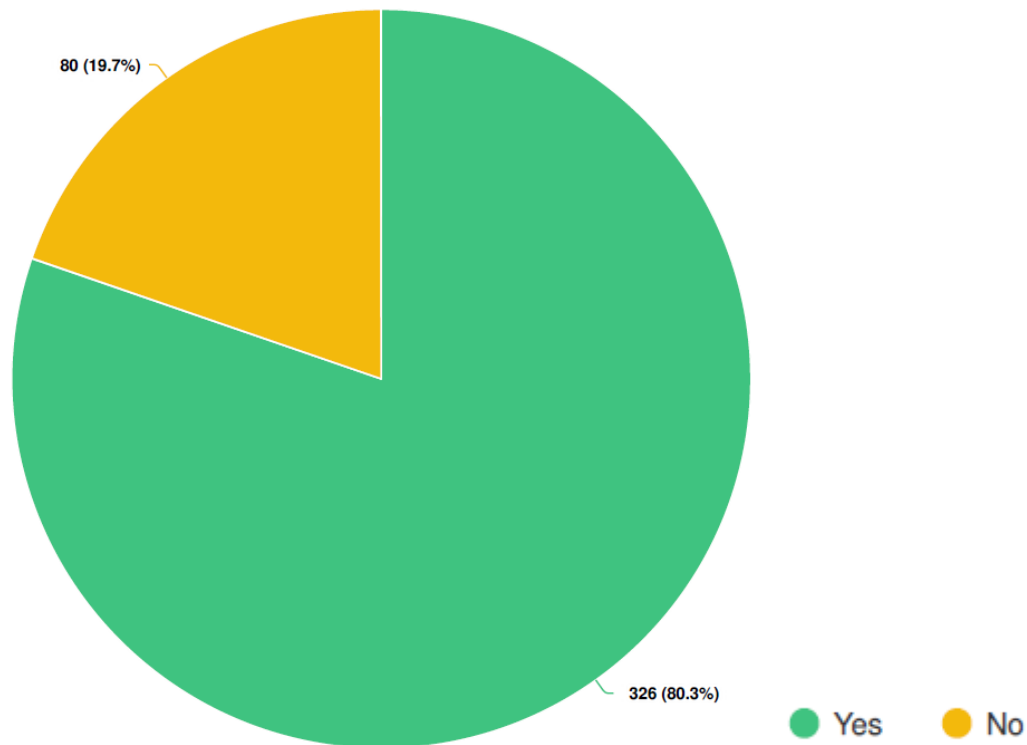
The above standard would come into effect for all new applications for hackney carriage and private hire drivers commencing from 1 January 2024.

Members are asked to delegate authority to amend the implementation date, if necessary, of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

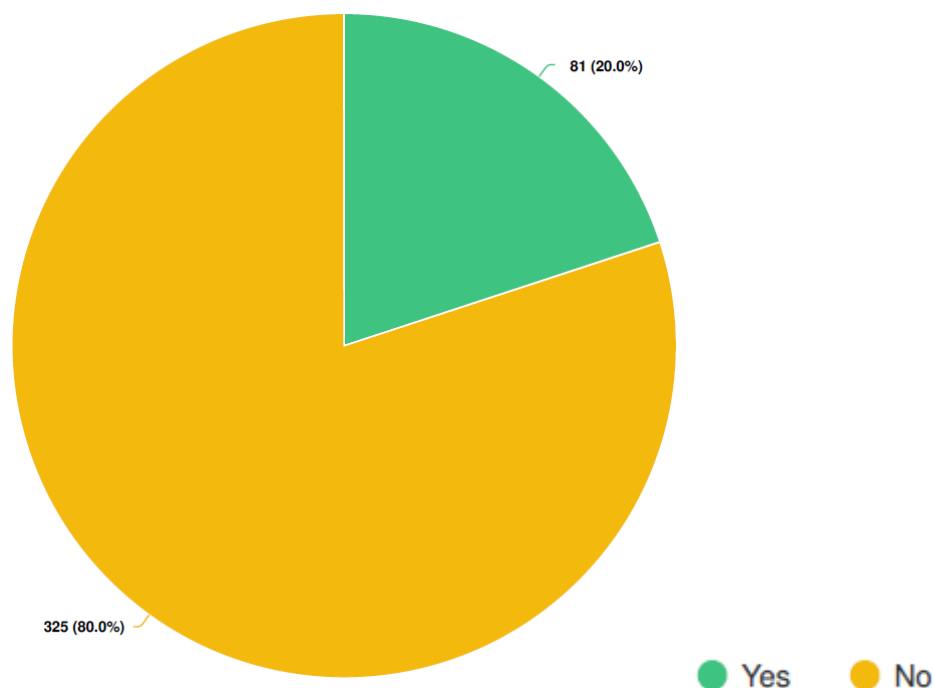
#### 4.4.1 Question: Review on the provision of fire extinguishers and first aid kits

Participants were given two options to consider regarding modifying the provision of fire extinguishers and first aid kits. When asked about Option 1 namely; removal of the mandatory provision for fire extinguisher and first aid kit. Vehicle owners would be strongly encouraged to maintain the provision of a fire extinguisher and first aid kit but will be able to use their own discretion regarding the provision of these items in their vehicle.

Overwhelmingly 326 (80.3%) of participants agreed with the proposal, with 80 (19.7%) disagreeing.



Option 2 (below) sought views on the introduction of mandatory training, in line with recently revised national guidance recommendations, on the use of fire extinguishers (with an additional cost to the licence holder) which brought a definitive response with 325 (80.0%) disagreeing with this option and only 81 (20.0%) agreeing.



Consequentially, when responders were asked their preferred option 325 (82.5%) selected Option1 and only 71 (17.5%) selected Option 2.

**4.4.2 Rationale:** Draft revised national guidance now includes more detail around the practicalities of the provision and use of fire extinguishers and first aid kits. The draft new national Guidance recommends Fire Extinguishers only be mandated alongside specific safety training and in the absence of fire safety training fire extinguishers should not be provided.

**4.4.3 Recommendation:** Members approve a revised standards regarding the recommendation not mandating the provision of fire extinguishers and first aid kits in licensed vehicles.

Current Standard	<p>Ensure that any fire extinguisher is in a serviceable condition (where applicable).</p> <p>Ensure that the vehicle has a full and complete first aid kit (check that contents are not out of date)</p>
New Standard	<p>Vehicle owners are encouraged to maintain the provision of a fire extinguisher and first aid kit. Where a first aid kit is provided the licence holder must check that contents are not out of date.</p> <p>Where a fire extinguisher is provided it is advised that licence holders undertake training (to be undertaken privately and independently of Bury Council) on the safe handling and use of fire extinguishers. Licence holders can use their own discretion regarding the provision of these items in their vehicle.</p>



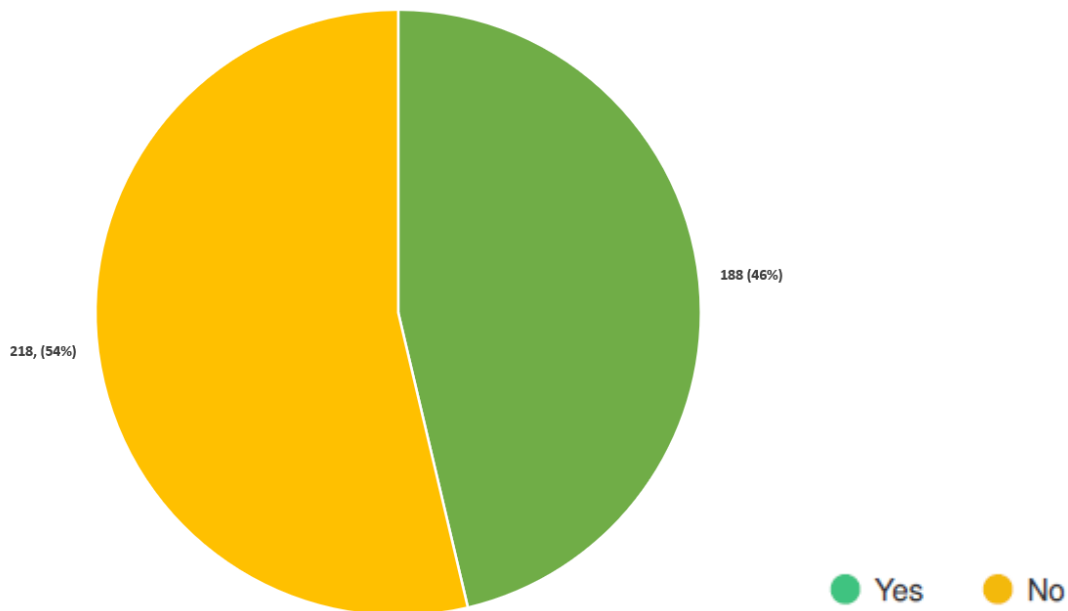
The above standard would come into effect for all new applications for hackney carriage and private hire drivers commencing from 1 January 2024.

Members are asked to delegate authority to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee to revise and amend the vehicle inspection testing manual to reflect the changes in relation to this standard regarding fire extinguisher and first aid kit provision from mandatory to recommended (with suitable training).

Members are also asked to delegate authority to amend the implementation date, if necessary, of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

#### 4.5.1 Question 5: Knowledge Test – Geographical Element

When asked about changes to the current mandatory requirement to pass a knowledge test 172 (\*42.4%) of responders agreed and 234 (\*57.6%) of participants disagreed. \*However, when drilling into the qualitative data it was noted that 16 of the 234 responders provided comments outlining clear agreement with the proposal to removal of the knowledge test (even though they responded with 'disagree'. The full list of redacted responses and comments can be found in Appendix 1. Therefore, taking these into qualitative responses, adjustments have been made in this report to reflect these changes, therefore amended responses show 188 responders (46.3%) were in agreement with the proposed changes and 218 (53.7%) disagreed with the proposed changes.



4.5.2 **Rationale:** The Licensing Service in view of changes to modern operational practices and increased provision use and availability of GPS equipment a review of the necessity for a geographical knowledge test has been undertaken, and

responders comments on the risk and benefits of removing the requirement for applicants to undergo this part of the test were sought.

The proposal was for the removal of the geographical elements only (a, b, and d). Currently applicants complete a four part knowledge test consisting of the following:

- a) Three locations to be located by the use of a physical map
- b) Road names of where premises are located (15 questions)
- c) Conditions (10 questions)
- d) Journeys by the shortest route between two specific locations (from memory)

A knowledge test would remain a mandatory requirement and be revised to cover other topics in greater depth which are relevant to public safety i.e., licence conditions, safeguarding, road signs etc.

#### **4.5.3 Evaluation and consideration of responses**

The outcome of the responses were balanced with a slight favour towards retaining the current knowledge test in its current form as outlined below.

The licensing service has considered the responses along with challenges posed by a reducing fleet of private hire and hackney carriage drivers and vehicles and reducing numbers licensed locally and therefore subject to our own locally controlled standards.

Responses from 85 members of the public were equally divided and views echoed the those of the trade. 45 (52.9%) responded No (don't agree) with the proposal with (47.1%) responded yes (agree) with the proposal.

A number of written responses were received which are contained within this report in Appendix 2 – 4. A private hire operator (Appendix 2) held a forum with their drivers licensed on their platform and reported agreement with the removal of the geographical element whilst maintain a focus on other issues critical to public safety i.e. licence conditions safeguarding an road signs. A further private hire operator (Appendix 3) with significant numbers of drivers on their platform supported the removal of the geographical element of the knowledge test. A national trade body (Appendix 4) representing significant number of national members also recorded support for the removal of the geographical element.

Conversely there were many comments on both sides of the proposals including those responders who were against the removal of the geographical element of the knowledge test.

#### **4.5.4 Trade Views**

A licensed private hire operator with Bury responded No (don't agree) but left "no comment", a further unidentified private hire operator responded No (don't agree) adding "should be the same and have to take a knowledge test". A further licensed private hire operator licensed in Bury said Yes (agree) adding "Should be made easy for bury drivers who wants become private hire vehicles drivers or hackney carriage drivers". Further licensed private hire operator in Bury

responded Yes (agree) "Everybody uses GPS now and I do not think that knowing roads etc is of any benefit, also the GPS allows for diverted routes in the event of traffic or accident to get to the destination faster for driver and customer", and another also agreed adding ""Geographical knowledge is not required in this current age due to modern tools such as GPS systems. Such systems can now take into account shortest routes and also how to avoid the likes of traffic situations depending on time of day. Also in our business we charge by the hour as opposed the journey so it's a completely different rate system". A further licensed private hire operator in Bury responded in agreement stating XXXX agrees with the council's proposals for the removal of the geographical elements of the knowledge test. GPS and modern technology is now commonplace. "XXXX supports retention of a conditions test and a focus on other issues such as which are critical to public safety i.e., licence conditions, safeguarding, and road signs".

A further licensed private hire operator licensed in Bury responded No (don't agree) stating "I think a bit of knowledge is required" however adding "But it's true that all our drivers rely on satnav".

One vehicle proprietor responded yes (agree) "now a days you have GPS and its is more accurate as it tells you live update about traffic too".

A representative of 60 drivers within and outside of Bury responded yes (agree) adding "the quality of drivers must keep getting better".

A trade body representing only Bury Licensed drivers responded no (don't agree) adding "Drivers must adhere to local routes and should have knowledge of the local routes as keep one eye on ur navigation is a huge distraction when driving in a busy town". Similarly, a vehicle proprietor outside of Bury responded no (don't agree) "This should be removed all together it's outdated and unnecessary all new vehicles and phones are fitted with sat-navs this is made for when people used maps and compasses to get around it's the most unnecessary test I've sat in my entire life"

Statistically the responses around the matter of retaining a knowledge test element in the new application process was balanced with slight preference by the public and trade towards retaining the geographical element of the knowledge test.

The Knowledge test was introduced reflecting the technology at the time which was a reliance on physical maps and practical knowledge of the area. The licensing service is conscious of the rapid development of technology which it is accepted is widely used currently by the private hire trade through the 'data heads' contained in vehicles as well as being readily available on all smart phones via the likes of Google Maps and Apple Maps which include live traffic data which assist drivers to navigate throughout the borough as well as avoiding congestion where possible. The above comments provide evidence that this view is shared by the trade and trade bodies.

Furthermore, the Council is committed to addressing concerns of the trade and members regarding decreasing numbers of licensed drivers in Bury and increasing numbers of licensed vehicles and drivers from 'out of town' areas.

With readily accessible modern technology used by the trade, the licensing service believe that the geographic element of the knowledge test has been effectively rendered unnecessary.

Furthermore, the licensing service is aware that similar changes to knowledge test in a neighbouring GM Authority resulted in a significant number of new applications to become a licensed driver which has reversed the recent downward trend of reducing numbers of locally licensed drivers, and vehicle proprietors. Consequentially this will lead reducing number of licence drivers and vehicle proprietors obtaining licenses from an 'out of town' Local Authority.

The loss of locally controlled licence holders (both drivers and vehicle proprietors) has been to the detriment of the Bury's Licensing service through loss of income and more importantly control.

The proposal to remove the geographical element of the knowledge test will hopefully promote and stimulate the growth and sustainability of Bury's licensed trade and it is anticipated will attract additional applicants who wish to become licensed driver/vehicle proprietor in Bury.

The licensing service is conscious that prior to the consultation there have been concerns expressed by the trade at trade liaison meetings, to licensing officers directly and elected members regarding diminishing numbers within their areas of work and concerns regarding an increasing numbers of out of town licensed drivers and vehicles (who are not under the control of Bury Council in our capacity as a licensing Authority) as well as complaints from members of the public.

Finally, the proposal to remove the geographical element of the knowledge test promotes the Councils 'LET'S do it' strategy especially in the elements of LOCAL and ENTERPRISE which will, in turn, benefit the travelling public and often most vulnerable public in Bury through better, locally controlled, licensed vehicles and drivers.

**4.5.5 Recommendation:** Members approve the removal of the geographical element of the knowledge test as outlined below.

<p>Current Standard</p>	<p><b>Paper A</b></p> <p>This paper asks three questions to demonstrate the ability to use an A to Z. The applicant has to find three given roads or streets in the Bury Official Street Plan and state the page number the location(s) appear on and the name of a street which forms a junction with that street.</p> <ul style="list-style-type: none"> <li>• Time for test: up to 10 minutes</li> <li>• Please note this paper will not form part of the scored test.</li> </ul>
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**Paper B**

This is made up of 15 questions, each question is worth 1 mark. The applicant is given the name of 15 premises within the borough, such as; pubs, clubs, schools, medical centres or supermarkets and the applicant has to know the name of the road or street they appear on.

- Time for test: up to 10 minutes
- Pass mark: 12 marks (80 percent)

**Paper C**

This paper asks 10 questions. They could be based on statements which are either True or False or could be questions with multi choice answers of which only one answer is correct. The questions will be based on the terms and conditions of the Hackney Carriage Vehicle and Driver Conditions and bylaws or the Private Hire Drivers and Vehicle Conditions depending on what licence the applicant is applying for.

If a licensed Private Hire Driver subsequently decided to apply for a Hackney Licence, they would have to sit and pass paper C based on the conditions attached to a Hackney Licence.

- Time for test: up to 20 minutes
- Pass mark: 8 marks (80 percent)

**Paper D**

This paper asks 10 questions, each worth 1 mark. Without the use of an A to Z, the applicant is required to know the names of the roads or streets they would take and the turns they would take on the shortest route by distance between two given locations. If you are asked a question concerning a destination outside the borough, such as Manchester Airport, the start point for such out of the borough destination will always be from the large roundabout on Bury New Road above junction 17 of the M60 motorway.

- Time for test: up to 50 minutes
- Pass mark: 8 marks (80 percent)
- Test result: we will contact all applicants by telephone to inform them of the test result within 7 days of the test.

In addition to the above, before a drivers licence is issued to an applicant for a Hackney Carriage Drivers licence who has passed the above knowledge test, they have to demonstrate how to safely load and properly secure a wheel chair into a Hackney Carriage vehicle with the use of the wheelchair ramps, for example.

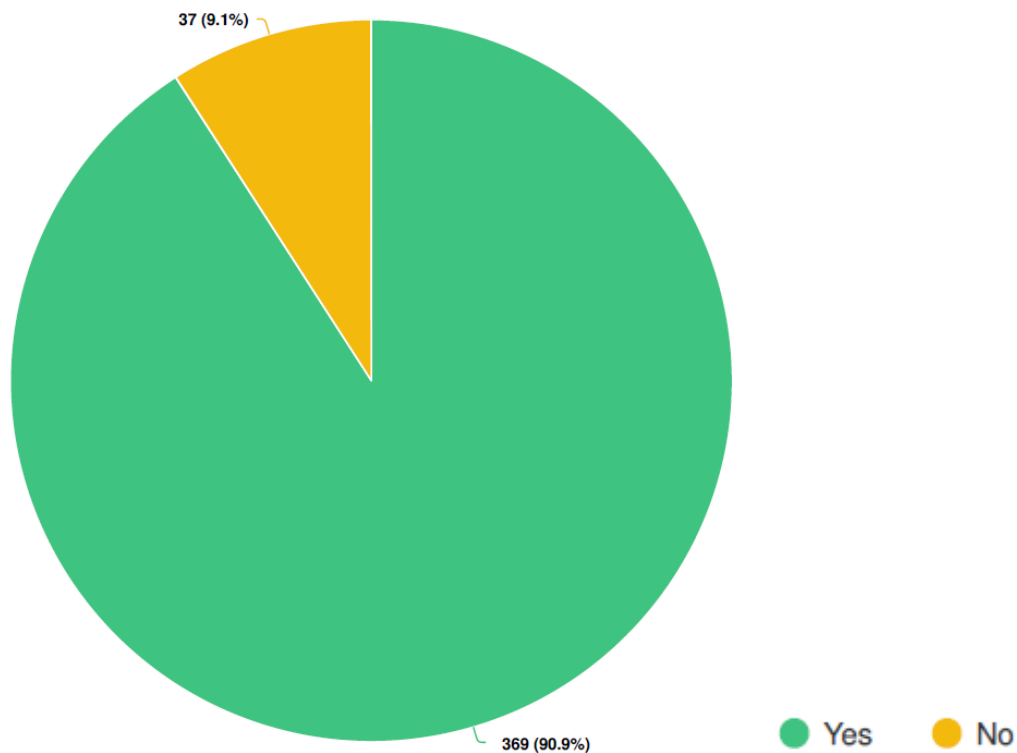
	This demonstration will normally take place at 4pm on a Wednesday afternoon, unless otherwise arranged with the Licensing Staff, on the Knowsley Street Car Park. It will be up to the applicant to arrange the provision of a Hackney Carriage for this purpose.
New Standard	<p>The removal of the geographical elements only (a, b, and d) as outlined below.</p> <p>a) Three locations to be located by the use of a physical map</p> <p>b) Road names of where premises are located (15 questions)</p> <p>c) Conditions (10 questions)</p> <p>d) Journeys by the shortest route between two specific locations (from memory)</p> <p>A knowledge test will remain a mandatory requirement and be revised and enhanced to cover other topics in greater depth which are relevant to public safety i.e., licence conditions, safeguarding, road signs etc.</p>

The above standard would come into effect for all new applications from 1 January 2024.

Members are asked to delegate authority to amend the implementation date of this standard (if required) to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. The implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

**4.6.1 Question 6:** proposals above regarding Re-application (breaks in licence for any reason)

When asked about proposal regarding re-application (following breaks in licence for any reason) 369 (90.9%) responders agreed and only 37 (9.1%) participants disagreed.



**4.6.2 Rationale:** The Licensing Service understand where drivers can demonstrate they have previously completed and possess the following criteria below, they will be able to be relicensed following a break in their licence of no longer than six months (of their hackney carriage/private hire driver licence).

**4.6.3 Recommendation:** Members approve the new standard as outlined relating to re-application.

Current Standard	Currently there is no standard in relation Re-application (breaks in Licence for any reason)
New Standard	<p>Driver (applicants) will be able to be relicensed following a break in their licence of no longer than six months (of their hackney carriage/private hire driver licence) where applicants can demonstrate ALL of the following criteria: -</p> <ul style="list-style-type: none"> <li>• The driver/applicant has previously sat the written Knowledge test and passed there is no requirement to resit, however if the driver has not sat the written knowledge test they will be expected to complete the knowledge test before the licence is granted;</li> <li>• The driver/applicant has completed all the pre-requisites required by the Council i.e., Safeguarding training, driving assessment (<i>subject to removal under this consultation</i>) and the communication and numeracy skills assessment (If applicable);</li> <li>• The driver/applicant has undertaken a group 2 Medical within the last 4 months;</li> </ul>

	<ul style="list-style-type: none"> <li>• The driver/applicant has previously undertaken an enhanced DBS which was within 6 months of the date of issue of the certificate or if the driver has an Enhanced DBS Certificate registered with the DBS update service;</li> <li>• The Licensing Service are provided the right to place an application for a Hackney Carriage/Private Hire Drivers licence before the Licensing and Safety Committee if they deem it appropriate.</li> </ul>
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The above standard would come into effect for all new applications from 1 January 2024.

Members are asked to delegate authority to amend the implementation date of this standard (if required) to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. The implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

## **5.0 Conclusion and Recommendation Summary**

5.1 Bury needs to strike the right balance between fulfilling its duty to ensure greater public safety whilst responding to the changing nature of the hackney carriage and private hire industry. The reality is that where any local authorities take a more stringent line on any of these policy areas, it is likely to result in continued reductions in drivers and vehicles licensed by that authority, and in Bury that means leaving even less control and influence over the safety standards of the fleet working within our Authority area.

5.2 The Committee is asked to review the findings of the report and to give consideration to the following options:-

- To adopt the proposals outlined within the report
- To refuse to adopt the proposals outlined within the report.
- To modify any of the proposals as determined by the committee

In addition, the Committee is asked to provide delegated authority to amend the implementation date of any of these standards to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the amendment date would be reported at a subsequent Licensing & Safety Committee meeting.

5.3 The Licensing Service are requesting the delegation to the Head of Public Protection in conjunction with the Chair of this Committee, to determine the implementation schedule and dates of these standards to enable to enable the most efficient and effective processing time. This will alleviate the need for further reports on implementation timescales. However, the Licensing Service will include in the Operational Report any decisions relating to the implementation timescales.



## **6.0 Amendment to Vehicle Conditions**

- 6.1 Current existing vehicle licence conditions are included in this report for reference in Appendix 5 (Hackney Carriage) & Appendix 6 (Private Hire). These conditions require amendment to reflect the above changes as outlined in this report and approved by this committee.
- 6.2 The new modified hackney carriage vehicle licence conditions are listed in Appendix 7, and the new modified private hire vehicle licence conditions listed in Appendix 8 will be applied to all new and renewal vehicle applications from a date of implementation which is to be delegated to the Head of Public Protection in consultation with the Chair of Licensing & Safety Committee. This is to enable the procurement of new vehicle signage for the supply to the trade.
- 6.3 The licensing service has sought legal advice regarding these proposals which are summarised below: -

*In respect of any new conditions prior to the amendment of policy, the vehicle licence will be subject to the conditions applicable to the licence till the expiration date of that licence. The Licensing Service cannot change conditions during the course of a licence as it would be acting contrary to the licensing authority's duty under section 6 of the Human Rights Act as it would be acting incompatible to the licence holder's right under Article 7 of the European Convention of Human Rights*

*Laws cannot be applied retrospectively and where changes are made, they cannot be backdated in order to be enforced. The legal basis the fact that existing licence holders would not have been aware of the changes, and it would be unfair and a violation of the licensee's right under Article 7 of the Convention. Any policy changes are effective and enforced from the date of commencement and not before the date of commencement.*

- 6.4 Therefore, the proposed changes to vehicle licence conditions including livery as outlined in this report would be applied to all new applications and on renewal for all existing vehicle licences.

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### **Key considerations**

This is a Council Function that is delegated to the Licensing and Safety Committee by the Council's Constitution.

This paper is in the public domain.

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### **Community impact / Contribution to the Bury 2030 Strategy**

The decisions in this report continue to support the objectives in Burys Lets do it Strategy by encouraging and enabling a licensed fleet of drivers, vehicles, and operators, that are safe, greener, skilled and provide a professional level of service to residents and visitors.

The proposals in the report seek to encourage new applications as well as encourage existing licence holders to remain licensed with Bury. This in turn will enable Bury to retain levels of control and influence over local licence holders and support growth and place making in Bury as a place destination to live, visit, and work.

The report seeks to balance these objectives against the desire to support the licensed trade to remain viable and assist in their continued recovery from the impacts of the pandemic and make Bury licensed drivers and vehicles the preferred travel option for passengers.

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**Equality Impact and considerations:**

*Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:*

*A public authority must, in the exercise of its functions, have due regard to the need to -*

- (a) eliminate discrimination, harassment, victimisation, and any other conduct that is prohibited by or under this Act;*
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;*
- (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.*

*The public sector equality duty requires us to consider how we can positively contribute to the advancement of equality and good relations and demonstrate that we are paying 'due regard' in our decision making in the design of policies and in the delivery of services.*

The Licensing Service undertook an EIA as part of this policy review process. The assessment looked at the proposed Hackney Carriage / Private Hire Vehicles and Private Hire Operators changes to determine whether any amendments to address equality impacts are required to ensure the Licensing Authority fulfil its duties under Equalities Act 2010. The EIA has been reviewed and updated following the consultation findings analysis and is included in Appendix 9.

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**Assessment of Risk:**

The following risks apply to the decision:

<b>Risk / opportunity</b>	<b>Mitigation</b>
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<p>Failure to approve the above conditions will increase the potential risk of licence holders obtaining licenses from authorities outside of Bury, outside of our local control.</p> <p>The reduction in local licence holders has a financial impact with reduced income through loss of renewals of existing licences due to licence shopping and increased out of town licensed vehicles in Bury.</p>	<p>It is anticipated that following the approval of the above proposed changes, the revised standards will attract new applications for individuals wishing to become licensed in Bury and attract licence holders currently licensed elsewhere to return to locally controlled Bury Licensing Service.</p>
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**Consultation:**

A public consultation was undertaken between 29 March 2023 to 17 September 2023.

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**Legal Implications:**

Under sections 47(1) and 48(2) of the Local Government (Miscellaneous Provisions) Act 1976, the Council may attach any such conditions to the grant of a hackney carriage or private hire vehicle licence as it considers to be reasonably necessary. Any person aggrieved by any conditions attached to their licence may appeal to the magistrates' court.

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**Financial Implications:**

The cost of the licensing function is funded through the fees and charges levied by the Council. Reduction in licensed drivers, vehicles and operators has a corresponding financial implication due to reduced revenue and loss of economies of scale of this statutory function. This proposal will consult on changes that should increase retention and new applications and therefore prevent a loss of income.

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**Report Author and Contact Details:**

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**Licensing Office**

3 Knowsley Place  
Duke Street  
Bury

Telephone No: 0161 253 5208

Email: m.bridge@bury.gov.uk

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**Background papers:**

None

**Please include a glossary of terms, abbreviations and acronyms used in this report.**

Term	Meaning
EIA	Equality Impact Assessment
GM	Greater Manchester
HCV	Hackney Carriage Vehicle
PHV	Private Hire Vehicle

**Appendix 1 Full Response Data (Redacted)**



Taxi\_Private\_Hire\_Li  
censing\_Consultatic

## **Appendix Two**

### **Private Hire Operator 1**

XXXX

14 September 2023

BY EMAIL: [licensingconsultation@bury.gov.uk](mailto:licensingconsultation@bury.gov.uk)

Dear Licensing Team

RE: Bury Council Taxi and Private Hire Licensing Consultation

I write to you in relation to the taxi and private hire licensing policy consultation published by Bury Council.

I have set out below XXXX's response to the relevant proposals as a licensed private hire operator in Bury in this letter and in response to the online survey. In support of our response, XXXX held a driver forum with Bury licensed Drivers in Manchester on 24 August 2023 which was attended by 20 drivers.

#### **1. Livery**

XXXX agrees with Bury Council's proposal and this is supported by many of its drivers. Front plates are being phased out across many licensing authorities. Our drivers tell us that front plates make their vehicles a target for anti-social behaviour. We support the introduction of mandatory council door issued signage, and the replacement of a front plate with a small sticker on the passenger side corner of the windscreen. We also support the removal from consideration of the requirement for a bonnet sticker.

#### **2. Driving Standards Assessment (DSA) – Pre-requisites**

XXXX agrees with this proposal. Possession of a DVLA (or recognised licence) should be sufficient to demonstrate that the driver meets driving standards. In our forum with drivers on this topic, drivers agreed that the separate assessment was not necessary.

#### **3. First Aid Kits / Fire Extinguishers**

##### **Option 1**

XXXX supports Option 1. The provision of a fire extinguisher and first aid kit should be optional for the driver. In a forum session with Bury licensed XXXX drivers, experienced drivers of 25 years or more said they had never needed to use either the extinguisher or first aid kit. Some drivers highlighted that the extinguisher could also be used as a weapon against them. Drivers also said they did not feel comfortable having a first aid kit or fire extinguisher in the vehicle and would prefer to enlist professional help in an emergency. We believe that drivers should not be expected to firefight and should instead call 999 and await the Fire Service. We agree with the National Fire Chief's Council that if a licensing authority elects not to require drivers to undertake training on the safe way to tackle a vehicle fire, vehicles should not be required to carry fire extinguishers. Drivers also highlighted that the presence of a first aid kit could give passengers or the public a false expectation of

*what drivers were able to do in an emergency situation. We do not support option 2 for the reasons listed above, and because of the high costs borne by the driver.*

#### *4. Mandatory Door Signs*

*XXXX agrees with this proposal to remove large door signs and instead have the name of the Operator or logo in the windscreen, which can be removed to advise passengers of the current Operator the driver is engaged by.*

*Several Licensing Authorities in Greater Manchester, including Oldham and Manchester City, have opted to introduce similar requirements. This change is aligned with the Department for Transport Best Practice Guidance. Consistent council issued signage will reassure passengers in Bury they are entering into a licensed Private Hire vehicle.*

*To assist passengers with identifying the vehicle they have booked, Operators should be required to provide the passenger with the vehicle's number plate/registration mark and the vehicle specifications, such as colour, make and model and information about the driver at the point of booking.*

*XXXX believes the current operator signage unfairly restricts and fetters a driver's ability to work for multiple operators. This effectively reduces choice for passengers. Restricting a driver's ability to work for multiple operators places additional constraints on the supply of vehicles to the public, as the vehicle availability is constrained to bookings through one operator rather than across the trade. This can present both safety concerns and service provision concerns, particularly for passengers seeking a journey whilst out in the evening or at night.*

*The DfT Best Practice Guidance published in 2022 notes that licensing authorities should not impose signage requirements that 'effectively ties a vehicle or driver into an exclusive relationship with an operator' (8.45). The Best Practice Guidance recommendation is clear that local authorities should remove operator signage from licensed private hire vehicles and does not identify any related safety concerns.*

*During a recent driver forum, feedback from XXXX's drivers in Bury was that large operator signage has restricted their ability to work for multiple operators, and this reduces Operator competitiveness.*

*Drivers also agree that operator signage enables private hire vehicles to be identified and for the drivers to be subjected to bullying, harassment, and vehicle damage. Drivers believe this is particularly prevalent where they choose to work with app-based operators who have more recently entered a market, and feel their safety can be compromised.*

#### *5. Knowledge Test – Geographical Element*

*XXXX agrees with the council's proposals for the removal of the geographical elements of the knowledge test. GPS and modern technology is now commonplace. XXXX supports retention of a conditions test and a focus on other issues such as which are critical to public safety i.e., licence conditions, safeguarding, and road signs, etc.*

#### *6. Re-application (breaks in licence for any reason)*

*XXXX agrees with this proposal. Given the ongoing cost of living crisis, it is essential to ensure that drivers are able to quickly return to Private hire work following a break. This is a positive item from the council that XXXX supports. In forums, drivers said they appreciated the flexibility that Bury Council was showing with this approach. Drivers also said they would be interested to know whether this reapplication would carry a lower fee than full relicensing costs. XXXX understands that if a new policy is adopted as a result of the consultation, it is likely a review of all licences in issue will follow and that licence holders will be given time to meet the new requirements.*

*XXXX appreciates this consideration and requests that Bury Council communicate its finding and expected timeline for implementation through its usual channels, including via email directly to operators as well as the trade.*

*If you have any questions about the comments we have raised, please do not hesitate to contact me or my colleague XXXX.*

*Yours sincerely,*

*XXXX*

*XXXX*



## **Appendix Three**

### **Private Hire Operator 2**

XXX

*Friday 15 September 2023*

*Response to Bury City Council Draft Taxi Licensing Policy Consultation*

*Submitted by email to [licensingconsultation@bury.gov.uk](mailto:licensingconsultation@bury.gov.uk)*

*Dear Sir/Madam,*

*Thank you for the opportunity to respond to the consultation on proposals to update Bury's Taxi and Private Hire Licensing Policy. Below we have set out our responses to specific proposals as a Private Hire Operator that has been licensed and operating in Bury since 2015.*

*About XXXX XXXX operates in almost 60 towns and cities across the UK, connecting over 90,000 licensed private hire vehicle (PHV) drivers with five million customers – supporting the shift towards more shared and sustainable transport. In September 2022 we launched XXXXI in the UK, which makes intercity trains, coaches and nationwide car rentals available to book on the app, alongside the existing options of PHV, e-bikes, e-scooters and XXXX Boat by Thames Clipper.*

*We have also set out our ambition to be a fully electric platform across the UK by 2030, with 100% of drivers on the app transitioning to electric vehicles.*

*To date, XXXX is the only major PHV operator in the UK to treat drivers as 'workers', despite a Supreme Court ruling providing clarity on how workers should apply in the sector. This means drivers on the XXXX app receive holiday pay, access to a pension plan, and are guaranteed at least the National Living Wage (with actual earnings often significantly higher), whilst maintaining the total flexibility over if, when and for how long they work – something which drivers consistently tell us they value.*

*Front Plates/Livery*

*XXXX supports the removal of the front plate on licensed vehicles to be replaced with a window sticker to be displayed in the top passenger side corner of the vehicle windscreen.*

*Driving Standards Assessment (DSA) – Pre-requisites*

*XXXX supports the removal of the Driving Standards Assessment (DSA) and the replacement of this requirement with a new acceptance criteria of the possession of a valid UK Driving Licence.*

*First Aid Kits / Fire Extinguishers*

*XXXX supports option 1 that will seek the removal of First Aid Kits and Fire Extinguishers as mandatory but will encourage owners to maintain their provision, and where their use will be at the driver's own discretion.*

*Mandatory Door Signs*

*XXXX supports the proposal regarding mandatory Door Signs and for drivers to have a council issued sticker displayed on the private hire vehicle. Additionally XXXX supports removing the current requirement to display the name of the operator on multiple panels of the car.*

*Many drivers choose to drive with multiple app-based operators in order to maximise their earnings. We know from our conversations with drivers, alongside feedback from our recognised union, XXXX, that giving drivers the flexibility to access work through multiple operators opens up opportunities for additional work such as school transfers and has a positive impact on their overall income. For example, a school transfer driver may have high demand during term time but struggle to find the same level of demand with their current operator during school holiday periods. By having non-affiliated and universal signage, drivers are able to ensure that their income stream is consistent when demand fluctuates across operators.*

*Knowledge Test – Geographical Element*

*XXXX supports the removal of the Geographical Elements of the Knowledge test.*

*Re-application (breaks in licence for any reason)*

*XXXX supports the proposed changes in relation to a re-application process of a driver who has had a break in their licence of no longer than six months.*

*Thank you for inviting XXXX to comment on these proposals. We would very much welcome the opportunity to discuss any points further.*

*Kind regards.*

*XXXX*

*XXXX, UK*

## **Appendix 4**

### **Trade Body**

XXXX

*North West and Irish Region*

*Professional Drivers*

*Response to Bury Council Consultation*

#### *Introduction*

*XXXX are a national general trade union, with over 600,000 members who are either users or workers within the transport sector across the UK. This response comes from XXXX North West and Irish Region where we have around 90,000 members who are comprised of many different industries including those who drive buses, taxis, private hire vehicles and ambulances or who work in road freight and distribution.*

*Overall, XXXX recognises the important role a safety policy provides but is clear in its belief that a policy must be inclusive of the protections afforded to Taxi and Private Hire drivers. Bury has chosen to ignore the relevance of including a policy in respect of such protections. Further commentary in this iniquity will be included within our conclusion in this document.*

#### *Questions:*

##### *2.1 Front Plate/Livery*

*XXXX agree to a complete removal of bonnet stickers and Front Plate. We agree to the Front Plate being replaced by a Window sticker (Subject to the design being agreed), which is to be displayed in the top passenger side corner of the windscreen screen. Bonnet stickers, Front plates and Operator stickers contribute to anti-social behaviour and targeting of licenced vehicles. XXXX Is keen to see these eliminated.*

##### *2.2 Do you agree with the proposals regarding Driving Standards Assessment (DSA) – Pre-requisites Hire Drivers?*

*XXXX agree with the removal of a DSA test for all UK licence holders.*

##### *2.3 First Aid Kits and Fire Extinguishers*

*XXXX agree with option 1 - where mandating the provision of these two items will be removed. Vehicle owners will be strongly encouraged to maintain the provision of a fire extinguisher and first aid kit but will be able to use their own discretion regarding the provision of these items in their vehicle. It is clear that the existing format there is a safety issue to drivers. Additionally, drivers do not have the prerequisite training in first aid or firefighting.*

##### *2.4 Mandatory Door Signs*

*The removal of Operator livery is essential. XXXX support the introduction of a small new sticker to go on the rear doors stating: PRIVATE HIRE VEHICLE NOT INSURED*

*UNLESS PRE-BOOKED WITH OPERATOR An alternative to this could be: PRIVATE HIRE VEHICLE PRE-BOOKED JOURNEYS ONLY. XXXX do not support the idea of an operator window sign in any format. There are numerous ways for passengers to identify the driver is correct from VIN to App advisory (This is of greater assistance to sight impaired users.) also code words can be agreed to confirm the driver is legitimate.*

### *2.5 Knowledge Test – Geographical Element*

*XXXX support the proposal to remove sections A, B and D of the test. All drivers are now using GPS equipment. But we would like to see in the revised knowledge test some sort of communication or a basic English test to make sure the applicant can communicate clearly. Additionally, part of the test should include a module to see if the applicant can use a navigation device. It may also be a value to consider drivers use an independent guidance device (Via Handset or inbuilt) to avoid loss of connectivity when journeys are undertaken. All GPS devices to be held by a cradle or similar device for accident prevention purposes.*

### *2.6 Re-application (breaks in licence for any reason)*

*We agree with the proposal where a driver can demonstrate they have previously completed and possess the criteria they will be able to re licence following a break in their licence of no longer than nine months.*

### *CCTV*

*XXXX believe that non mandatory cabin facing cameras create safety for both passenger and driver alike and that allowing installations subject to information commissioner guidelines would be a value to all parties including licensing officers for the purposes of investigation. We are at a loss to understand why Bury Council would not include this in their consultation, where it is prevalent throughout the UK in Hackney and Private Hire vehicles. An agreed list of appropriate providers could be created that could fit the guidelines agreed on by a working party.*

### *Conclusion*

*XXXX recognise the requirement for passenger safety and safeguarding but are disappointed to find the questions do not recognise driver protections and safety or speak to driver health or mental health issues that drivers face. Understandably XXXX urgently seeks a minimum standard of behaviour for operators to adhere to towards drivers as well as improved campaigns that recognise the inherent risks that drivers face daily from verbal & physical abuse to theft and false allegations. XXXX now formally request that Bury Council put out a survey to learn and adapt the outcome in to create a set of standards and protections for drivers.*

*This response has been produced on behalf of XXXX North West and Irish Region.  
XXXX Regional representative XXXX National Lead XXXX*

**Appendix 5 Existing Hackney Carriage Vehicle Licence Conditions**



Existing HCV  
Conditions Nov 21.c

**Appendix 6 – Existing Private Hire Vehicle Licence Conditions**



Existing PHV  
conditions May 202:

**Appendix 7 – Proposed Amended Hackney Carriage Vehicle Licence Conditions**



Amended Hackney  
Carriage Vehicle Lice

**Appendix 8 – Proposed Amended Private Hire Vehicle Licence Conditions**



Amended Private  
Hire Vehicle Licence



**Appendix 9 – Updated Equality Impact Assessment**



EIA - Changes in  
Standards Revision 1

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Date of contribution	Which of the following best describes you?	Which of the following best describe your job (please specify)?	I am a	I am a	I am a	I am a	Please enter the name of your club/club	Please enter the name of your club/club (numerical entries only)	Which of the following does your trade represent?	Which of the following does your trade represent? (please specify)	Do you agree with the proposals above regarding Point Please's Levy?	Do you agree with the proposals above regarding Driving Standards Authority's Prerequisite?	Survey Response			Do you agree with the proposals above regarding Mandatory Door Signage?	Do you agree with the proposals above regarding Geographical Element?	Please let us why you agree or disagree below	Please let us why you agree or disagree below	Please let us why you agree or disagree below		
													Do you agree with option 1?	Please let us why you agree or disagree with option 1 below	Do you agree with option 2?							
Aug 07 23 03:27:31	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						remove front plates and door stickers. NO TO WINDOW STICKERS	Yes	Yes	Yes	Yes	Yes	Yes	NO TO WINDOW STICKER	No	keep knowledge test	Yes	yes		
Aug 07 23 03:29:34	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						get rid of front plate, no window sticker please.	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	keep test	Yes	yes		
Aug 07 23 03:36:27	A Member of the Public								I use Magnum white a lot, the car lock disposes with these stickers. Before the car comes to me Magnum have already sent me details of the vehicle that is picking me up. I only look out for registration number everywhere I look at. Speaking to many drivers I agree with them and support them. I do not know why you the council put so many restrictions and conditions on vehicles for these hard working drivers	Yes	Yes	Yes	Yes	No	Yes	Yes	stickers with names of council the company etc are not needed I always get a text message with car details. I like to turn up to office and meetings in a car where no one knows what it is.	Yes	everyday I get a text magnum or at cars drivers are always using waze or google maps or similar. Therefore I think you are right to get rid of these tests. But make sure drivers know how to use a sat nav and can speak english	Yes	yes	
Aug 07 23 03:40:30	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						I agree as I am one of many drivers who's cars have been attacked due to our cars being recognised quite easily. TfL are the biggest transport organisations in the country and they only require drivers to put a single small sticker on the vehicles and I'm distributed as to why greater Manchester councils cannot follow suit, if you're not able to do much about Wolverhampton licensed drivers then at least remove the requirement for stickers and plates as all tax companies send customers all the necessary info they need	Yes	No	No	No	No	No	Option 1	Yes	Bla	Yes	No	Yes	No
Aug 07 23 03:41:21	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						For the safety of the vehicle	Yes	No	Yes	Yes	No	Option 1	Yes	Because it's way forward in London where so many people use private hire don't have any levy they just use back window sticker	Yes	Navigation takes you every where so it's unnecessary to have these tests	Yes	Because they wanted to rein it they have experience	
Aug 07 23 03:41:55	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Agreed	No	Yes	Yes	Yes	No	Option 2	Yes	Agreed	No	Knowledge test must have to pass before be in trade	Yes	Agreed	
Aug 07 23 03:42:41	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						remove front plate and door stickers - NO TO WINDOW STICKER	Yes	Yes	Yes	Yes	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	keep knowledge test	Yes	Yes	
Aug 07 23 03:50:20	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Front plates makes vehicle very obvious to the cops and vehicles are vandalised while on road	No	N/A	Yes	Yes	No	Option 1	Yes	N/A	Yes	No comments	Yes	No comments	
Aug 07 23 03:50:02	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						More practical approach.	Yes	Driving style should be tested to minimize risk of accident.	Yes	Yes	No	Option 1	No	Rear door signage should be magnified so that when vehicle is parked up at home, it doesn't get vandalised.	No	With this day and age of technology, Area knowledge test does not fit.	Yes	More reasonable approach.	
Aug 07 23 03:51:11	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						It upris, vehicle looks from different counrds.	Yes	Standards can be maintained.	Yes	Yes	No	Option 1	No	not necessary	Yes	It shows drivers knowledge	Yes	repeated test not necessary	
Aug 07 23 03:54:36	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						They're not needed. Infact no customer looks at the council plate anyway. They simply go off the reg. They know what vehicle is picking them up as they have been notified via the app for the taxi company or atleast a text message.	Yes	If someone has a drivers licence then this automatically verifies they have the skills. Undergoing a practical is pointless & a waste of time.	Yes	As long as a fire extinguisher is in the boot then at that matters. It can be in the boot too. No need for it to be inside car locked. Infact it's a nuisance being there.	Yes	Because its pointless	Option 1	Yes	A knowledge test relating to routes is pointless. Sat nav is king. We all use it. Furthermore satnav helps with providing alternative routes in the case of traffic jams or accidents meaning driver can take a better route to get passenger to their destination on time & to move onto another fare/job.	Yes	If someone has had a licence then a 6 month break is fair. Infact it even say upto 12 months. A doctor doesn't forget his trade. A machanic doesn't forget his trade. Neither will a private hire or hackney driver. Life throws curveballs our way and having a 6 to 12 month gap is a good idea to maintain a licence.	Yes	
Aug 07 23 04:02:36	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						If some has a driving licence for 5 years and more he don't need anyone tests on driving. The only time you test someone is if they moved to this country recently because there driving skills and might not be up to date with the uk standards anyone who's been driving for a long time in uk don't need testing	Yes	Fire extinguisher and first aid kit should be encouraged but it's up to the driver and his discretion to use them or hold them. But it would be sensible to encourage drivers to keep them in their vehicles in the event of fire or and safety	No	Costs more money, and in most instances most drivers already have these items in place .	Option 1	Yes	Again cost saving - reduction of car vandalism by vandals and kids - how a days everyone get small phone and they get message with car REG .	No	All current drivers who hold a license already know the routes, ins and outs of the local area and places of interests.	No	Lots of drivers take a break for a year and more then the come back for them to make all the tests is time wasting and costing more money . They already have the skills and knowledge of the area.	Yes	
Aug 07 23 04:09:38	A Licensed Vehicle Proprietor		Licensed Vehicle Proprietor with Bury						Dont like any stickers in the windshield	Yes	Should improve driver	Yes	Yes	No	Option 1	Yes	Identification is important	Yes	Availability of gps	Yes	The standard of drivers needs to be maintained	
Aug 07 23 04:11:02	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Remove front plate and door sticker	Yes	Only uk license holders	Yes	Yes	No	Option 1	Yes	No to door stickers no to windows stickers	No	Keep knowledge test	Yes	Yes	
Aug 07 23 04:13:41	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						No front plate needed	Yes	Agree	Yes	Agree	No	Option 1	Yes	Should be	Yes	Agree	Yes	Great news ☐	
Aug 07 23 04:22:41	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						I think many things needs to be scrapped as Manchester council and Oldham have taken steps in Wolverhampton council will keep making money while you guys will lose it.	No	because as long you have passed your legal driving test and you have been driving for 2 years in the UK-adding additional driving test just adds to the cost hence another reason people living in bury will keep getting licensed in Bolton or Wolverhampton where the cost is minimum	Yes	Just for health and safety reasons don't see any issue	No	No need to keep adding things	Option 1	No	As long as you have a plate behind what's the point of door stickers?	Yes	Yes	Yes	Agree
Aug 07 23 04:23:43	A Member of the Public								Plates are more visible	No	Plates are more visible	No	Health and safety issue	Yes	They have a duty of care for their passengers	Option 2	No	Visibility	No	Some drivers have no idea where they are going, especially the increasing numbers from outside the Bury area	Yes	6 months is a reasonable break
Aug 07 23 04:24:28	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						I agree with the removal of front plate ( don't agree with the sticker being in my wind screen	Yes	I agree because there no need to get a driving test for UK license but for eu driving license they need to do the test	Yes	I agree with removal of the extinguisher/first aid kit	No	Training is involved in a cost	Option 1	Yes	I don't agree with the textle operator sticker this is not need if not required. Removal of bonnet sticker removal of wing stickers and window stickers I agree. Operator stickers are a restriction and I don't accept this in the wind screen	Yes	It's a sensible thing to save money and everybody using sat nav.	Yes	It's sensible and not need to do something that already done

Sign up form details	Username	Response ID
	AnonymousUser	2242783
	AnonymousUser	2242822
	AnonymousUser	2242781
	AnonymousUser	2242862
	AnonymousUser	2242795
	AnonymousUser	2242864
	AnonymousUser	2242879
	AnonymousUser	2242903
	AnonymousUser	2242914
	AnonymousUser	2242912
	AnonymousUser	2242737
	AnonymousUser	2242928
	AnonymousUser	2242933
	AnonymousUser	2243004
	AnonymousUser	2243027
	AnonymousUser	2243053
	AnonymousUser	2243035
	AnonymousUser	2243001

Aug 07 23 04:26:41 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Makes life easier	Yes	Agree	Yes	Agree	Yes	Agree	Option 1	Yes	Saves us from attack	Yes	Agree	Yes	Agree	AnonymousUser	2243088
Aug 07 23 04:26:33 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Because had experienced anti social behaviour for being recognised as ph driver by displaying of sticker and front plate	Yes	I have seen huge amount of ph drivers who seemingly don't meet the driving and safety standards in their dangerous style of driving	No	Regarding safety of everyone in the vehicle I think atleast the extinguisher should be mandatory in case of emergency	No	I don't agree with the cost of the course paid by the drivers atleast during the current financial crisis	Option 2	Yes	Through my experience working as ph driver for several years most of customers recognise their booked ph car by matching their registration number so even rear door council stickers are not needed no ph driver can't drive unless I has proper insurance and i ph license issued by a council through an app based operator in today's technological world.	Yes	It's better to bring well trained drivers instead of inexperienced and less knowledgeable people.	Yes	Yes it's good initiative highly recommended	AnonymousUser	2243016
Aug 07 23 04:26:51 pm	A Licensed Hackney Carriage Driver	Licensed hackney carriage driver with Bury		Yes	I believe in this modern time we should also adapt new ways to do things these door stickers and front plates alert safe for driver criminals also identify fast as soft targets so for that reason think it should be removed	Yes	I believe this is an additional burden on driver once the driver has a driving licence then we should expect him to be on the standards of DVLA however we have experience driver with other countries license can be different on DVLA standards but not all countries	Yes	As it is mentioned above if the mandatory provision of first aid kit and the extinguishers is considered then driver will also have to undertake first aid and fire safety training which I believe is an additional burden on driver	No	No comment	Option 1	Yes	Safety concern get rid of door signs	No	Its modern age we have technology to help us as a person get PHV license from bury and work with uber he will not only work in the district he will also have to go out of district where he will have to rely on his navigation so I think again we should also accept the modern ways of work	Yes	Yh there are examples of drivers were licensed taxi driver for all their life for medical reasons they have to take break from their job but still they will have to worry about the renewal of their license their licensing should come up with new way if fitting and allow people to re apply for their license	AnonymousUser	2242972
Aug 07 23 04:26:53 pm	A Licensed Hackney Carriage Driver	Licensed hackney carriage driver with Bury		Yes	It sound's better and more functional	Yes	I agree as we've already passed	Option 1 is better	No	I don't agree with option 2	Option 1	Yes	I agree with the removal of signs	Yes	I agree	Yes	2 month's less of a time for a break, a 8 month break is better for individuals who have emergencies and commitments etc	AnonymousUser	2243075	
Aug 07 23 04:21:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury		Yes	I think plate on back is good enough as other Councils do.	No	If a person already have valid driving licenses. It's should not need to do again. It's cost money and time.	No	Should be available	Yes	Both should have. The very important in case of emergency	Option 2	No	Due to problems like anti social Behaviour kid throwing egg brick etc	No	Due to system. I Don't think you need any more	Yes	If already passed I think do not need.	AnonymousUser	2243045
Aug 07 23 04:23:37 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	No need for all this malaise, london private hire have not plates what so ever	No	All other councils are scrapping them, everyone going to welovetrampton safety is paramount, additionally examiners can verify if licenses are genuine	Yes	Very rare car will get on fire and fire extinguisher will not really help	No	Too much bureaucracy, no wonder everyone is leaving bury council	Option 1	Yes	All other councils are doing the same	Yes	Sat nav works miracles	Yes	Convenient	AnonymousUser	2243104
Aug 07 23 04:35:05 pm	A Member of the Public			No	stickers are too small	No	stickers are too small	Yes	These vehicles are extremely high use compared to standard cars on the road so their risk of fire or accident is many times higher.	Yes	agree as effective training is paramount.	Option 2	Yes	no need for large stickers, additionally drivers should be able to drive for multiple companies, so a single company name isn't ideal.	Yes	gps makes this redundant	Yes	makes sense.	AnonymousUser	2243092
Aug 07 23 04:42:55 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Don't need them for are safety	Yes	No comment	Yes	No comment	No	No comment	Option 1	Yes	Just on the window is needed	Yes	Knowledge test is important should have local knowledge	Yes	No comment	AnonymousUser	2243116
Aug 07 23 04:51:57 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	remove front plated and door stickers - no to window stickers	Yes	only for uk licensed holders evr foreign license holders should undergo the test	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	get the rid of door stickers - no to window stickers	No	keep knowledge test	Yes	yes	AnonymousUser	2243144
Aug 07 23 05:15:51 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	I believe its good proposal	Yes	its good proposal	Yes	its good proposal	No	its good proposal	Option 1	Yes	I strongly suggest there should be no signs at all for drivers safety	Yes	its good proposal	Yes	its good proposal	AnonymousUser	2243204
Aug 07 23 05:19:47 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	In my opinion there is no need for any stickers, including the front window sticker. When you consider how big London is and yet there licensed vehicles don't need stickers. Then it demonstrates as a backwards council. In fact, with you removing stickers as a whole may generate more drivers in your fleet as drivers from other councils will come and get licence with the kind of attitude will come into the area. We live in a day and age where one click on the phones can generate all the information you need. So a basic number plate number provided to customers should be enough for them to know that they are getting in a taxi	No	I have been doing this job for the last 8 years and have seen the kind of driving and communication skills some drivers hold. If you remove this policy it means drivers with any kind of attitude will come into the area. This may lead to more trouble for you as a council as the level of complaints may go up.	Yes	Never needed to use it and it looks pointless	No	Drivers have a phone. In case of both they can call the emergency services and get some real professional help instead of taking risks themselves which could lead to more harm than needed.	Option 1	Yes	As stated earlier, please get rid of all stickers and get level with the day and age we live in.	No	Drivers need to prove they have all the necessary knowledge to be a good representative for Bury Council.	Yes	Yes	AnonymousUser	2243207
Aug 07 23 05:26:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		No	Not many councils do	No	Not many councils do	No	Do not need	No	No council does	Option 1	No	Don't need	No	If you work with uber then you work all over not just bury	Yes	Good idea	AnonymousUser	2243257
Aug 07 23 05:28:00 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	N/a	Yes	N/a	No	N/a	Yes	M/a	Option 1	Yes	We are targeted every day by yobs pulling myself and passengers in danger.	Yes	Technology has advanced significantly	Yes	N/a	AnonymousUser	2243259
Aug 07 23 05:32:03 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	No need for the front plate	Yes	Anybody apart from uk driver should do this test	Yes	Don't think they are very important	No	Absolutely no need for this	Option 1	Yes	It's a good idea	No	Test should be mandatory for all new drivers	Yes	Seems a good plan	AnonymousUser	2243270
Aug 07 23 05:37:57 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	You should remove front plate and operator sticker. No need for window stickers either	Yes	Eu & foreign licensed holder should have this requirement	Yes	Remove the need for both extinguishers and first aid	No	No	Option 1	Yes	Remove door stickers	No	Knowledge test is good. Limits the amount of drivers who can easily pin trade. Work is already dead	Yes	Yes	AnonymousUser	2243293
Aug 07 23 05:54:53 pm	A Member of the Public			Yes	No logic stickers all around the car all private hire cars are pre booked and there details available to track online or by phone to operator make sense to remove all signs	Yes	Should be removed once person is in the license holder that mean he can drive and passed his test already.	Yes	Make sense Stop putting financial burden on driver's	No	Make sense	Option 1	Yes	Licensing officers can learn from the success of Transport for London (TfL) in implementing window stickers as a reliable identification method for licensed private hire cars. TfL's positive safety track record in London, despite the larger number of operators, drivers, and passengers, demonstrates the effectiveness of this approach. Therefore, it is reasonable to consider implementing window stickers as a means of identification in Trafford as well. Additionally, taking inspiration from Ctham county's positive step in removing front plates and door stickers, licensing officers in Trafford could also consider removing excessive livery. As it has been proven to be safe, this move would not only enhance the aesthetic appeal of private hire cars but also contribute to a streamlined and efficient licensing process while maintaining high safety standards.	No	We need to find balance and do not over supply of drivers that make trade standards down.	Yes	No comment	AnonymousUser	2243307
Aug 07 23 05:53:57 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Easily identifiable	Yes	Only Uk holder	Yes	Yes	No	No	Option 1	Yes	Window sticker no	No	Keep what you currently have	Yes	Yes	AnonymousUser	2243344
Aug 07 23 06:05:47 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers - NO to window sticker	Yes	Only for UK licensed holders, evr foreign license holders should undergo the test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2243358
Aug 07 23 07:26:25 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	I agree with not need front licence plate because already have back plate and many apps have text back with car registration number plate to fibres on booking but so they have info there to now it's a registered taxi	Yes	New drivers should be tested and put on course to learn how to deal with different members of public.	Yes	Any professional driver will have both items in car I've always have first aid and fire extinguisher in car	Yes	Fee will be added and test in training gets involve and some l items from TfL and missing is safety pin or plaster taxi lost fall it has happened in past	Option 1	Yes	Have had lot of time when kids throw stones and eggs at my car because I has big stickers on it	Yes	Driver should have basic knowledge of area	Yes	Agree with obs and no longer than 6 months break on take rest	AnonymousUser	2243509
Aug 07 23 07:45:21 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury		Yes	Stop is drivers from being victims	No	We are already qualified drivers	Yes	Should be optional for drivers to keep in car	No	As it should be optional no need for the training	Option 1	Yes	Taxis with stickers are easily identified and targeted by yobs. With the use of lost using apps to book taxi the vehicle registration is enough.	No	I believe past experience drivers who want to come back to driving should only have a enhanced DBS check and medical	No	Some drivers may have a longer break and it's not fair on them	AnonymousUser	2243586

Responses to Licensing Consultation September 2023

Aug 07 23 07:45:53 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	No	I agree with the removal of the bonnet sticker but feel that a front window sticker will have to affect, other than to use more space on the front window. The front plate is not necessary but a window sticker will be totally overlooked by passengers, and impossible to read from any distance, for anyone else.	Yes		A valid UK driving licence already ensures an ability to drive a vehicle safely. This doesn't ensure that a driver will drive safely when alone. The current system just adds obstacles to getting with a UK licence allowing the process to drivers with international licences should have to take a further test that proves they are competent to drive a vehicle on the opposite side of the road.	Yes	Only for UK licensed holders, eu or foreign should undergo a test.	Yes	I agree with option one because I have been in the trade for almost 40 years. In that time I have never used the fire extinguisher or have knowledge of anyone else who has had cause to use one. This would also apply to the first aid kit unless you consider the odd personal use when in need of a plaster. To consider making it mandatory at the expense of the driver to undertake lessons in first aid and fire safety, would be grossly unfair, and almost certainly unnecessary.	No	See answer on option 1	Option 1	No	The specific reason for identifying private hire vehicles, is to prevent people from using unlicensed vehicles, with unlicensed drivers to procure customers in city centres on busy nights out. If drivers prefer to remain more anonymous, I would question their motives for this.	Yes	Modern technology allows drivers to use navigation to accurately access all areas of the UK. Therefore, asking drivers to physically memorise locations that they may never visit, is completely unnecessary in modern society.	No	I believe that the time should not be restricted to six months. If I pass my driving test and don't drive for ten years I wouldn't have to re-sit my test before driving again. If a driver takes a job in another industry for a number of years and his company stops trading, if the council have previously licensed him and he has all the relevant safety records, his licence should be renewable without the need for further testing.	AnonymousUser	2243495	
Aug 07 23 07:45:55 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove them in the past I've had my windows smashed. Leave window sticker on.	Yes		Only for UK licensed holders, eu or foreign should undergo a test.	Yes	Get rid of the first aid box and fire extinguisher. In my 10 years of being a taxi driver I've never used them.	No	No	No	Option 1	Yes	Like mentioned before I get targeted and had my windows smashed.	No	Keep knowledge test.	Yes	Yes		AnonymousUser	2243596	
Aug 07 23 07:53:55 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	No	Not necessary	Yes		Maintains good driving standards.	Yes	No need for fire extinguishers. Outdated.	No	As above	Option 1	No	More cost involved. No change is needed.	Yes	Keep the standards up.	Yes	Make sense. Need to encourage p/hv drivers as so many lost due to pandemic.			AnonymousUser	2243618	
Aug 07 23 08:00:12 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Please remove front plate n door stickers n window sticker bec it's for our safety we been attacked many times with stones n bricks thanks	Yes		New criteria is good	Yes	It's a good plan for our safety	No	It's not a good idea	Option 1	Yes	Is good for our safety n good plan	Yes	Good to have knowledge test	Yes	It's good plan			AnonymousUser	2243602	
Aug 07 23 08:10:53 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Comment - remove front plate and door stickers - NO TO WINDOW STICKERS	Yes		Comment - Only for UK licensed holders, eu or foreign license holders should undergo this test.	Yes	Comment - get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Comment - Get rid of door stickers - NO TO WINDOW STICKERS	No	Comment - Keep knowledge test	Yes	Comment Yes			AnonymousUser	2243639	
Aug 07 23 08:13:47 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	PLEASE Remove front plate and door stickers - NO TO WINDOW STICKER	Yes		Only for UK licensed holders, eu or foreign license holders should undergo this test.	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes			AnonymousUser	2243645	
Aug 07 23 08:24:44 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Anti social behaviour	No		Because driving standards in general are poor	Yes	Freedom of choice.	No	Unnecessary	Option 1	Yes	I agree however, operator signs should still be used in passenger view of window to discourage multi operator driving.	Yes	It all makes sense focusing on more important elements like safeguarding etc.	No	Unnecessary.			AnonymousUser	2243658	
Aug 07 23 08:29:03 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I agree because it's unnecessary	Yes		If someone got driving licence after practical then why it's necessary	Yes	Not needed	No	Not needed	Option 1	Yes	Na	Yes	In modern navigation why you need this	Yes	Should be changed			AnonymousUser	2243674	
Aug 07 23 08:37:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes		Yes			Yes		No	No	Option 1	Yes		No		Yes	Yes			AnonymousUser	2243695	
Aug 07 23 08:40:09 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury	Yes	the customer who ordered taxi is already know about vehicle make and model and reg number and colour, so no point for lots of stickers everywhere on the vehicle we are a 2023 not in 1980 so grow up and think about it and there is should be a young license officer in councils who know everything about roadways tax systems not one of these old geezers who still lives in 60s	No		these test should be harder so if someone who reg number and colour, so no point for lots of stickers everywhere on the vehicle we are a 2023 not in 1980 so grow up and think about it and there is should be a young license officer in councils who know everything about roadways tax systems not one of these old geezers who still lives in 60s	Yes		No	No	Option 1	Yes		Yes		Yes					AnonymousUser	2243679
Aug 07 23 08:41:59 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Some places in Bury and outside Bury area people target and attack taxis as they could easily identify them from the front plate.	No		Testing drivers help assess how the driver is safe on the road. Doing this is not more driving.	No	This approach ignores the safety aspects of the customers, driver, vehicle and general public. It looks like do as you like. This is dangerous, I think.	The moment the driver jumped into his/her car should accept that these safety items are crucial and they must keep and maintain them in good order. At least the customers and the general public should rest assured that taxis are safe.	Option 2	Yes	Usually customers identify their taxi by the vehicle registration number, not by the sign on the door. It is good idea to reduce or eliminate so many plastic on the car.	Yes	Geographical tests seem unnecessary as the job mostly done with the help of GPS.	Yes	Doing otherwise benefits nothing.			AnonymousUser	2243654		
Aug 07 23 08:44:17 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It may be more safer and pretter for look	No		No	No	No	No	No	Option 1	Yes	It is good to save from abusive behavior	No	No	No	No			AnonymousUser	2243701	
Aug 07 23 08:54:17 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers. No to window stickers.	Yes		Only for UK licence holders, EU or foreign drivers should take this test.	Yes	Get rid of the extinguishers and first aid kit.	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers.	No	Keep knowledge test	Yes	Yes			AnonymousUser	2243720	
Aug 07 23 09:00:51 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers and window stickers	Yes		Only UK licence holders	Yes	Get rid of the extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers not window stickers	No	Keep knowledge test	Yes	Yes			AnonymousUser	2243745	
Aug 07 23 09:09:46 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It will help us avoid the abn subjected towards taxis because of the front plates can easily be seen from a long distance.	No		Only remove if someone has valid UK licence. All other license hold should pass a test.	Yes	It should be at driver discretion	No	No training can help on this issue as people react differently under pressure.	Option 1	Yes	No a day technology has improved customer know have all the information required to find the taxi. It give live location to the customer including registration, colour and driver contact number. Big door signs has no use in the Meridian city.	Yes	Agree that gps has played an important role to and we should only do a knowledge test based on other topics.	Yes	Everyone has right to try to out different occupations and see which ones will work for them. Once they passed the test there should not be restriction of leaving the trade and coming back to it.			AnonymousUser	2243752	
Aug 07 23 09:15:56 pm	A Member of the Public		Yes	In today's digital world where every operator uses their own App, which enables us to see the vehicles details and more upon my booking. Therefore, I believe it's quite needless from my prospective as a passenger.	No		No, I don't agree with the removal of driving test. In fact, this test should be more vigorous for the sake of passengers safety.	No	In the interest of passengers safety, I fully agree with option 2.	Yes	It is necessary for sake of passengers wellbeing.	Option 2	Yes	It is not necessary nowadays.	Yes	Satellite navigation app such as Google maps can assist driver in more accurate way.	Yes	It sounds good to me.			AnonymousUser	2243708	
Aug 07 23 09:30:23 pm	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	Yes	Remove front plate and door stickers no to window stickers	Yes		Only for UK licensed holder EU or foreign license holders should undergo this test.	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes			AnonymousUser	2243815	
Aug 07 23 09:39:12 pm	A Member of the Public		Yes	It is not necessary, sticker is sufficient to be seen	Yes		Again not necessary, it's just an added process that isn't really needed	Yes	Not enough to make me choose that over option 2	Yes	It make the more sense	Option 2	Yes	It makes more sense and it's more appealing to me	No	Not needed.	Yes	It seems more efficient of doing things			AnonymousUser	2243849	
Aug 07 23 10:14:24 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Nothing else to say	Yes		Nothing else to say	Yes	Nothing else to say	Yes	Nothing else to say	Option 2	Yes	Nothing else to say	Yes	Nothing else to say	Yes	Nothing else to say			AnonymousUser	2243882	
Aug 07 23 10:50:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I hope council can copy fit model and get rid of plates and replace them with stickers like fit. This will encourage drivers to buy better good looking cars as it will not be mared by door stickers and plates	No		It's important to refresh and take the test	Yes	It's more practical	No	Just additional cost with no benefit as such	Option 1	Yes	Much better option	No	Local knowledge is needed	Yes	It makes sense to keep the drivers even after the break.			AnonymousUser	2243921	
Aug 07 23 11:18:45 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Yes remove the front plate and doors stickers and also no to windows stickers	Yes		Only fully UK, as license holders. EU or foreign license holders should go under the test.	Yes	Get rid of door stickers no to window stickers as well	No	No	Option 1	Yes	Get rid of the door stickers no to window stickers	No	Keep knowledge test	Yes	Yes			AnonymousUser	2243946	
Aug 07 23 11:50:20 pm	A Member of the Public		Yes	N/A	Yes		Driving standards need to be assessed and maintained.	No	Taxis carry the public and as such they should carry as mandatory first aid kits and fire extinguishers with drivers undertaking mandatory training.	Yes	No comments	Option 2	Yes	NA	No	Taxis drivers are supposed to know where there are going without the digital aid of GPS.	Yes	N/A			AnonymousUser	2243971	
Aug 08 23 12:03:12 am	A trade representative representing drivers in Bury		Yes	No comments	No		No comments	Yes	No comments	No	No comments	Option 1	Yes	No comments	Yes	No comments	Yes	No comments			AnonymousUser	2243983	
Aug 08 23 01:07:33 am	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	Yes	They are private hire and should not be visible. We black cab should be visible	Yes		As long as a valid UK license is present no need to test and extra cost and time waste	No	No need as driver not trained	No	No need for more test	Option 1	Yes	Agree all stickers and front plate needs removing. BUT DO NOT agree with With front windscreen stickers. They private hire so should remain discreet	Yes	Make sense. move with time	Yes	It doesn't have everything then I should re-ask for it to be done again			AnonymousUser	2244028	
Aug 08 23 01:50:21 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers	Yes		Only for UK licence holder EU or foreign license holder should undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No comments	Option 1	Yes	Get rid of door stickers and no window stickers	No	Keep knowledge test	Yes	Yes			AnonymousUser	2244034	

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Aug 08 23 02:15:20 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				In modern day a private hire driver is using maps so there is no point of area knowledge even Heston driver are using maps and Maps are exact status of road blockage and road works Only customer service road sense and driving license of UK and driving within UK should be compulsory atleast 2 years As mostly Europe and other countries are right side driving so that's bit easy so once they drive for two year in UK they will be familiar with road so that's of safer side	Yes		I think first aid kit and fire extinguisher should be available in private hire and Heston for the safety point of view they should be strictly implemented	Yes	Because it's safety which should be available as risk factor is there when driving	No	Only plates and window sign is enough no door sign	Option 1	Yes		No	Follow process	Yes	Yes agree	AnonymousUser	2244036
Aug 08 23 02:21:51 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Easy to install and look good as long as simple	Yes	No	Many EU or other driver not good on UK road despite replace/ changed to UK license with no road experience . . . Only for UK license holders foreign and eu national should undergo test	Yes	since bury council required to have fire extinguisher to have arm reach of driver , which is not safe as we have to retrofit which could be hazard	No	there is no factory fitted because of our of manchester driver .	Option 1	Yes		Yes	As now everything is available on navigation therefore no need	Yes	N a	AnonymousUser	2244037
Aug 08 23 03:23:43 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Remove front plate window stickers and no fims	Yes		Only for UK license holders, EU and international license holders should undergo the test	Yes	Get rid of first aid kits and fire extinguishers	No	No	Option 1	Yes	No	Keep knowledge test	Yes	Yes	AnonymousUser	2244043	
Aug 08 23 06:16:23 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Remove front plate and door stickers	Yes		Only for UK license holders, EU and international license holders should undergo the test	Yes	Remove fire extinguisher and first aid.	No	No	Option 1	Yes	Get rid of window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2244057
Aug 08 23 10:14:06 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Remove front plate and door stickers. No to window stickers	Yes		Only for UK license holders, EU and international license holders should undergo the test	Yes	Get rid of fire extinguisher and the first aid kit	No	No	Option 1	Yes	Get rid of the door stickers no to window stickers	Yes	Keep knowledge test	Yes	Yes	AnonymousUser	2244383
Aug 08 23 10:28:09 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Remove front plate and window sticker	Yes		Only for UK license holders, EU and international license holders should undergo the test	Yes	Get rid of fire extinguisher	No	No	Option 1	Yes	Get rid of stickers as a whole	No	Keep knowledge test	Yes	Yes	AnonymousUser	2244450
Aug 08 23 10:52:26 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Unnecessary stickers makes a driver vulnerable specifically during night jobs	Yes		If a driver has a license already then he should not waste money time and energy to have another one	Yes	Should be on the discretion of the driver if he is sat employed and it should be his choice of things	No	No need	Option 1	No	Magnetic stickers should be allowed. Don't make it too complex please	Yes	Knowledge test should be for tests. World has changed now and modern navigation should be used instead	Yes	It should be made up to two year break 6 months is not enough	AnonymousUser	2244514
Aug 08 23 11:26:43 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Safety	Yes		Yes	Yes	Yes	No	No	Option 1	No	No	No	Yes	Yes	AnonymousUser	2244653	
Aug 08 23 12:12:46 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				Remove front plate and door stickers	Yes		Only for UK license holders others should undergo test	Yes	Get rid of fire extinguisher first aid kit	No	No	Option 1	Yes	Get rid of door stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2244800
Aug 08 23 02:26:39 pm	A Licensed Private Hire Operator	Licensed Private Hire Operator with Bury				I don't see how either a plate or sticker makes much difference to the customer.	Yes		I believe it's not the license job to make sure a driver can drive when he has a DVLA issued drivers license. It's about time and money. Preventing drivers from entering the market via bury.	Yes	Drivers are putting themselves and customers at risk if they attempt to put out a fire on their vehicles. This is the job of the fire service. A small extinguisher would also never get out this kind of fire.	No	It's another barrier to entry, and something that believe would cause more risk than reward. Also being first aid trained I don't believe is the job of a private hire driver. Anyone needing medical assistance should be taken to the hospital if they sustained anything out of date or cause any harm, and they insured or could they be sued.	Option 1	No		Yes	The current knowledge test is very outdated. I do believe a driver should be tested on whether he can amend a destination on his GPS device and understand a customers change in needs in the car. Also a driver should be tested if he can change the route (using the best one for the customer). And understand the longest route is the most expensive one and least favourable for the customer.	Yes	I generally agree. The only one that is questionable is the knowledge test. We have had drivers that have driven for Bury for many years and they had a break and made to do the test. It doesn't make sense if someone has already been doing a job for years prior.	AnonymousUser	2245149
Aug 08 23 02:26:46 pm	A Member of the Public					It might be a distraction or a visual hazard for driver, window should be kept clear of stickers	No		GPS is not always accurate and standards to keep level of driving and location knowledge should be of high standard to ensure fair practice towards clients	No	Again it to do with quality of service & responsibilities towards clients	Yes	Clients need a better service	Option 2	No	Again, I'm against putting stickers on windows as it could become a visual hazard	No	Gov do not always work	No	6 months is too short - 9 - 12 months	AnonymousUser	2245292
Aug 08 23 03:19:08 pm	A Member of the Public					Not needed	No		As professional drivers, I would expect there to be a higher standard when driving members of the public than simply holding a driving license.	No	For health and safety reasons, they should be kept	Yes	To support health and safety of the public	Option 2	Yes	Reasonable suggestion	No	Drivers should have a good geographical understanding of the area despite GPS as they're not always accurate, may be faulty or have a dead battery or out of signal. Also, if there's an accident/road closure, GPS may not pick this up, so the driver should have alternative routes in mind.	Yes	Reasonable suggestion	AnonymousUser	2245433
Aug 08 23 03:30:04 pm	A Member of the Public					Not clear signage. Open to fraudulent use as difficult to read	No		Cod. Ongoing training and awareness important	No	Unreliable provision	Yes	Best practice	Option 2	No	Operators need to be held responsible	Yes	GPS readily available	Yes	Appear realistic	AnonymousUser	2245477
Aug 08 23 03:35:17 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				It's much safer as it's very easy for someone to target private hire as the plates are visible and could get away from stones getting thrown at it.	Yes		Definitely needed as some of the new drivers aren't professional drivers	Yes	It would be much easier to get the vehicle passed	No	No comment	Option 1	Yes	Needed	Yes	Easier	Yes	No comment	AnonymousUser	2245521
Aug 08 23 03:43:36 pm	A Member of the Public					At a time when women are at more threat than ever. All avenues to ensure licensed vehicles are being used by licensed drivers need to be taken and ensuring the highest visibility is paramount	No		Driving standards in different countries vary as does the volume of traffic and I believe local knowledge is paramount. Along with the ability to speak and read English.	No	Safety is paramount as is the duty of care they have to passengers.	Yes	Same as previous.	Option 2	No	Many women all in the back, identify badges must be available to view at close quarters to the back seats to ensure the identify card is the same as the driver, which they can then photograph and send to identify driver)	No	We currently have cabbies drivers registered in Birmingham driving the streets of Bury and Manchester who have no clue where they are going and are currently driving constantly looking at the Sat Nav, paying little attention to the surroundings, safety standards need to be stricter.	No	How can you agree when you don't know if they will be removed (subject to payment) or not	AnonymousUser	2245269
Aug 08 23 03:47:16 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				No need for a front plate	No		There needs to be a safe standard of driving. There are so many on the road one really shouldn't be driving private hire cars.	Yes	We ain't fire or first aid trained and we don't need to be.	Yes	Read above	Option 1	Yes	Big door sticker look a mess	Yes	All the cars from out of town haven't got a clue on the local knowledge of bury and surrounding areas	Yes	6 months is a fair time for a driver to change three mind and then continue with being a private hire driver	AnonymousUser	2245561
Aug 08 23 03:53:44 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury				I've thought this for many years.	Yes		I played a bit of money for this test, I've been driving 30 years and have a full UK license for the time, being forced to pay again to prove my capabilities after driving this amount of time was like a slap in the face.	Yes	With all the different vehicles on the road now especially electric vehicles it's madness going near them with an extinguisher, never mind knowing the difference between all the extinguishers for different materials. Evacuating the vehicle and phoning the fire brigade is a much safer option.	Option 1	Yes	Private hire vehicles are targeted daily by thieves and people act on committing criminal damage, we personally have had my car broke into 4 times, windows smashed car riddled through looking for money or anything they can sell, advertising all over the car just helps these people, my private car parked in the same place has never been touched, adding to the cost to repair the damage with the cost of time of work and it starts to make a big financial difference, add in the fact that some drivers like to work for ***/Uber or any other private hire companies at the same time it's more confusing for the customer, I believe it would also help with the private who pick up illegally, having no stickers on the car doors would stop people trying to flag them down.	Yes	Will miss being what it is today most of the test is now redundant. Waste of time and money.	Yes	I agree in principle but I believe it should be 5 years not 6 months, I had to stop during covid but was told I'd have to do everything again, at least expense to me for something that I'd already done previously.	AnonymousUser	2245532		
Aug 08 23 03:57:31 pm	A Member of the Public					Not a major decision	Yes		Sat nav means local knowledge is not required	Yes	Removes bureaucracy	No	Bureaucracy	Option 1	Yes	Discretion	Yes	Safeguarding is important	Yes	Let people earn a living	AnonymousUser	2245645
Aug 08 23 04:05:59 pm	A Member of the Public					front plates make it easier to identify the vehicle as a Taxi	No		It would lower the standard of drivers of taxis	No	Safety of passengers	Yes	availability of safety equipment in every vehicle must be sat	Option 2	Yes	To identify the company and that it's a private hire vehicle.	No	a driver must have local knowledge of the area	Yes	to maintain standards of quality	AnonymousUser	2245657
Aug 08 23 04:08:18 pm	A Member of the Public					Best	No		Drivers should be tested for competence above the normal standard as use bus drivers who carry members of the public	No	Health and safety of passengers and driver	Yes	Health and safety of passengers and driver	Option 2	No	Driver may use the same vehicle to work for more than one company. Customer can still check the vehicle before starting the journey by checking the windscreen.	Yes	Drivers should know the area	Yes	Time neutral	AnonymousUser	2245673

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Aug 08 23 04:34:19 pm	A Licensed Private Hire Driver				Yes	Not necessary, target from thugs who damage cars, with the new technology and apps they only need number plate to recognise the car	Yes	We have a license and have already been tested on our driving.	Yes	In my 15 years as a taxi driver I have never needed one	No	A	Option 1	Yes	Makes us an easy target for thugs who damage our cars, or hit us but cars thinking they will find money.	No	A	Yes	A	AnonymousUser	2245777		
Aug 08 23 04:58:16 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Stop drag on vehicles, Save fuel.	No	If a person has passed a national driving test that should suffice.	Yes	I'm not trained in first aid.	No	I agree with option 1	Option 1	Yes	Signage of any description always becomes shabby. And after removal damages the vehicle paintwork.	Yes	Far too many drivers have lifts or no knowledge of the area.	Yes	Many drivers choose to fly another type of employment. This often costs not work out. Once you've passed a test (taxi) you have passed, agree with the proposal.	AnonymousUser	2245842		
Aug 08 23 05:13:47 pm	A Member of the Public				No	As a person who works with clients with hidden disabilities. This proposed change will affect these clients directly. A small window sticker cannot be easily seen nor read	Yes	I believe all carriage drivers should have	No	The lack of 1st aid provision can affect the outcome of whether a person lives and makes a fully recovery or experience long term change to health.	Yes	All services should have a first aid kit, kept current and restocked for in the case of an emergency. The quicker basic treatment can be administered the better	Option 2	Yes	State clearly the info needed	Yes	A good service can still be delivered when technology fails by being able to read road maps	Yes	All drivers should hold an enhanced DBS renewed yearly online	AnonymousUser	2245885		
Aug 08 23 05:20:44 pm		I manage a domiciliary care agency. My clients are regular users of Taxis			Yes	Happy to see it displayed in the window	Yes	We have had lots of feedback from clients who have been frightened after taking a taxi.	Yes	There is no reason not to have them.	Yes	Yes this will improve safety for all road users.	Option 1	Yes	They should be visible to the public and any poor behaviour can be reported quickly.	Yes	Drivers have turned up at clients not knowing roads to prominent sites like hospitals and medical practices.	Yes	Checks should be done as the public has the right to know that the history of the driver is known to the licensing authority.	User	2245916		
Aug 08 23 06:37:04 pm	A Member of the Public				Yes	Sensible	Yes	Driving standards need to be maintained	No	More chance of electric car fires means professional drivers should have equipment to help	Yes	As drivers see more fires accidents they should help	Option 2	No	Too much chance of impersonation without good signage	Yes	Drivers need to know where places are	Yes	Agree	AnonymousUser	2246095		
Aug 08 23 07:33:38 pm	A Member of the Public				No	Removing a static plate for a sticker, takes responsibility away from the driver as the sticker can be removed by a passenger	No	A assessment ensures the driver is fully competent and meets the requirements of carrying paid customers in line with insurance requirements	No	Surely a car being hired by public requires the driver to have a duty of responsibility for the customers, health and safety	Yes	The driver should be responsible for the health and safety of the paying customer. And having the correct equipment on board and being competent in using it	Option 2	Yes	This signage would inform and remind customers that not pre booking is illegal and also dangerous	No	Inhave experienced numerous journeys where the driver has no idea of the area being requested and I have had to signpost them verbally to my destination.	Yes	This seems a much labor and financially viable way for the driver	AnonymousUser	2246179		
Aug 08 23 07:50:06 pm	A Member of the Public				Yes	I accept change	Yes	I think it's in my best interests.	No	My safety must be the first consideration.	No	First aid kits are vital.	Option 2	No	I want to know which company is taking me immediately I see the car	No	I want my driver to have the best local knowledge	Yes	Well yes but there are occasional drivers whose understanding of the ENGLISH LANGUAGE (THIS IS THE REASON I AM COMPLETING THIS SURVEY) is below that which I think it should be. Some journeys are longer than they should be. Since giving up my car we use the cars three of four times each week (generally) I am satisfied knowing that nothing is perfect.	AnonymousUser	2246200		
Aug 08 23 07:58:54 pm	A Member of the Public				Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Option 1	Yes	No need	No	Keep knowledge test	Yes	Yes	AnonymousUser	2246228		
Aug 08 23 08:12:39 pm	A Member of the Public				Yes	It makes very little difference since most taxis are plastered all over with their branding and that they're actually registered in Wolverhampton instead of where they make a living!	No	If you're making a living from taxiing people, then it should be checked and checked again that you are fit for the job and understand the rules of the roads you use every working day. A UK driving license (or other license) is not sufficient to do this!	No	If you give a choice, where one is free (or cheaper) and one isn't do you really think the tax drivers in this area would choose the one where they have to pay?	Yes	Because it's not option 1. Again, if they're making money from ferrying people around then the drivers should be made to ensure the safety of their passengers and other road users. Making the licensed driver foot this bill will help weed out the gig economy drivers who can't make their rent up if they deliver takeaways or people.	Option 2	Yes	No comment	No	Because I really believe that taxi/private hire drivers should be familiar with their route and area. Please also push/poofing around and knuckle down on the rogue drivers out there.	Yes	So long as 6 months is the max then that's fine.	AnonymousUser	2246232		
Aug 08 23 10:04:41 pm	A Licensed Private Hire Operator		Licensed Private Hire Operator with Bury		Yes	It will be one less place where the vehicle is permanently mangled/damaged in order to securely fit the plate	No	the standard of driving from some taxi and private drivers is already low with the extra tax in place. There should be a more stringent test or random driver testing or both.	Yes	vehicles interiors are made of fire retardant materials so extinguishers are unnecessary. Any larger fires under the bonnet are best left to the fire brigade to deal with. The use of a first aid kit leaves drivers open to litigation for wrong or inappropriate use.	No	more costs for the drivers to bear	Option 1	Yes	another cost removed in not having to have signs made for the doors. The new window stickers should be in one specified font size and colour.	Yes	completely unnecessary in view of the modern technology which will take the sticker role down as a matter of course	Yes	plain common sense	AnonymousUser	2246357		
Aug 08 23 10:22:11 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window stickers.	Yes	Only for UK licence holders.	Yes	Remove first aid kit and fire extinguishers.	No	No.	Option 1	Yes	Remove door stickers and no to window stickers.	No	Keep knowledge test.	Yes	Yes.	AnonymousUser	2246471		
Aug 08 23 10:49:53 pm	A Member of the Public				Yes	This seems like it won't have any detrimental impact on visibility	No	Taxi drivers should have their skills tested on a regular basis, many will have held their licence for years and have picked up bad and dangerous habits.	No	Drivers will not take on the recommendation	Yes	It is important to have these safety measures and drivers should shoulder the cost	Option 2	No	Taxis that are connected to a firm and that have this advertised feel much safer to members of the public, without every nobody can be truly confident that they are travelling in a safe vehicle	No	Even with the use of GPS, private hire standards have fallen way below where they should be. Local drivers should know their local area. This again contributes to greater safety and confidence for customers.	Yes	Seems reasonable	AnonymousUser	2246497		
Aug 09 23 02:11:37 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	When plates are visible, taxi drivers are subject to property damage from public. Therefore it's for taxi drivers safety to have the window stickers instead of plates.	No	Because everything is now on navigation & Google maps. Customers want the quickest route. So there is no point wasting time on tests.	Yes	Sometimes vehicles have the extra space for fire extinguishers and sometimes vehicles don't. So this should be at drivers discretion.	No	Reasons given above	Option 1	Yes	To stop antisocial behaviour towards taxi drivers.	Yes	Don't need	Yes	Same driver	AnonymousUser	2246588		
Aug 09 23 02:35:07 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Just	Yes	Good	Yes	Just	No	Just	Option 1	Yes	Just	Yes	Good	Yes	Good	AnonymousUser	2246603		
Aug 09 23 09:51:06 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Private hire drivers are targeted by kids and many reports have been registered with GMV?	No	Passenger safety is the most important.	Yes	If a fire occurs the fire brigade always tells the driver to leave the scene and move away. Why keep a fire extinguisher when you cannot use it. Most people do not know the correct way to use it.	No	Drivers are struggling already. Fire brigade will always tell the people to move away.	Option 2	Yes	No need for this, will the council pay for the safety training?	No	The stickers only increase the level of crime against drivers. Also look at Manchester the biggest council they have agreed to remove stickers including the big bonnet sticker. Why would Bury want to implement changes that increase the number of signs when council close to you have realised that this is the reason drivers are leaving and choosing councils elsewhere.	No	Either Bury does the same or expect your drivers to slowly apply for Oldham and Manchester.	Yes	A driver should not have to do all the checks again. Doing them once is sufficient enough.	AnonymousUser	2246685
Aug 09 23 09:51:06 am	A Member of the Public				Yes	Bonnet and side stickers are invitations for knob heads to stone the vehicles and you very well know I bet you only want drivers money by selling these silly stoning invitations	Yes	Might help towards few idiot drivers on the road	Yes	Training would make trainee aware of proper procedures	Yes	As explained above	Option 2	No	Look at the licensing fees at Wolverhampton and Bury.	Yes	Bury council cost are just to expensive.	Yes	It's thing from the past. We live in 21st century where everything is on smartphones. We are going into AI and you are still stuck in 80's. Come on evolve with time	Yes	You just want poor drivers' money by not bringing these in	AnonymousUser	2246895
Aug 09 23 10:35:27 am	A Member of the Public				Yes	Window stickers will solve the stickers and the partially signed wets.	Yes	This will ensure the driver is familiar with the rules/laws and requirements of safety.	No	These provisions should continue as fire hazard is a reality. However additional costs to the drivers should be avoided.	No	Additional costs for the drivers will mean that most people will be discouraged from driving a taxiplivable hire vehicle. This is an additional layer of burden for the workers.	Option 1	No	In my view the large signs on the doors of a private hire vehicle is easier to identify for those customers who are partially sighted and elderly.	Yes	With use of the GPS there is no need to memorise routes and shortest routes.	Yes	Contract re-testing is an additional burden on the drivers.	AnonymousUser	2246892		

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Aug 09 23 11:12:05 am	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury					as a professional driver you need to be tested not just when you pass your test at 17 or 18 years old, but before you are given a licence to carry fare paying passengers. Driving standards of regular drivers are shockingly low, professional drivers should be tested more regularly (6 years?).	Yes	sounds sensible	No	optional carrying is fine, I do not expect to wear mine but would be happy to have the option if needed. I do not want to pay to have a civilian firm tell me how to put out a fire when I was in the armed forces and had proper fire training on a regular basis.	No	I do not want to pay to have a civilian firm tell me how to put out a fire when I was in the armed forces and had proper fire training on a regular basis.	Option 1	Yes	sounds sensible	Yes	sounds sensible and practical in the modern age of sat navs	Yes	sounds sensible	AnonymousUser	2247147		
Aug 09 23 11:18:56 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury					having passed a UK test already this should be perfectly ample to drive a vehicle of the same specification	Yes	front plates and stickers should be removed, living in a digital age riders add well aware of the vehicle they are expecting to pick them up, has worked perfectly fine in the Borough of London for many years	Yes	open to all sorts of liabilities; furthermore how good is a fire extinguisher at the point drivers are aware their vehicle is on fire via a vis the fire is well beyond amateur control	No	hulls extra expenses for little reward in an already challenging market	Option 1	No	replacing one sticker with another defeats the object, refer you to your every a tried and tested method	No	keep existing knowledge test to ensure a good level of driver ability	Yes	extra expense avoided	AnonymousUser	2247167		
Aug 09 23 12:54:08 pm	A Member of the Public						anyone could then become a substandard hire driver and there is no-one testing this competency to be so.	No	it will make it more difficult for the public to see who is actually a licensed driver and will be more open to bogus drivers which in turn will make it less safe especially for women	No	Less safety for passengers	Yes	More safety for passengers and more accountability for drivers	Option 2	No	because I don't understand the gobbledegook above	No	it's had enough now when drivers whose first language is not English and who have no knowledge of the area, ask the passenger to direct them to the destination. This will make this situation worse.	Yes	Keep the above safeguards	AnonymousUser	2247460		
Aug 09 23 02:35:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury					If you have a full UK driving licence then why do you need a DVSA test again unless no sense	Yes	So kids can't target the phv with stickers and the cars parent work wont get damaged with stickers	Yes	We are not trained	No	Not needed	Option 1	Yes	Its not a government rule just a licensing condition	Yes	Na	Yes	Na	AnonymousUser	2247583		
Aug 09 23 02:44:19 pm	A Member of the Public						in my experience local taxi drivers need to take regular assessments on their driving standards as some are a danger to the public and other road users.	Yes	no comment	Yes	no tax firms will go to the expense of issuing and maintaining such equipment if not required to.	Yes	training and regular maintenance must also be provided	Option 2	Yes	no comment	Yes	no comment	Yes	no comment	AnonymousUser	2247662		
Aug 09 23 07:58:21 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury					Only for foreign licence holders	Yes	Remove front plate. No window sticker. Let us work for as many operators as we want.	Yes	Yes	Yes	No	Option 1	Yes	Yes remove stickers. No to window stickers	No	Keep test	Yes	Yes	AnonymousUser	2248488		
Aug 09 23 08:15:16 pm	A Member of the Public						I think if someone has full UK licence then there is no need for test	Yes	I recognise car by registration number	Yes	If they can't use then there is no need for this to be in the car	No	increase of fine the best cause of action against anyone. We need to move with times. I travel London a bit and cars have nothing and they look much better so I don't see why we can't travel in local taxi in Bury with all these stickers. I have got into some really nice cars when drivers have had their look disgusting with stickers.	Option 1	Yes	Google and Waze maps is what all taxis I get into use	Yes	Am not sure I think this should be for drivers to answer not me as a public and user of local taxi. But if someone has already done something then they should not need to do it all over again I think	Yes	Yes	AnonymousUser	2248486		
Aug 09 23 08:10:21 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury					If a driver already got a licence provided by DVLA that it doesn't make sense for the driver to go through a DVSA again	No	Propose a high risk, as people target private hire car and throw all sort of items at the car.	Yes	Best bcz the driver can decide on there own situation.	Yes	Not necessary	Option 2	No	Big target of attack	Yes	Will help knowing the map	No	Unnecessary	AnonymousUser	2248495		
Aug 09 23 08:31:01 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury					if the driver has a licence that should prove that they have been deemed capable of safely driving on UK roads	No	Stickers make us a target for kids throwing things at us	Yes	In 36 years of taxiing I have never had to use one	Yes	Not permitted to use it because not a first aider and if someone was in difficulty I don't think that anything in the first aid kit is not life saving	Option 1	Yes	As said before the stickers make us targets and also most passengers new look at the registration number	No	Too many of these new drivers who are licensed elsewhere haven't got a clue where local towns are	Yes	If a driver needs to be off for a extended time then they are losing out and not using the licence time that they have paid for	Yes	AnonymousUser	2248525	
Aug 09 23 08:34:34 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury					As a P H driver and as a passenger using the taxi I think it important that a driver is able to understand English and to speak English as well as have a knowledge of the area	Yes	I don't think having the front plates will make a difference, only an additional cost to the drivers	Yes	We are not allowed to use the first aid boxes	No	Depending on the size of the fire	Option 1	No	Some passengers find it difficult enough to recognise it as a PH vehicle	No	A driver should possess an amount of geographical knowledge	Yes	It needs to be recognised that the driver still needs the requirements	AnonymousUser	2248527		
Aug 09 23 08:45:54 pm	A trade representative representing drivers in Bury		200	Represent licensed drivers both within and outside of Bury			since the driver has already verified having passed a driver assessment course and qualified as a licensed driver, this additional assessment serves no actual purpose, although we would suggest this being an option for drivers where multiple complaints have been received relating to their driving standards as a "warning" as a licensing committee optional action to take.	Yes	there must be some form of identification for passengers as the vehicle approaches to identify being correctly licensed, but front plates can interfere with parking sensors, temperature sensors and ADAS systems on modern vehicles.	Yes	the two objects serve no practical purpose, however they have been used as weapons against drivers, with catastrophic results, therefore we recommend the complete removal of the requirement on the grounds of driver safety.	No	drivers are already required to undertake various training courses and qualifications including DBS records, Medicals, Tax conditionally checks and various other aspects in order to become or maintain their licenses.	Option 1	Yes	but we simply must recognise and accept the number of vehicles attacked and restricted simply due to being recognised from a distance by standards.	Yes	we have never actually seen any benefit of local knowledge testing, more so now with drivers working in remote regions such as Manchester Rochdale and others, a local taxi of the streets of Bury achieves very little other than placing a burden on local applicants to learn and pass the geographical knowledge prior to obtaining a licence, when in reality, the streets are never learnt to the correct extent until having worked those streets for a period of time.	Yes	far too many times we receive complaints from members that they have missed their renewal date by a matter of days, and must now apply as a brand new applicant.	Yes	This move is very much welcomed as it allows greater flexibility and understanding	AnonymousUser	2248515
Aug 09 23 08:45:54 pm	A Licensed Hackney Carriage Driver	Licensed hackney carriage driver outside of Bury					Driving licence already proved the relevant skills. DVSA check codes will give better insight of driver history apposed to a brief driving example in during a test.	Yes	Not necessary, window sticker more visible to passenger whilst travelling inside vehicle.	Yes	23 years driving and I've never used either. Even with engine fire, by the time the vehicle was stopped, for extinguisher was too late and too dangerous to use. Emergency services on and off duty, refuse to use first aid kit. No real need for either only to comply with law.	No	Safety of drivers and passenger.	Option 1	No	The word Taxi (not a taxi) is illegal on a private hire. This may also confuse passengers. Some passengers wish to be more discreet, ie social services, business clients and military. Passengers being able to identify a driver or vehicle plate from inside, is more important for passenger safety.	No	Knowledge tests never achieve the desired goal. Only restrict less academic drivers. Majority of passengers require, honest, safe friendly service.	No	Only need Medical DBS Driving License Check.	AnonymousUser	2248662		
Aug 09 23 10:24:31 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury					Test should be done As more risk on road so safety things to go over	Yes	New technology people book via app, pay via card, they can track taxis with name car reg colour of car and so on Plates r not needed	No	Not trained as first aider or fire service. Awe allowed to take fire out	No	Costs money never gets used No practicality	Option 1	Yes	Signs are not needed with phones able to track things	Yes	Basic knowledge needed	Yes	Refresh/retraining needed only	AnonymousUser	2248701		
Aug 09 23 10:28:59 pm	A Member of the Public						I've noticed recently that most vehicles display authority from outside of the area. I believe they do this because of obtaining their licence from areas which may have a lower 'standard' than Bury. I strongly believe if they intend to operate within the Borough they should be licensed and conform to regulations imposed within Bury. Again it's standards	Yes	Legislation in respect of taxis & private hire has tapered over recent years - you still need to impose standards and should make them comply, not stop doing things just because they don't like it	Yes	Standards and a duty of care to their passengers	Yes	as above - standards and a duty of care	Option 2	Yes	Standards	Yes	Many obtain their licences outside of the Borough - for consistency, standards and safety they should have knowledge of the area	Yes	There needs to be some way of managing such situations & retaining updated knowledge etc	AnonymousUser	2248715		
Aug 09 23 10:49:44 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury					Public safety is the number one priority. Drivers not proving their ability to drive safely and at an expected level would be against the core values of being licensed	No	Legislation for the trade is localised Making changes simply to match other districts is not welcome.	No	Drivers are not fireman or ambulance people	No	Drivers are not fireman or ambulance people	Option 1	No	This is getting too one to the DfT changing policies to benefit the larger operators and not the safety of the public.	No	Why dilute the requirement to be a professional driver?	Yes	It makes sense.	AnonymousUser	2248733		



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Aug 09 23 11:00:15 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	No	No	Driving as a private hire or taxi is different than your normal driving so all applicants should have a (taxi) driving assessment	No	No	Not fully qualified	Yes	Should get professional help in case of emergency	Option 1	Yes	Damage to your vehicle	No	All drivers should have local knowledge	Yes	If a driver had undertaken in knowledge test and passed and look a break he should not retest	AnonymousUser	2248746		
Aug 10 23 12:28:54 am	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury		Yes		It doesn't matter because the passenger knows who will be picking them up along with name of driver and vehicle details	Yes			Safety is everything not just for passenger but for the driver too	Yes	No	Option 1	Yes	Door stickers should be removed	No	Keep knowledge test	Yes	Yes	AnonymousUser	2248787		
Aug 10 23 12:44:43 am	A Member of the Public				No		With the plate on front of the vehicle, we can tell as a genuine licensed vehicle. Having a sticker is no use.	Yes		Yes	They don't read them at all and should be scrapped. They are not trained up and can be held liable if anything goes wrong.	No	Why should tax driver's become fire fighters? I am sorry if something goes wrong they be liable. Leave it for the professional.	Option 1	No		No	Keep the standards please. This job should be high professional standards.	No	They should be made to go through it again.	AnonymousUser	2248793		
Aug 10 23 04:10:52 am	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury		Yes		I think this day in age where ride will know your vehicle's number plate your name private hire number (LH) *** etc on any local Bases they all send info to rider no need to have any sort of plate or anything just small sticker in front passenger side window	Yes	Yes	Yes	When you look at the numbers how many these things as tax driver we use not to none	No	Why would we have extra burden on use we don't use these stuff on. I been driving for last 15 years not even single time I use any one of those 2 items	Option 1	Yes	Because we get targeted as it's visible from far if it a private hire	Yes	Some of the knowledge is ok not like we need to know all roads or 2 point location	Yes	Because we already went through all the test why we need to go again if we are even a day over the expiry date. Council has to give more time to driver	AnonymousUser	2248842		
Aug 10 23 08:54:55 am	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury		No		The public need to be able to identify cars licensed in different areas.	No		No	I agree that fire extinguishers should be optional however, first aid kit should be mandatory. Again, not just public safety, but to be able to administer first aid on ourselves in needed.	No	Costs shouldn't come into it. Anyone dealing with the public should be first aid trained.	Option 1	Yes	It makes sense, however, private hire still need to be clearly identifiable so vulnerable people don't end up getting into unlicensed vehicles by accident. Duty of care.	No	Drivers should have knowledge of the area they're going to be predominantly working. Sat navs aren't always right, up to date and drivers need to be able to read road closures, know what lanes to use at roundabouts well in advance, and be confident in the route they're taking. Sat navs and Google maps etc can stop working. Drivers phones can run out of data, battery or signal. Knowledge of some degree is an absolute must.	Yes	Life happens. Sometimes people have a change in circumstances. I'd personally give 12 months for a fast track reapplication if I badge expire and the driver takes some time out.	AnonymousUser	2248988		
Aug 10 23 09:06:56 am	A Licensed Hackney Carriage Driver		Licensed Hackney carriage driver with Bury		Yes		plates to be replaced with window sticker is better option.	Yes	Yes	Yes	Anyone who has passed in the uk and hold full uk licence do not need to sit tests again. But anyone who has a licence from outside the uk should need to sit at this test	Yes	no need for drivers to carry 1st aid as they carry them to give away to others in a emergency situation. Fire extinguisher drivers don't know how to use and will be wasting time in emergency. best to call the fire service	No	same as stated above in question 8	Option 1	No	I as a hackney driver believe there should be no signs at all on private hire. This way people will stop going over to them. I see many times on friday saturday nights people coming out of our bars and they get over to private hire cars speaking to drivers and then on many occasions getting in. I strongly believe that if there was no change on the car then this would not happen. These cars should remain private so people should book 1st and operator should be providing registration to the passenger, not passenger looking for stickers with base name. We need to make public more aware they should look for reg number and car details they get from operator.	Yes	I have been hackney driver for 10 years. I now always use google maps everywhere. It has become a habit. My fellow drivers even if we know where we going still use google maps. therefore as long as someone can show you they know how to use sat nav then I think I agree with proposal	No	period should be 12 months	AnonymousUser	2248994
Aug 10 23 11:42:04 am	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury		Yes		There is no need for this to avoid get car damaged by kids	Yes	Yes	Yes	There is no need of knowledge test and all as all drivers are using recognition I think no need of unnecessary test (could last test of money due to this	Yes	It is important part but upto decision makers	Option 2	Yes	Only plates are enough and operator sign that it is	No	Agreed	Agreed	AnonymousUser	2249470			
Aug 10 23 02:15:06 pm	A Member of the Public				Yes		I trust that they will do their job properly	No	No	No	To many taxi drivers do not have a Licence/registration from Bury but their plates say they are registered in other towns. Some drivers even after passing cannot drive properly. This is about public safety	No	I don't believe they will do this under their own volition	Option 2	No	Any means of showing who is driving the cab is better	Yes	The London "knowledge" test is far one stringent	Yes	Again I trust that the Licensing Service will know the applicants properly	AnonymousUser	2249907		
Aug 10 23 07:37:26 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes		Stickers are a day of the past. People check bookings and the reg.	No	No	Yes	a	No	Na	Option 1	Yes	Again, people check booking and reg	No	Although people rely on sat navigation, local area knowledge is a must to ensure u get customers there effectively	Yes	Na	AnonymousUser	2250799		
Aug 11 23 09:48:27 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes		Remove front plate and window sticker	Yes	Yes	Yes	Only UK licence holder EU or foreign licence holder should undergo this test	Yes	Get rid of fire extinguisher and first aid box	Option 1	Yes	Get rid of sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2251053		
Aug 11 23 01:25:18 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		No		Remove it please	Yes	Yes	Yes	Agree	Yes	Agree	Option 1	Yes	Agree	Yes	Agree	Agreed	AnonymousUser	2251289			
Aug 11 23 05:37:22 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes		Board of local community issues as it's been discussed many times with Bury tax private hire licensing office.	Yes	Yes	Yes	For road safety only for non UK licence	Yes	Never needed it in my last 9 years private hire driver experience	Option 1	Yes	Board of local community issues	No	Board has already done it once in did this job before it has knowledge	Yes	Board has already done it once in did this job before it has knowledge	AnonymousUser	2251313		
Aug 12 23 04:03:30 am	A Member of the Public				Yes		It's useless	Yes	Yes	Yes	I think it's no point giving that test again	Yes	I	Option 1	No	I	No	No need for knowledge test anymore it's more gas these days	No	I	AnonymousUser	2253833		
Aug 12 23 07:18:29 am	A Member of the Public				No		I don't agree or disagree. I could be confusing for some. I look for the plate on the front as a taxi is approaching	No	No	No	The DSA shows the driver knows the area and has knowledge to take you where you need to be	No	I've been in a car that set on fire we had an extinguisher without it our car could have potentially caused. A lot of damage	Option 2	Yes	It is important for the public to understand about insurance etc	No	A lot of drivers are not from our area and have taken this test elsewhere and require passengers to direct them despite having sat nav. I believe taxi drivers should take the test in the area they work	Yes	I think there should be a refresher	AnonymousUser	2253888		
Aug 13 23 10:30:40 am	A Member of the Public				No		Double the display, double the chance you can see and identify that the vehicle is licensed.	Yes	Yes	No	It makes sense that drivers have minimum UK standard in license. I am surprised this is not already the case.	No	Training is essential.	Option 2	Yes	Seems reasonable.	Yes	?	?	?	?	AnonymousUser	2255333	
Aug 13 23 11:28:03 pm	A Member of the Public				Yes		Sounds sensible	No	No	No	Only UK issued licences should be accepted	No	Less safe	Option 2	Yes	Sensible	No	GPS can fail	Yes	Sensible	AnonymousUser	2255917		
Aug 14 23 01:10:48 am	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury		Yes		Totally agree	Yes	Yes	Yes	Totally agreed	Yes	Totally agree	Option 1	Yes	Totally agreed	Yes	Totally agreed	Yes	Totally agreed	AnonymousUser	2255932		
Aug 14 23 08:10:58 am	A Member of the Public				No		I think plates are easier to see for people to recognise and help keep people safe.	No	No	No	As a member of the public I want drivers to know their local area without being too reliant on a satnav. In safer. All drivers should in my eyes know the local area. Satnavs/gps left always reliable. ALL drivers should be made to do the driving test with an instructor before they can have a licence. There is some very dangerous but and private hire drivers out there spoiling it for the good ones.	No	Its basic safety yo carry a first aid kit and fire extinguisher. I feel all drivers should know how to use a fire extinguisher and basic first aid. Its for everyone's safety including their own.	Option 2	No	They need to be clearly marked and easily identifiable. Little stickers in my view are not a safe option. Both big and little signage should be used for public safety.	No	I feel drivers should know their local area without needing a GPS all the time. It makes public feel safer and avoids longer routes. If drivers know the area they know the cheapest route.	Yes	A 6mth break is fine however police checks should be done again for satnaving.	AnonymousUser	2255994		

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Aug 14 23 09:16:03 am	A Member of the Public			No	The current system assists the public in recognising legitimate taxi drivers. A sticker in the window can be easily replicated. This could increase rogue taxi drivers who may put the public at an increased risk.	No	Taxi drivers serve the public as indeed public transport drivers do. The tests must be stringent, with the public and driver safety as a priority.	Yes	I agree that the driver must be encouraged to carry the 2 items - although I would prefer if this was mandatory, in the name of public safety.	No	Although I agree with carrying the 2 items as mandatory, I feel the driver should not bear the weight of the financial requirements for the additional training.	Option 1	Yes	The public needs a way of identifying genuine taxi drivers.	Yes	The assistance of sat navs makes geographical knowledge a non-essential requirement.	Yes	New or previous taxi drivers without experience should be treated to the same requirements. Eg a driver may stop taxi driving for a while due to medical reasons, if they wish to return, all above checks will reassure the public that their safety is paramount due to the rigour of these tests the drivers go through.	AnonymousUser	225693
Aug 14 23 02:28:01 pm	A Member of the Public			Yes	I feel taxis will have a better appearance with stickers in window. Anti bonnet sticker removed.	Yes	I agree with removal of the driving test requirement. As it will attract more drivers to taxi firms.	Yes	I agree with option 1. As it should be the drivers responsibility to provide a fire extinguisher & first aid kit.	Yes	I agree with option 2.	Option 1	Yes	I agree with the proposal. As displaying the operator currently being used should be the drivers responsibility.	Yes	I agree with the removal of geographical elements. As drivers have satnav navigation equipment in their cars.	Yes	I agree with drivers being released if they haven't had a break in their license agreement.	AnonymousUser	225703
Aug 14 23 02:01:52 pm	A Member of the Public			Yes	as long as there is clear /visible authorised identification of the company/vehicle then I don't foresee a problem, though the rear plate needs to be retained so that other drivers are aware that the vehicle in front is a licensed taxi	Yes	from experience as a passenger and a former taxi driver, several drivers should not be on the road as they are not fit to transport passengers	No	companies will see this as an excuse to cut costs: the safety of passengers is paramount	Yes	passenger safety, in the event of an accident or fire	Option 2	Yes	vehicle identification is essential, especially for elderly, visually impaired and vulnerable passengers	No	local knowledge is essential	Yes	a six month break, no longer, would be acceptable except if the driver has been "off the road" for health reasons, in which case, they have to undergo re assessment	AnonymousUser	225717
Aug 14 23 02:12:20 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	You tell why not when kids see car when they tow roads they not target any private vehicles	Yes	How is holding a driving licence they know how to drive they just need some kids awareness	No	For safety reasons	Yes	For safety	Option 2	Yes	Safety	No	No need	Yes	Yes good	User	225746
Aug 14 23 09:25:58 pm	A Member of the Public			No	It would be easier for a criminal to pretend to be a taxi	No	Why would you not mandate basic safety equipment if it will be effectively public transport? Are you crazy?	Yes	Why would you NOT mandate basic safety equipment if it will be effectively public transport? Are you crazy?	No	Having equipment is enough, most people can point a fire extinguisher at a flame. Your training will cost too much.	Option 1	No	It will make it harder to recognise the car when you are waiting.	Yes	Everyone uses sat nav these days	Yes	Drivers will not forget how to drive in such a short period of time	AnonymousUser	225782
Aug 14 23 09:43:30 pm	A Member of the Public			Yes	I think one plate in back or window screen should ok	No	Once you have UK driving licence should not need. This is additional expense	Yes	Good to have	Yes	Good to have	Option 1	No	Due to hate crime against taxi driver. Should not be needed	No	Has gps available. I Don't think need. Most of council don't have	Yes	Yes if it is within six should not need again	AnonymousUser	225786
Aug 14 23 09:25:58 pm	A Member of the Public			No	It would be easier for a criminal to pretend to be a taxi	No	Why would you not mandate basic safety equipment if it will be effectively public transport? Are you crazy?	Yes	Why would you NOT mandate basic safety equipment if it will be effectively public transport? Are you crazy?	No	Having equipment is enough, most people can point a fire extinguisher at a flame. Your training will cost too much.	Option 1	No	It will make it harder to recognise the car when you are waiting.	Yes	Everyone uses sat nav these days	Yes	Drivers will not forget how to drive in such a short period of time	AnonymousUser	225782
Aug 14 23 09:43:30 pm	A Member of the Public			Yes	I think one plate in back or window screen should ok	No	Once you have UK driving licence should not need. This is additional expense	Yes	Good to have	Yes	Good to have	Option 1	No	Due to hate crime against taxi driver. Should not be needed	No	Has gps available. I Don't think need. Most of council don't have	Yes	Yes if it is within six should not need again	AnonymousUser	225786
Aug 15 23 12:47:48 pm	A Member of the Public			No	Any private Hire or Taxi in my opinion should actually have a larger front plate. NO tints on windscreen sticker & keep the Bonnet stickers. I believe that the legal signage requirements should be made more visible to customers than they are at present.	Yes	Assessments to my mind are essential in the role of potential Taxi / private hire drivers. For one would feel safer to get in a vehicle that is driven by a driver who has been assessed by a council appointed examiner / instructor as I don't feel that some of the drivers of local companies are ever capable of driving courteously or in the correct manner ie adhering to speed limits, & traffic regulations, & parking correctly / safely while awaiting customers.	Yes	I think it should be at the drivers discretion if they first aid kit, because they may not feel comfortable but at the same time obliged to administer first aid in the event of an accident, but mandatory for a fire extinguisher to be carried by EVERY vehicle on our roads.	Yes	In my opinion, every vehicle on our roads should have a fire extinguisher. But all passenger carrying vehicle drivers should have some form of training, although am not too sure about the cost being added to the drivers expense as they will have to know to recap that cost somehow, probably at my expense in the long run.	Option 2	No	This proposal is at quite confusing to me. I do not know of or heard of any instance whereby vehicles have been targeted by anti social behaviour due to having a large door sign. In my opinion the more visible to a customer the better & the proposed "Private Hire Vehicle not licensed unless booked with operator" sign should be incorporated / positioned in conjunction with the large door sign. As for Driver ID I think it should either be left at it or increased visibility.	No	In my experience the availability of GPS equipment is irrelevant because I can find up of having to explain / guide a lot of the drivers to my destinations because I don't know the relevant post code, rendering the equipment next to useless & ending up in heated debates RE who's responsibility it is to know how to get to a requested destination. I am fed up with sign, I report I was a local Bury Hospice fare, he insisted on taking me to Hartfield & I had to resist very firmly NOT. Luckily I knew roughly where it was but he had no idea (LOCAL KNOWLEDGE WHATSOEVER) In my opinion, not only GPS, with the current equipment but increase Locations From 3 TO 5. Road names, from 15 to 25 & shortest route journey from memory at least 3. I as a paying customer should not be put in a situation whereby I have to instruct a driver how to do his job.	Yes	I am fed that six months is just about right, but certainly no more.	AnonymousUser	225842
Aug 15 23 12:47:48 pm	A Member of the Public			No	if removed stops public being able to identify a taxi from a normal car so easily making it easier for unlicensed drivers to pick vulnerable people up	No	Important that drivers know where they are going can't rely on the passenger for directions	Yes	Not really needed better to call out professionals	No	Better to call out the fire service	Option 1	No	Same reasons as previous question	No	Same reasons as previous question	Yes	Sounds ok	AnonymousUser	226298
Aug 16 23 04:50:23 pm	A Member of the Public			No	Licensed vehicles need to be as visible as possible to ensure safety	No	Women are told to only get into a car that they know is a taxi, although an app provides you with a car registration number, how many actually check? Sunray window sticker will make it easier for someone to pretend they are a licensed taxi driver	No	I want to know that when travelling in a taxi, I am safe and can be treated if needed	Yes	It makes sense	Option 2	Yes	Spelling out the legal standpoint can only be for the best	No	.	Yes	.	AnonymousUser	226244
Aug 17 23 12:36:10 pm	A Member of the Public			No	Women are told to only get into a car that they know is a taxi, although an app provides you with a car registration number, how many actually check? Sunray window sticker will make it easier for someone to pretend they are a licensed taxi driver	No	Just because you have passed your driving test does not mean you are a good driver. Although being a holder of a UK license is a positive step driver	No	I think this should be compulsory	Yes	I think this should be compulsory	Option 2	Yes	I agree	No	With the use of GPS there is no longer the need due to extensive local knowledge however it would be very beneficial to have	Yes	Makes sure drivers is safe to drive	AnonymousUser	226474
Aug 18 23 05:41:01 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Safer for driver	Yes	Some bad drivers on road sign	Yes	Never used in 20 years	No	See previous comment	Option 1	Yes	Safer than headlights seeing phv from far away and putting a brick through window for no reason!	Yes	Driver need SOME local knowledge, unless Wolsinghampton who are exploiting the road!	Yes	Makes sense	AnonymousUser	226835
Aug 18 23 09:51:16 pm	A Member of the Public			No	Plates should be displayed where can be seen	Yes	Should do license for UK and the town they will be a taxi in	No	Safety	Yes	As passengers need to be kept safe	Option 2	Yes	So you know name of firm and if its your taxi	Yes	To stop other taxi coming from other areas	Yes	Public safety	AnonymousUser	226956
Aug 19 23 05:14:10 pm	A Member of the Public			No	Front and rear plates are required to be sure whichever direction you approach the vehicle.	Yes	Driving assessment obviously required to ensure driver competence and passenger safety	Yes	A fire extinguisher should be kept both in the front and the rear of the vehicle.	Yes	Actual fire fighting should only be left to the professionals who train and return for this purpose. Expecting a taxi driver to take a day off four or even six times a year means a loss of revenue to the driver and the treasury.	Option 1	Yes	Clarify this needs no explanation.	Yes	Far too many Hackney carriage drivers live outside the area and in my experience do not know how to get around Bury (general area) or Bury to Manchester Victoria train station.	Yes	Again this proposal ensure the safety of passengers.	AnonymousUser	227072
Aug 19 23 10:28:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	I do not have issues with anything.	No	I do not have any issues with the following.	No	I disagree as for the safety of the vehicle and for passengers.	Yes	It is safer in case of any emergency.	Option 2	Yes	N/A	No	There is no point of wasting time as there is no point getting exams if I have been with Bury over 10 years.	No	I see this as waste of time as there is no point getting exams if I have been with Bury over 10 years.	AnonymousUser	227105
Aug 20 23 03:48:32 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers note window stickers	Yes	Only for UK license holders	Yes	Get rid of fire extinguisher and first aid box	No	Yes	Option 1	Yes	Get rid of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	227195
Aug 20 23 01:32:39 pm	A Licensed Private Hire Operator	Licensed Private Hire Operator with Bury		Yes	Our drivers are becoming increasing targets of young kids throwing stones and missiles at the cars due to identifying them as phv / taxi	Yes	It is one way of reducing costs and bringing drivers back to Bury. Plus as long as they have a UK license there is no need for this	Yes	I don't think any of our drivers are trained or would be able to use these properly, in a true emergency they will always call the engine.	No	Not required to my opinion.	Option 1	Yes	I do not support the idea of the operator disc in the windscreen. This does not help to identify bigger operators. Drivers should be free to choose which disc they want to do. This is another way of restricting drivers and make competition harder do smaller operators. So I would like to see no operator card or stickers. This is also in effect free advertising for us which we could at any time be challenged on.	Yes	Some drivers with us go Pakistan due to it relatives etc and unfortunately get stuck out there and miss renewals. So I think we should give them time	AnonymousUser	227161		
Aug 20 23 02:32:57 pm	A Member of the Public			Yes	It seems that the window sticker would serve the same purpose as displaying the front plate	No	I feel that the current standard of driving by some taxi drivers is far from good so any measure imposed to improve this would be a benefit.	No	I suspect that a high number of vehicle owners would choose not to provide safety equipment if it were not mandatory	Yes	I feel that the safety of drivers & passengers is important & some onus should be put on the vehicle owners to ensure this.	Option 2	No		Yes	The use of modern technology is a tool that could replace these parts of the test	Yes	I don't know what the rules are now regarding basic license but the proposal seems reasonable to me	AnonymousUser	227165
Aug 21 23 09:27:55 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Remove front plate and door sticker -no to window stickers	Yes	Only for uk licensed holders, eu or foreign license holders should undergo the test	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes	AnonymousUser	227508
Aug 22 23 05:41:20 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	Remove front plate and doors and windows stickers	Yes	I reasons anti social behaviour kids throw bricks stones eggs when they see phv coming it's very dangerous for driver and passengers	Yes	Remove fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers and windows stickers as well	No	Keep knowledge test	Yes	Yes	AnonymousUser	227703
Aug 22 23 06:38:50 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	remove front plate and door stickers no to window stickers kids throw stones eggs on taxi painted cars thefts broke windows	Yes	only for uk licensed or eu license holders should undergo this test	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	get rid of all stickers on the car peoples need rely now a days	No	keep knowledge test	Yes	yes	AnonymousUser	227759
Aug 22 23 06:52:42 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury		Yes	remove front plate and door stickers - NO TO WINDOW STICKER	Yes	Only for uk licensed holders, eu or foreign license holders should undergo the test	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes	AnonymousUser	227770

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Aug 23 09:42:44 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door sticker and window sticker	Yes	Only for UK license holders EU or foreign license holders should undergo this test	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door sticker and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2277629
Aug 24 08:59:13 am	A Member of the Public		Yes	Alternative signage is adequate	No	Taxi drivers are providing a professional service and should be held to a higher driving standard. Removing the driving assessment means that standards will fall.	No	Optional means they will not carry either.	No	No	Option 2	Yes	Concern about who will ensure operator info is kept up to date. Less signage may make it harder to identify private hire vehicles for vulnerable customers.	No	Passengers rely on driver getting them to their destination safely and directly. If they don't know the area and for some reason have no CPD, they would be unable to do their job. This could result in passengers paying more while they work it out.	No	DBS is only valid on the day it is completed. Without knowing why there was a gap, I think allowing someone to pick up where they left off will create gaps and potentially safeguarding issues.	AnonymousUser	2279666
Aug 25 05:14:31 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Driver getting attacked due to front plate it's about driver and passenger safety	Yes	Why not	Yes	Not trained to deploy them in the event of emergency	No	Taxi driver not a emergency response team	Option 1	Yes	Driver passenger's safety	Yes	Knowledge test is important	Yes	Grace period acceptable	AnonymousUser	2282684
Aug 25 05:14:31 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and window sticker. It's better for driver safety.	Yes	Only for UK license holders, EU or foreign license holders should undergo this test.	Yes	Get rid of the extinguisher and first aid box.	No	No	Option 1	Yes	Remove front plate and window stickers. It's better for driver safety.	No	Keep knowledge test better for area information	Yes	Yes	AnonymousUser	2283708
Aug 25 06:30:30 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Good idea	Yes	All drivers should have UK driving license	Yes	All cars not just taxis should have fire extinguisher	Yes	Great	Option 2	Yes	Door sign are needed for to public know they are getting the correct tax	Yes	Drivers need the knowledge test. So many people tell me the others don't know the way even with sat nav.	Yes	Don't know why anyone would not renew their license even if they're trying a new job	AnonymousUser	2284029
Aug 25 06:42:36 pm	A Member of the Public		Yes	Taxi drivers getting attacked due to identify vehicles	Yes	Just agreed	Yes	They are not trained to use	No	Just no	Option 1	Yes	It will make no difference so take it off	No	Knowledge test important	Yes	Just agreed	AnonymousUser	2284228
Aug 25 08:45:43 pm	A Licensed Private Hire Operator	Licensed Private Hire Operator with Bury	Yes	No comments	Yes	No comments	Yes	No comments	Yes	No comments	Option 1	Yes	No comments	No	No comments	Yes	No comments	AnonymousUser	2284244
Aug 25 07:58:54 pm	A Member of the Public		No	Adhere to national guidance	Yes	To feel safe	No	Unsure	Yes	Customer safety and driver safety	Option 2	Yes	Safety	Yes	Safety	Yes	Safety	AnonymousUser	2284396
Aug 25 09:20:44 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It is a safety hazard. Children have brown eggs and stones at my vehicle on several occasions.	Yes	People who are joining the trade are mostly people arriving from other EU countries so these items were not tested to British standards.	Yes	These requirements are from very old times when the cars used to catch fire so these items were needed. The modern vehicles are more reliable, they don't need the items anymore	No	When was the last time you heard a modern car has caught fire. Please be realistic and use your head.	Option 1	Yes	Need to get rid of the door signs as no one looks at them now. Customers only look at the number plates now. If door stickers are to make them. Distinctive they are private hire not allowed to use bus lanes.	Yes	People should know the main roads and places of interest, like hospitals, doctors and stations.	No	I think a driver has been driving a taxi for a long period and for some reason there is a break the driver should be allowed to have a badge within 12 months. This was the old rule.	AnonymousUser	2284534
Aug 25 09:28:59 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It will prevent attacks	No	drivers skills check important	Yes	Take it off point less	No	No comments	Option 1	Yes	Avoid attack	Yes	Good knowledge of area important	Yes	Just gave them license if DBS allow	AnonymousUser	2284763
Aug 26 08:27:44 am	A Member of the Public		Yes	Just Take it off	Yes	Good practice	Yes	Taxi drivers are not trained professional first responder	No	Leave it to experts	Option 1	Yes	Take it off	Yes	Knowledge test must	Yes	Just let them work if they fulfil requirements	AnonymousUser	2285255
Aug 26 08:56:13 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	No	Remove Front plate and door stickers	Yes	Only for UK license holder/foreign license holder should undergo this test	Yes	Get rid of Fire Extinguisher and first aid box	No	No	Option 1	Yes	Get rid	No	Keep knowledge test,	Yes	.	AnonymousUser	2285282
Aug 26 10:21:18 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Kids through bricks and stone to avoid further attack must take stickers and plate off	No	It's good to have it	Yes	No point to having it	No	They are qualified for it	Option 1	Yes	Avoid getting attacked	Yes	Must be	Yes	Do it	AnonymousUser	2285471
Aug 26 12:35:12 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and all door and window stickers	Yes	Only UK driver holder license to and foreign license should undergo this test	Yes	Get rid of the extinguisher and first aid kit	No	No	Option 1	Yes	Get rid door stickers and windows stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2285648
Aug 26 06:23:00 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	To prevent more crime and this will help safe working environment	Yes	It's good	Yes	Taxi drivers should be taxi drivers not emergency workers	No	Leave it first responder	Option 1	Yes	It's a digital world so you really look for stickers	Yes	Taxi drivers important keep it	Yes	It's ok to be okay	AnonymousUser	2286056
Aug 27 08:40:34 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety first	Yes	Good	Yes	Remove them	No	Not necessary	Option 1	Yes	Remove them	Yes	Knowledge is important	Yes	Okay	AnonymousUser	2286589
Aug 27 11:25:51 am	A Member of the Public		Yes	Does it matters	Yes	To keep best Driving standards	Yes	Does it matter	No	Doesn't matter	Option 1	Yes	What difference it will make take it off	Yes	Very important knowledge of the area	Yes	Keep it going	AnonymousUser	2286914
Aug 27 04:26:30 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Driver safety	Yes	Maintain good driving standards	Yes	Taxi drivers not trained for emergency services	No	No	Option 1	Yes	Driver safety	Yes	Good to have a local knowledge	Yes	Once a licensed driver he needs to apply again	AnonymousUser	2287378
Aug 27 08:44:41 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Avoid getting attacked	No	It's a good practice keep it going	Yes	Remove them	No	Disagree	Option 1	Yes	Point less having stickers if removed it's the great thing	Yes	Knowledge test is very important	Yes	Doesn't matter driver with clean DBS should carry on	AnonymousUser	2287658
Aug 28 06:52:55 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Been attacked countless time due stickers and front plate i don't see why you are too slow to taking action	Yes	Professional drivers job	Yes	Yes	No	disagree	Option 1	Yes	Remove them	Yes	Taxi drivers should get good local knowledge	Yes	Not bothered	AnonymousUser	2287888
Aug 28 10:26:56 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety issues	Yes	It's good	Yes	Do you really believe that taxi drivers can tackle our fire or help medical emergency	No	Leave it to experts	Option 1	Yes	No needed	Yes	Must have good local knowledge	Yes	Let them	AnonymousUser	2288207
Aug 28 09:27:59 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove them causing trouble	Yes	I believe it's a good practice	Yes	Let the emergency services do their job	No	Just say no	Option 1	Yes	It will reduce tax crime	Yes	Must keep it	Yes	Ongoing job security	AnonymousUser	2288651
Aug 29 12:56:46 pm	A Member of the Public		No	Difficult to distinguish that the vehicle is a taxi	No	I believe stronger requirements are needed. Many of the taxis I have taken appear not to have a license at all and can be dangerous drivers. They also do not know the local areas at all.	Yes	I do not feel it is the drivers responsibility to carry a first aid kit fire extinguisher. It's a good idea to have one but I do not feel one is essential.	No	I do not feel it is the drivers responsibility to carry a first aid kit fire extinguisher. It is a good idea to have one but I do not feel one is essential.	Option 1	No	It is often unclear which taxi firm you are using. Removing this will make this worse	No	Many taxi drivers are not from the area - do not know where they are going and do not use sat nav. The leads to overcharging the service user. I have taken many taxis where the driver doesn't even know Bury Town Centre so removing the geographical element is ridiculous to me.	Yes	As long as all the relevant checks have been made	AnonymousUser	2288826
Aug 30 04:57:19 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Most of the other councils have no requirements of front plate or license sticker. So it's a good idea to remove these requirements in Bury as well.	Yes	When someone applied for Hackney or Private Hire driving license they already have a full UK Driving License and that License is given after full driving assessment so I think there is no need to continue with this requirement.	Yes	No comments	No	No Comments	Option 1	Yes	Now a days most of the operators used mobile apps for booking. And they always inform the customers about the vehicle and driver details who is going to pick them. So no need for large door signs. Its true that large stickers attract the people for anti social behaviour and target the Licensed vehicles.	Yes	While the knowledge test is mandatory, its better to remove the geographical elements	Yes	If the driver has already taken the knowledge test and passed. It means he has been driving as a private hire or hackney driver and he must know the area and roads, so no need to test.	User	2291031
Aug 30 11:07:26 am	A Member of the Public		Yes	Remove front sticker and plate, also door sticker should be removed	Yes	Only for UK license holders	Yes	Fire extinguisher and first aid kit should be removed	No	No	Option 1	Yes	Remove door stickers and no to window stickers	No	Knowledge test should be kept	Yes	Yes	AnonymousUser	2291595
Aug 30 11:17:15 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Front sticker and plate should be removed and also no to door stickers	Yes	Only for UK license holders, other countries license should go through this test	Yes	Remove fire extinguisher	No	No	Option 1	Yes	Remove door stickers and no window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2291629
Aug 30 11:26:45 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	No comment	Yes	No comment	Yes	No comment	No	No comment	Option 1	Yes	No comment	No	No comment	Yes	No comment	AnonymousUser	2291655
Aug 30 03:03:27 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Better standard	No	Important to do the test	Yes	Best practice	No	Additional charges on driver	Option 1	Yes	More safety	No	Important to have knowledge test	Yes	Better condition	AnonymousUser	2292729
Aug 30 03:13:29 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Because most councils doing the same	Yes	Livery requirement should be removed because it's not important same like Oidham council remove. The stickers on side door are fine. Only one yellow colour sticker should be enough.	Yes	I think is good	Yes	For safety reasons	Option 1	Yes	Because we should move on	Yes	Because now days is all Tom Tom used	Yes	I think it's good idea	AnonymousUser	2292755
Aug 30 03:47:01 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Livery requirement should be removed because it's not important same like Oidham council remove. The stickers on side door are fine. Only one yellow colour sticker should be enough.	Yes	Fine	Yes	Nothing a we	No	Nothing	Option 1	No	Because you already give us big yellow plates that's enough. Sticker not important just only one yellow sticker on sides enough. Oidham council don't give any door stickers just plates and yellow stickers	No	Everyone use company app. No need knowledge just basic knowledge about job and one session should be enough for drivers same like new system start in Oidham council	Yes	Nothing	AnonymousUser	2292719
Aug 30 03:17:40 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I think this makes tax less of a target.	Yes	If you have uk license this should not be a	Yes	In my 6 or 7 year I have had to use fire requirement.	Yes	Unless the training is reviewed periodically, it can be forgotten.	Option 1	Yes	Discourage artificial elements.	Yes	Most punnets are undertaken using navigation.	Yes	Unless there is new legislation.	AnonymousUser	2292738
Aug 30 03:30:06 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I believe there should only be two small window sticker and a back plate only....	Yes	Whats the point of having this. When there is such a place to get from a to B.	Yes	Safety is paramount. But in the last 25 years I haven't seen a single cab blowing up in fire. Its useless and costs cost.	No	As mentioned above	Option 1	No	It will be a good idea nowadays, color gets at information on their booking application	Yes	Yes. Fully agree along with livery application fee...	Yes	Self explanatory.	AnonymousUser	2292825
Aug 30 03:34:02 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It will be less visible and reduced antisocial behaviour crime	Yes	It will maintain driving standards	Yes	I'm doing taxi 17 year never seen helping me or other people I think it is not helpful to keep fire ex. and 1st aid	No	I'm doing taxi 17 year never seen helping me or other people	Option 1	Yes	It will be a good idea nowadays, color gets at information on their booking application	No	No comments	Yes	No comments	AnonymousUser	2292781
Aug 30 03:34:24 pm	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	Yes	More visible.	Yes	The driver must hold full valid license.	Yes	The fire extinguisher using is ok.	Yes	First aid need a long course some times it gone wrong by lack of knowledge.	Option 1	Yes	The door signs is important.	Yes	The must knowledge of the area.	Yes	The break in license driver do not need to relate.	AnonymousUser	2292764

Responses to Licensing Consultation September 2023

Aug 30 23 03:36 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Good for safety and also will discourage the illegal pick-ups as well. When passengers can't recognise the vehicle they will not use the drivers for a job without booking.	Yes	Good for public safety on the roads	Yes	If the fire extinguisher has to fit near driver that make difficult to adjust the seat and also if extinguisher got uses can be dangerous during the driving. Extinguisher can be placed ahead.	No	Answered above	Option 1	No	I think there should be only front and rear windows either the front. To avoid artificial behaviour and also that will discourage illegal pick-ups for drivers. That is big contribution to crime in private hire trade. These days every operator send a message to rider about who is picking them up. No body looks towards stickers or plates. Everyone looks for number plate which is visible from a distance as well. Also simple or less complicate will make plate easy to read.	Yes	There must be knowledge test otherwise that will open floodgates for drivers outside of the area. Test can be on computers instead of paper.	Yes	If someone already been a driver that should be privilege as a experienced driver.	AnonymousUser	2292722
Aug 30 23 03:59:42 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I think no need for front plate bca it is not safe kids throw stone and damage the cars plus row a days passengers get information in advance. So they don't even look on the plate they fox on car reg number.	Yes	People coming from Europe. Need to do police in Europe driving is different.	Yes	I think no need row.	No	No comments	Option 1	No	Remove the operators sign and fit only same private hire stickers as it is not need to put this one in size.	Yes	No comments	Yes	No comments	AnonymousUser	2292770
Aug 30 23 04:49:50 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Customers now have apps that show the plate number and not private hire plate	No	A driver who has already received his badge and is driving should not need to do anything further as he would already qualified with the laws	Yes	It's a limited issue and either way as he can operate with the fire extinguisher should be good enough	No	You can only do a limited thing with the kit and fire extinguisher you have	Option 1	No	I don't see the point in any sticker being on any door and it will always be different from a Hackney	Yes	Benefit to driver	No	Once he has sat and passed does not need to rest again	AnonymousUser	2292905
Aug 30 23 04:55:41 pm	A Member of the Public		Yes	I agree with these changes to stickers and plates. Plates on the front can make the test a target for vandals when approaching them.	No	If the driver has passed his driving test and is allowed to drive a normal vehicle on the road why would it not be safe for him to drive a private hire vehicle. Many people would see this as an extra charge for the driver and not make him on bit of difference to the drivers driving ability.	No	I was a taxi driver for over 20 years and have only seen one driver use his fire extinguisher. This was to try and help a member of public who's car was on fire. The car was destroyed. The fire extinguisher was so small and had no effect. Again I have never used a first aid kit while working as a private hire driver and without any first aid training I would be hesitant to try anything too extreme.	No	This is going crazy. A taxi driver paying for courses that are a waste of time and money. They are taxi drivers not the emergency services.	Option 1	No	Private hire vehicles need to be identified easily. Door signs are a good way for companies to advertise phone numbers and also their company. Taking these door stickers away would leave the customer with difficulty identified if this is lost or not. Even more so for the elderly people who rely on taxis.	No	With todays technology I don't think this test is necessary. No company works with kids in the Bury area and all private hire cars have dispatch software now, which includes satellite navigation. Bury need to move with the times, your getting left behind in the tax race.	Yes	I think there should be a grace period of time before the driver is classed as a new driver. Some drivers I know have been driving taxis for over 20 years and when they let their badge expire, they are classed as a new driver and have to rest every test you do. This is so unfair to the driver and I don't like it. Maybe there should be a fine or an extra cost when renewing a badge that has expired. Bury you need to rethink and be clever about your revenue and not let the drivers so hard.	AnonymousUser	2292961
Aug 30 23 04:59:39 pm	A Member of the Public		Yes	I agree that a front plate attached to the vehicle is not required, as long as you can see the plate number and operator name in the front window (don't think a plate is required)	Yes	If a driver holds a valid UK driving licence then taking another driving test is not required, holding a valid UK licence shows they have met the equipment and the driving standard of the DVLA instructor so no an addition test is not required	No	I feel that it is not down to the driver to have to be first aid or fire trained, should an issue arise I think you leave it to the professionals (i.e. Fire Service & Ambulance Service. This is getting crazy row	n/a		Option 1	No	I think you need the operator signage displayed to distinguish from each company. I don't think it has to be as big as the stickers currently are but door signage should be kept	Yes	I agree with the above, I don't think A,B and D are required, with the current GP's these are no longer required but an ad for an extended knowledge test this would be better and should include a reading & writing section as some drivers can read english but not understand it and others write english but again they are unable to read & understand english. So extending the knowledge test to improve these skills would be much better and lead to less complaints to the licensing authority	Yes	yes this is a much better idea than making a driver retest there whole test again, could you imagine holding a license for 20yrs and due to say stress or illness communication with the licensing service you miss your renewal date by one day and you are then told you have to go through the whole process again, this is absolute madness	AnonymousUser	2292790
Aug 30 23 04:12:56 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	n/a	Yes	N/a	Yes	Unlikely that a driver in that situation will actually make a difference	No	Additional costs for the driver	Option 1	No	Need to remove the need for private hire stickers to display company name since often time to make ends meet drivers have to work for several companies concurrently	Yes	Agree because use GPS anyway	Yes	N/A	AnonymousUser	2293038
Aug 30 23 04:21:58 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers no window stickers	Yes	Only for UK licence holders. EU or Foreign license should under go this test.	Yes	Get rid of the fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of the door sticker/ No window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2292945
Aug 30 23 04:44:39 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I agree as I do not see the essential need for these. As a private hire driver you are more likely to experience anti social behaviour on the roads if you are recognised as a cabbie. I experience much more anti social behaviour when driving my private hire vehicle than when I drive my wife's car. It's on a different level as a cabbie! Please please remove all heavy that identifies us as a cabbie/private hire driver.	Yes	Agree, why do a test when you've already passed the UK driving test. The requirement to hold a UK driving licence is sufficient.	Yes	I've never required or ever used them, not essential.	No	Not essential. Waste of space and money.	Option 1	Yes	Yes.... please please! They encourage anti social behaviour and road rage! Get rid and quickly! Riders only need to know make and model of vehicles! Riders also have numbers for Uber drivers if needed.	No	I disagree as there needs to be some sort of geographical knowledge for a taxi driver. Sat navs don't always pick up the shortest and cheapest routes. Shortest routes are in the interest of the driver, due to fuel costs and for the rider so they receive the best fares.	No	It needs to be a minimum of 12 months a driver should have good reason for the break. If health to a family member, brain issue or numerous other reasons. Having to pay for the fees again is unfair.	AnonymousUser	2292982
Aug 30 23 05:00:40 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Yes to keep driver safe and for exclusive customers	Yes	Safety	Yes	There are been very low use of extinguisher and first aid but it up to driver to keep up with that	No	N/A	Option 1	Yes	Safety of vehicles and drivers	Yes	N/A	Safety of customers	AnonymousUser	2293193	
Aug 30 23 05:19:12 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Yes front plates should be removed.	Yes	Full UK driver license holders should not have to do this assessment.	Yes	Safety training should be free.	No	Safety training should be free.	Option 1	Yes	Yes remove Door stickers for Window.	Yes	Drivers who work with app based companies like Uber or **** don't require any geographical test when working outside of Bury	Yes	Yes if driver as ahead sat a test shouldn't have to rest again	AnonymousUser	2293098
Aug 30 23 05:29:50 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It's more efficient to describe as a taxi vehicle	Yes	UK driving licence holders only to apply for for badges this is because safety of public and drivers as well	No	For safety reasons	Yes	It's all needed	Option 2	Yes	It's all needed	Yes	It's needed	Yes	It's all needed	AnonymousUser	2293397
Aug 30 23 06:37:12 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door sticker no to window sticker	Yes	Only for UK licensed holders	Yes	Get rid of the extinguisher	No	No	Option 1	Yes	Get rid of door sticker no to window	No	Keep knowledge test	Yes	Yes	AnonymousUser	2293412
Aug 30 23 06:37:43 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety reason	Yes	Na	Yes	NA	No	NA	Option 1	Yes	NA	No	Keep knowledge test	Yes	Yes	AnonymousUser	2293424
Aug 30 23 07:54:29 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It gives attention to kids to keep throwing things at our cars	Yes	Agree because the amount of drivers on the road who don't use the roads properly	No	Don't agree	No	Don't agree	Option 1	Yes	Agree	Yes	Agree	Yes	Agree	AnonymousUser	2293535
Aug 30 23 08:12:52 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	remove front plate and door stickers and window stickers	Yes	Only for UK licensed holders, y or foreign license holders should undergo this test.	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2293567
Aug 30 23 08:21:17 pm	A Member of the Public		Yes	No	Yes	No	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers and front plate	Yes	Keep knowledge test	Yes	They should keep the written knowledge test	AnonymousUser	2293573
Aug 30 23 08:38:30 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Less throwing of eggs and rocks	Yes	We have got now	Yes	More space in the vehicle	No	Have less space than in the car	Option 1	Yes	Less danger	Yes	We have got now	Yes	They already know everything	AnonymousUser	2293591
Aug 30 23 08:49:20 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I am agree it would be small sticker than plates	Yes	Assessment is needed for better standards of driving	Yes	Yes	No	Already too much for we are paying another one is not affordable customer should pay for it	Option 1	No	Too many stickers in windows mean 6 stickers on all windows 2 each is just coverer windows just one enough I think	Yes	Better for new drivers	No	Driver should be in control of his as it's self employed does not metro's how long break he has	AnonymousUser	2293593
Aug 30 23 09:27:54 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	No	I feel one of the reasons to remove the front plate is that it exposes drivers and their vehicles to attack. Putting window stickers would be to put the drivers and their vehicles in a risky situation because the stickers is much visible than the plate.	No	I don't think holding a driving licence should be itself sufficient to become a taxi driver. I feel there must be assessment by qualified instructor.	No	I agree with respect to the provision of fire extinguisher. However, I don't think it is right to impose on drivers the risk of first aid because most drivers wouldn't want to make physical contact with anyone as it might mean accusations, or muslim drivers wouldn't touch opposite sex. In addition, passengers have different medical conditions which the drivers do not know. So, this role must rather be left to professionals.	Yes	See the above comments. For the next question if there was Option 3 with fire extinguisher provision only I would have picked that. So please ignore what I picked as Option 1.	Option 1	Yes	Passengers identify their taxi by plate numbers not by stickers. Please get rid of plastics from our cars.	No	In fact GPS technology assist drivers, however it doesn't substitute the local knowledge one should have to easily navigate.	Yes	I agree with your analysis	AnonymousUser	2293631
Aug 30 23 10:11:29 pm	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	No	Is not necessary	Yes	To gain more experience and evidence	No	No safety and what happened if there's an emergency	Yes	Improved safety and in case of any emergencies	Option 2	No	Is not necessary	No	Everything is on navigation and it orline	No	Too strict	AnonymousUser	2293709
Aug 30 23 10:51:18 pm	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	Yes	Remove front plate and door stickers no to window stickers	Yes	Only for UK licence holders. EU or foreign license holders should undergo this test	Yes	Get rid of first aid box and fire extinguisher	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2293752
Aug 30 23 11:54:32 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers no to window stickers. Get rid of kids throw stones and eggs at taxi car cost these stand out so they know a taxi is coming.	Yes	Only for UK licensed holders	Yes	Rid of fire bottles and first aid box	No	No	Option 1	Yes	Get rid of door stickers and window	No	Keep test	Yes	Yes	AnonymousUser	2293788
Aug 31 23 10:21:26 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	No comment	Yes	No comment	Yes	No comment	No	No comment	Option 1	Yes	Get rid of door stickers and windows stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2294146



Sep 04 23 11:48:21 pm	A Licensed Private Hire Operator	Licensed Private Hire Operator with Bury	Yes	We are struggling to keep drivers in the area. These conditions will encourage drivers to come back. It is also safer for them. Few of our drivers have been targeted by stones etc. So this move is welcome by us	Yes	I think the main thing here is if they hold a full UK licence then there is no need for this. Maybe a car you might have had a UK licence for 5 years before you can apply	Yes	Our drivers are not trained and it saves money	Will drivers take training seriously I doubt it	Option 1	Yes	Removal of Operator stickers will help us operators take on more drivers that work with LHR, on a casual basis to cover work for us. We support total removal of Operator stickers.	No	I think a bit of knowledge is required. But it's true that all our drivers rely on satnav	Yes	It's only duty that drivers are given time as they could be away on a long vacation	AnonymousUser	2302152	
Sep 05 23 04:47:50 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers- NO TO WINDOW STICKER	Yes	Only for UK licensed holders. EU or Foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	Option 1	Yes	Get rid of door stickers - No TO WINDOW STICKER	No	Keep knowledge test	Yes	Yes	AnonymousUser	2303662	
Sep 05 23 05:25:25 pm	A Member of the Public		Yes	Don't think it's required as I use the reg number sent to me via sms when I book my taxi	No	Unnecessary costs for drivers	Yes	unsafe in a vehicle	I don't want first aid administered by a driver	Option 1	Yes	unnecessary as I book cab I match sms to reg plate	Yes	unsure	Yes	agree	AnonymousUser	2303873	
Sep 05 23 06:20:54 pm	A Member of the Public		Yes	Don't like getting into cars that have stickers on sat nav as a cab once a while ago and kids throw a brick which luckily missed the rear window where I was sitting. Stickers make cars a target	Yes	Unnecessary costs for drivers	Yes	I don't think misdrivers would know how to use these items	As for fire the only thing you should be doing is calling 999	Option 1	Yes	Yes	As the app provides me with all details. Signs can be confusing if a few cars sum up	Yes	We are in a digital world now and everyone I get a taxi locally they all using satnav	Yes	Should be no time scale. Am a qualified electrician and I stays with me for the even if I decide to do another job for a few years am still a electrician as I have done everything	AnonymousUser	2303871
Sep 05 23 06:55:04 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Make safe journey with all of getting attached take them off	Yes	Good to have it	Yes	Agree with options 1	No	Option 1	Yes	Safety first getting attached due to stickers	Yes	It's good must keep it	Yes	Agreed	AnonymousUser	2303935	
Sep 05 23 07:20:15 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers. Don't need a front window sticker or bonnet sticker	Yes	I agree that this should not be valid for UK license holders but keep in place for EU or international drivers	Yes	Been a taxi driver for years and never had to use it	No	Option 1	Yes	Get rid of door and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2303970	
Sep 05 23 07:36:15 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and no need for window sticker	Yes	Only for UK license holders. EU and international license holders should undergo this test	Yes	Never used it	No	Option 1	Yes	Get rid of door and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2303983	
Sep 05 23 09:21:48 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Take them off and save the planet earth reduce the carbon foot print and landfill	Yes	I am agree that's the reason if you like it or not nobody can do for you	Yes	Agree	No	Option 1	Yes	Stickers are not good quality and tax don't look pretty	Yes	Just keep it	Yes	Yes	AnonymousUser	2304131	
Sep 05 23 10:06:35 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Because people can recognise taxi from far away and damage vehicle	No	Safety	Yes	I can use them when needed	The council should pay for the training sessions	Option 1	Yes	Safety	Yes	So that drivers know the route	No	Driver has already given the test	AnonymousUser	2304211	
Sep 05 23 10:14:52 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	There's already a plate on back and with sticker it's more visible to passengers and plastic is not good for environmental less plastic the more eco friendly	Yes	We are professional and our driving standards should be higher	Yes	The position of the extinguisher is located in footwell of driver which is very dangerous	No	Option 1	Yes	The stickers damage the rubber of windows and are waste of paper which is not good for environment	No	Keep the knowledge test	Yes	The 6 months period is very useful for example if you employed in different trades and you loose job you can still apply for the badge it keeps people in employment lots of drivers have families in different countries if the past the badge run out and they struggled to get a job in this uncertain environment and sometimes financially people struggle and the knowledge you have as taxi driver becomes better over time so if a person has been a taxi driver for 25 years it's waste of his time and waste of councils resources for him to retake knowledge test the resources can be put to better use like building new schools or cleaning the streets	AnonymousUser	2304164	
Sep 05 23 10:21:26 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door sticker allow driver to work with different operators	Yes	Only UK licensed holder, eu or foreign license should undergo this test	Yes	Get rid of fire extinguisher and fire aid box	No	Option 1	Yes	Get rid of door stickers no windows stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2304231	
Sep 05 23 09:12:07 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Please remove if I been attacked while driving only reason plate and stickers	Yes	It's good to have keep it	Yes	Yes agreed	No	Option 1	Yes	Please remove it	Yes	Keep the knowledge test	Yes	It's ok if records is clear	AnonymousUser	2304544	
Sep 05 23 10:23:55 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate	Yes	Only for UK license holder EU, and foreign should undergo the test	Yes	Get rid of fire extinguisher	No	Option 1	No	Get rid of front and back wind screen sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2304680	
Sep 05 23 12:14:32 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Taxi drivers have had alot of issue with kids throwing stones at their cars when we contact police it becomes a civil matter but for any reason we accidentally do something wrong we get our badge taken from us or be given a warning london private hire they have no stickers or plates on the cars they have a round sticker stuck on the windscreen and the council put a gun at the sticker and identify the vehicle and driver plus the private hire stickers should be removed as the council and the passenger know which why type of licence it is the licence carriage plate is white and the private hire vehicle is yellow	No	If someone has held a British licence for more than a year he should not have to take a driving test as he has already done one that why he has a driving licence yes the council should take a driving test of the route as the driver should know where he is going	No	Fire extinguisher should be placed in the boot as many councils eg like Stafford have the fire extinguisher in the boot nobody needs a first aid kit as this looks as seen going on for many many years nobody has even used a first aid kit	The fire extinguisher bottle to be maintained but nobody needs a first aid kit	Option 1	Yes	Yes	Everything is online 98% of the people are booking via the app even if the phone and book a taxi they get a link where the vehicle and driver name and the photo can be viewed from there phone nobody looks at stickers everyone that gets into the vehicle shows as there phone that this is your registration number	Yes	It can be numerous issues current situation everything is the high cost of living is ridiculous at minute I know a couple of people they have a deaths in the family which they wait out of the county which I think is wrong they have to take the taxi again if there taxi badge has expired the six month process is better than someone losing there job and becoming stressed for feeding the family	AnonymousUser	2304933		
Sep 05 23 12:25:09 pm	A Member of the Public		Yes	Use app based mainly all car and driver details are sent to me before driver arrives. Feel safe getting into app based	Yes	Names sense if they have clean licence then that is fine	Yes	Never knew drivers carried these	No	Option 1	Yes	Like I said earlier you get all driver and car details sent to you. That is the safest way.	Yes	I think drivers should be asked to demonstrate how to use satnav	Yes	Agree that time should be given	AnonymousUser	2305116	
Sep 05 23 01:58:15 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury	Yes	F It is recognised that national guidance, due to be released later this year, is not likely to mandate the need for front plates on licensed vehicles. In addition to this, it is widely known and accepted that many other licensing authorities are no longer imposing this requirement and see no detriment to the visibility and enforcement of licensed vehicles As you already mentioned so better take it off	No	The Council requires all applicants who wish to become a licensed Hackney Carriage/Private Hire Driver in Bury to undertake a Driving standards assessment. This assessment is undertaken by qualified driving instructors. The assessment is based on modern driving practices and the standard is set at a level suitable for full driving licence holders. The Licensing Services recognises that applicants must hold a valid driving licence issued by the DVLA or other countries. Council should maintain best practices	Yes	Yes	No	Option 1	Yes	There is no room for stickers any more everything is online almost so take a cut	Yes	Must kept knowledge test must	Yes	Okay	AnonymousUser	2305269	
Sep 05 23 02:05:26 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Comment - Remove front plate and door stickers. No to window stickers	Yes	Comment - Only for UK license holders, eu or foreign license holders should undergo this test	Yes	Comment - get rid of fire extinguisher and first aid box	Comment - No	Option 1	Yes	Comment - get rid of door stickers- no to Window stickers	No	Comment - keep Knowledge test	Yes	Comment - Yes	AnonymousUser	2305259	
Sep 05 23 03:01:39 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers - No to window sticker	Yes	Only for UK license holders. EU or foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box.	No	Option 1	Yes	Get rid of door stickers - no to window stickers.	No	Keep knowledge test.	Yes	Yes	AnonymousUser	2305493	
Sep 05 23 04:17:43 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	remove front plate and door stickers and say no to window stickers	Yes	Only for UK licensed holders. EU or foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	Option 1	Yes	Get rid of door stickers and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2305681	

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Sep 06 23 06:55:47 pm	A Licensed Vehicle Proprietor		Licensed Vehicle Proprietor with Bury	Yes	It does not make any difference if there is a sticker or plate, with the new technology passenger can see the car location and details. Further many times when you remove the sticker they always take the plate off. In London there is no stickers or plates on the car people still travel with no problem	Yes	I think getting driving license is more harder than USA.	Yes	It should not be mandatory but advisory.	No	Driver should not be paying any additional fee. If it happen we do have the services.	Option 1	No	It does not make any difference if there is a sticker, with the new technology passenger can see the car location and details. Further many times when you remove the sticker they always take the plate off. In London there is no stickers or plates on the car people still travel with no problem	Yes	now a days you have GPS and it is more accurate as it tells you live update about traffic too.	No	There should be any extra requirement from council if driver has old license and experience	AnonymousUser	2306073
Sep 06 23 07:06:36 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	I agree with the removal of bonnet sticker and front plates as I believe they are a safety hazard for the drivers as it makes them an easy target of bullying and anti-social behavior by the public especially young kids. I however don't agree with the window stickers policy as if that happens then it still will be a safety hazard as we will be picked up from far away by the trouble makers.	Yes	When we make the application for the private hire license one of the requirements is that we must already have a full UK driver's license which fulfills the criteria that we are safe to drive on the UK roads. Having additional test should not be a requirement.	Yes	There is no requirement.	No	There is no requirement.	Option 1	Yes	I don't agree with the idea of having operator cards in the windows as in this day and age there is no need of such thing as the operators send all the driver and vehicle details to the customer anyway. So having stickers or card on them is not going to make any difference and it will be a safety hazard for the drivers.	Yes	Everyone uses smart phones and sat navs these days so it should not be a requirement	Yes	Emergency situations can happen in the and people should be given enough time to reply or renewal of their licenses.	AnonymousUser	2306095
Sep 06 23 08:38:37 pm	A Member of the Public			No	Remove front plate stickers	No	Only as driving license should take test	Yes	get rid of fire extinguisher and first aid box	Yes	Hard to maintain	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep Knowledge test	Yes	Yes	AnonymousUser	2306295
Sep 06 23 10:22:12 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	No stickers no plates on front because vans are able to see from distance that taxi is coming and they throw stones bricks and eggs and this cause very severe hazard to passengers and drivers.	Yes	Only for uk licensed holders, eu or foreign license holders should undergo this test	Yes	Because it's not useful in taxis to go under any course will put well put too much extra cost on applicants	No	No	Option 1	Yes	get rid of door stickers no to window stickers because they damage vehicles	No	Keep knowledge test	Yes	Yes	AnonymousUser	2306457
Sep 07 23 01:42:39 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	remove front plate and door stickers - NO TO WINDOW STICKER	Yes	Only for uk licensed holders, eu or foreign license holders should undergo this test	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes	AnonymousUser	2306618
Sep 07 23 10:40:49 am	A Member of the Public			Yes	Everyone looks for the plate at the back. My niece photograph the plate if travelling in a taxi, but would never think to look for that plate at the front of the vehicle.	No	We need to check that our taxi drivers still meet the standard to hold a UK driving licence. Many of them may have passed their test years ago - it's possible that they may fall on oversight about Decree the Council want to be held responsible for injury or death because a taxi driver was allowed to operate with a UK driving licence obtained many years ago, and is found to be responsible for this without the Council checking that they are able to do the job?	No	There should never be a compromise on safety.	Yes	Because it improves safety. It is also more likely that only the most dedicated and committed individuals would seek to become licensed taxi drivers. As those looking to undertake the role for perhaps more untimely reasons would decide against it owing to the time and money involved.	Option 2	Yes	It is eminently sensible and doesn't compromise safety.	Yes	With GPS, this makes sense.	Yes	All potential passengers are safeguarded. I would disagree if the time frame was longer than six months.	AnonymousUser	2307120
Sep 07 23 10:57:09 am	A Member of the Public			Yes	For the safety of taxi drivers. Bury Council have many stickers on a taxi vehicle which makes it very easily identifiable, however, for drivers at night time it is dangerous. It puts them at potential harm from drunk people, thieves and others. I have also noticed the anti-social behavior of young teenagers or other age group toward a taxi vehicle. They would often spit, throw coffee on the vehicle but not putting same behavior towards private car. If the taxi car was less identifiable, it can protect the drivers. For members of public, when a taxi is booked, they are informed about the taxi registration number; therefore, there is no mistake about in which vehicle they need to sit in.	No	It is just a driving test and should be done to ensure the safety of passengers with their license for many years and the test will ensure that they are still following road safety regulations.	No	You never know when those might be needed to the driver or for the passenger.	Yes	The extra cost. The training should be made mandatory with a reasonable charge of fee.	Option 2	No	I think the stickers should be minimized all together making the vehicle less identifiable and reduce harm to drivers. The vehicle license number should always be sent to them member of public and I ensure we get in the right vehicle.	Yes	It is easier to use GPS to end up at the right location. New building are continuously emerging with new brands names and it is much easier to use GPS.	Yes	Even if they are getting their license back, a health medical test is necessary to ensure it is safe for them to drive the vehicle which in return ensure safety of passengers.	AnonymousUser	2307121
Sep 07 23 11:18:11 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Remove them	Yes	Yes keep it	Yes	Yes	No	No comments	Option 1	Yes	Agreed that's all	Yes	Yes	Yes	Yes	AnonymousUser	2307272
Sep 07 23 12:01:03 pm	A Member of the Public			No	I thing that unless a publicity campaign raised awareness of the change it could be confusing.	No	Drivers who do not hold a UK license may not be aware of or have adequate knowledge of the highway code.	No	Safety of passengers and other road users.	Yes	Safety of passengers and other road users	Option 2	No	Currently allow for clearer identification especially for vulnerable clients	No	Yes and no need to ensure all vehicles are fitted with SATNAV's	Yes	Providing the driver can provide adequate reason for break in license	AnonymousUser	2307446
Sep 07 23 01:17:45 pm	A Member of the Public			No	It's harder to remove a sticker than a plate and almost something someone else	Yes	Any driving job requires a driving assessment.	No	Option 2 sounds more thorough.	Yes	As above	Option 2	No	It adds confidence that you are getting into a real taxi	No	Taxi drivers need to really know the area. GPS systems are often faked.	No	Health and safety. However my biggest concern is the licensing of taxis in other authorities to the one they are working in, leading to concerns about safety of passengers.	AnonymousUser	2307635
Sep 07 23 01:29:30 pm	A Member of the Public			Yes	Was in a taxi, side window smashed by jobs with a stone luckily never got hurt.	No	What's driving license test for then	Yes	No use	No	See below	Option 1	Yes	They using more than 1 app anywhere	Yes	Sat nav itself	No	Not sure	AnonymousUser	2307672
Sep 07 23 02:40:07 pm	A Member of the Public			Yes	Does it matter when most are registered in Wolsingham or Salford??	No	It won't be policed anyway!	?	?	Yes	Why question it?	Option 2	Yes	Again why not?	No	They should know the area, besides they are mostly registered in Wolsingham or Salford anyway!	Yes	Again why not?	AnonymousUser	2307915
Sep 07 23 09:29:23 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	No front plate so need door sticker and no window sticker as well	Yes	No need for uk license holders only	Yes	Get rid fire extinguisher and first aid box	No	Nil	Option 1	Yes	No need of door sticker and no window sticker	No	Should have to do knowledge test	Yes	Ya	AnonymousUser	2309155
Sep 07 23 10:08:32 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	What the point having it ?	Yes	Good	Yes	Agreed	No	Not agree	Option 1	Yes	Agreed to remove	No	Keep the test	Yes	Agreed	AnonymousUser	2309248
Sep 08 23 04:13:26 am	Doing private hire knowledge test			Yes	Stop the use of plastic plate for also you should reduce the size of rear plate like majority of council doing it.	Yes	More focus on safety standard.	Yes	Let people decide	No	Not agree	Option 1	Yes	Simply	Yes	I can drive to shortest route with or without GPS but not possible to name the every streets, turns, junctions etc. Lots of council stop taking this test. Here is the example of wolsingham. If you remove this geographical test and focus on safety and regulations then our streets will see more Bury license plates on taxi and will also include the revenue which currently going to wolsingham.	Yes	Agree	AnonymousUser	2309430
Sep 08 23 08:55:33 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Yes take it	Yes	Yes	Yes	Yes	No	No	Option 1	Yes	Yes take it	No	No	Yes	Yes	AnonymousUser	2312592
Sep 08 23 09:45:22 pm	A Member of the Public			No	A small sticker is hard to see. A safety issue especially for taxis to be able to distinguish a cab from a distance	No	They should be required to enter assessments the passengers lives are at risk	No	A safety issue, no driver will do this unless its mandatory	Yes	The council have a duty of care and therefore the safety of residents in cabs is paramount	Option 2	Yes	seems ok	No	they need a knowledge of the area if the gps fails what would they do	Yes	above seems ok	AnonymousUser	2312691
Sep 09 23 12:07:15 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Remove front plate and no window sticker	Yes	Only for uk license holders eu or foreign license holders should undergo this test	Yes	Get rid off fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid off doors stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2312884
Sep 09 23 08:55:05 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Dangerous getting attacked	Yes	Yes	Yes	Yes	No	No	Option 1	Yes	No need to	Yes	Yes	Yes	Yes	AnonymousUser	2313156
Sep 09 23 09:50:51 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	We don't need front plates	Yes	UK licensed holder should not go through this test	Yes	Get rid of fire extinguisher	No	No	Option 1	Yes	No to window stickers	No	Should keep knowledge test	Yes	Yes	AnonymousUser	2313155
Sep 09 23 11:22:21 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers and window stickers	Yes	No comment	Yes	Remove first aid kits and fire extinguisher	No	Comment no	Option 1	Yes	Remove window and door stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2313370
Sep 10 23 04:53:53 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury	Yes	Young kids throw rocks and eggs when they see a car with the sticker on. Also the plastic on the number plates had to be changed a lot and then the old one is thrown in the bin.	Yes	I think it would be better to try and improve it.	No	It should be mandatory	No	Fire safety training should not be mandatory.	Option 1	Yes	I don't think it is necessary.	No	It should be mandatory	Yes	I don't think you need it.	AnonymousUser	2314846



Responses to Licensing Consultation September 2023

Sep 11 23 01:56:45 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Anti social behaviour. Cars have been stoned when front signs are visible	Yes	It is a good idea	Yes	I have been a taxi driver since 1995 and have never ever had the need to use my fire extinguisher. NOT NEEDED	No	Affordability.	Option 1	Yes	I sign on the back is fine with bookings being done on the data system. Customers already have the details of the car that is coming for them. So they know the car and signs are not really needed it is a private car at the end of the day and not a taxi.	Yes	With so many councils allowing their drivers to work in Bury that use GPS systems, then it isn't important to know destinations through just memory	Yes	Why should drivers rest the test if they have already done it once. ECU if you stop driving for a while, then the DVLA doesn't take your licence away then why should the council. It's just another way to fleece money from Drivers.	AnonymousUser	2316188
Sep 11 23 02:06:28 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers and window stickers	Yes	Only for UK licence holders and foreign licence holders should undergo this test	Yes	Remove first aid kits and fire extinguisher	No	No	Option 1	Yes	Get rid of door and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2316232
Sep 11 23 02:06:42 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	There's no need for so many stickers & plates as the technology allows people to know the car colour reg number, driver name & company	Yes	Should have driver standards	Yes	For safety purposes	Yes	Anything that's helpful in an emergency is good	Option 2	Yes	To many stickers are not necessary & only highlight a liability for people to throw stones and objects at endangering drivers & passengers	Yes	It's helpful to have drivers knowing their area	No	Only a dbx check should be sufficient	AnonymousUser	2316217
Sep 11 23 03:05:14 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I believe the stickers are not required.	Yes	All points stated are accurate	Yes	Drivers will need support for training.	No	No support for training.	Option 1	Yes	All points above are correct.	No	It may be difficult for drivers to understand gps	Yes	All points are correct and ensure security.	AnonymousUser	2316352
Sep 11 23 03:15:31 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	It's a danger as the youngsters spot the front taxi plates and decide to target our vehicles.	Yes	Drivers already hold a full UK driving licence	Yes	It's our choice	No	The council should provide us with these items if they really want them in our vehicles	Option 1	Yes	Damage to vehicles	Yes	It's not required anymore, so much technology is available	Yes	Driver already has been through all the procedures	AnonymousUser	2316404
Sep 11 23 04:15:27 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	not needed as we are in 2023 and everything is booked through an app and the customer has the vehicle details already with them while waiting for the car to arrive.	Yes	more streamlined and less hassle as standards already set participally by DVLA	Yes	looking at statistics, the fire extinguishers are just a formality now.	No	unnecessary extra measures	Option 1	Yes	easier and modern approach	Yes	simple and modern approach	Yes	having an existing driver to re go through the process for only going over few days/weeks of the enquiry is completely unfair.	AnonymousUser	2316686
Sep 11 23 05:00:54 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety wise kids throw stone when they saw taxi plate	Yes	rather to be a experience driver	Yes	Put in boot is better option	No	No	Option 1	Yes	Small sticker better	Yes	Knowledge test is ok	Yes	..	AnonymousUser	2316946
Sep 11 23 05:05:43 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317076
Sep 11 23 07:25:52 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers no to window stickers	Yes	Only for UK Licence holders. EU or foreign holders should undergo this test	Yes	Get rid of fire extinguishers and first aid box	No	No	Option 1	Yes	Get rid of door stickers- no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317194
Sep 11 23 08:12:21 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers- No to window stickers	Yes	Only for UK licence holders. EU or foreign licence holders undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers- NO TO WINDOW STICKERS	Yes	Keep knowledge test	Yes	Yes	AnonymousUser	2317256
Sep 11 23 08:18:09 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers- NO TO WINDOW STICKERS	Yes	Only for UK licence holders. EU or foreign licence holders should undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers- NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317265
Sep 11 23 08:30:13 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers. Not to window stickers	Yes	Only for UK licensed holders should undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No comment	Option 1	Yes	Get rid of door stickers. Not to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317268
Sep 11 23 10:41:06 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers and no to window stickers	Yes	Only for uk licensed holders. eu or foreign licence holders should undergo this test.	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers and no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317425
Sep 11 23 11:18:16 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	No	Because they useless we get bricks eggs	Yes	Yes	Yes	Safety first	No	Safety	Option 1	No	Point less bezel get bricks eggs	No	No one remember it. Knows technically use sat nav don't work in one area	No	No need it	AnonymousUser	2317445
Sep 11 23 11:27:47 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Please remove front and door stickers not window stickers	Yes	Only for uk license holders (eu or foreign license holders should undergo this test.	Yes	Get rid off fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid off door stickers not window sticker.	No	Keep knowledge test.	Yes	Yes	AnonymousUser	2317451
Sep 11 23 11:46:11 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers. No window stickers.	Yes	Only for UK licensed holders. Non UK should do test. Driving test is not essential if the driver has been driving for years before he has handed going tax. then money going out of his pocket when its not needed	Yes	Get rid	No	No	Option 1	Yes	Get rid of door stickers and customers read number plates as everything is technology now.	No	Keep knowledge test	Yes	Yes	AnonymousUser	2317455
Sep 11 23 11:51:54 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety of driver and customer	Yes	Because there a customer who do not respect your car while your with them and it could be damaging for you as a driver	Yes	We do need it in your car if there is a serious incident	Option 1	Yes	Yes	Yes	Damaging of cars with stickers on side with stones and eggs	Yes	I agree iys essentially important for know drivers but not some one who's been a driver for 20 years and been away and couldn't renew there licence	Yes	...	AnonymousUser	2317464
Sep 11 23 12:24:05 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Could benefit the driver	Yes	Driver doesn't need to do a test if he has plenty of experience	Yes	Drivers safety for customers not to be stupid with it	No	Its good to have it for emergency	Option 1	Yes	Kids throwing stones and eggs. Safety of customers and drivers	Yes	Because every driver should know what they are doing or going if they did the test	No	Because driver could have a serious problem in life and have to go away or in hospital so they should have the benefit to not do the test again if the reason is valid	AnonymousUser	2317473
Sep 12 23 01:06:49 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	I'm happy for the bonnet sticker to be dispensed with. I don't know how changing from a plate to a window sticker is helpful at all	No	Again the possession of a valid UK driving licence is paramount. The removal of a driving standards test will surely make it easier for sub standard drivers to take to the streets and reduce further the standard of PH services in Bury	No	Being able to extinguish a vehicle fire, or apply first aid shouldn't be optional.	Yes	I've been driving Bury PH vehicles for over twenty years and have never had to put out a fire or administer first aid. It's good to know that I'm equipped to do either if necessary	Option 2	No	Apart from the odd thrown egg, I don't feel that displaying stickers in any way contributes to anti social behaviour. Removing the operator stickers only helps bands to flag for trade	No	Despite GPS, local knowledge is still hugely important to doing the job effectively. More testing, not less, is required to root out the bad apples.	Yes	A break of six months or more for whatever reason doesn't suddenly make a competent driver into a bad one.	User	2317437
Sep 12 23 12:01:16 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	For safety / teenagers throw stone and egg on taxi or private hire cars	Yes	If someone have already uk driving licence why he need again driving test	No	Good for health and safety	Yes	Health and safety	Option 2	Yes	Stickers are not good for driver's safety. Today rider know the car reg number even car colour	Yes	Driver should know about health and safety and local road	Yes	I think in any reason if driver can't renew his licence give him some time, 1 year	AnonymousUser	2318406
Sep 12 23 02:00:05 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door stickers no window stickers	Yes	Only for uk licensed holders. EU or foreign licence holders should undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers. They make it target for ABB	No	Driver need to have basic knowledge for safety of passengers	Yes	If driver has completed all above he should get his license without re doing tests	AnonymousUser	2318914
Sep 12 23 02:03:31 pm	A Licensed Hackney Carriage Driver	Licensed Hackney carriage driver with Bury	Yes	Remove front plate and door stickers	Yes	Only for UK licensed holders eu or foreign licence holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2318955
Sep 12 23 02:15:20 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	For driver and vehicle safety	Yes	Driver have already license	Yes	For safety reasons	Yes	Good	Option 1	Yes	Agree for safety	Yes	For driver knowledge	Yes	Good	AnonymousUser	2318967
Sep 12 23 02:18:54 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Because of driver and vehicle safety	Yes	Driver having a already UK driving licence	Yes	For the safety	Yes	Good	Option 1	Yes	I am agree for safety	Yes	For driver knowledge	Yes	Good	AnonymousUser	2318966
Sep 12 23 04:16:24 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Option 1	Yes	Yes	No	Keep it	Yes	Yes	AnonymousUser	2319496
Sep 12 23 04:19:19 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Safety concerns	Yes	It's a good practice	Yes	Yes	No	No comments	Option 1	Yes	Nothing left to say	No	Keep it	Yes	Nothing left to say	AnonymousUser	2319512
Sep 12 23 04:21:12 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Option 1	Yes	Yes	No	Test good	Yes	Yes	AnonymousUser	2319517
Sep 12 23 04:58:03 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	N/A	No	N/A	Yes	N/A	No	No	Option 1	Yes	N/A	No	N/A	Yes	N/A	AnonymousUser	2319611
Sep 12 23 05:00:51 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Agreed	Yes	Agreed	Yes	Yes	Yes	Yes	Option 1	Yes	Agreed	No	No	Yes	Yes	AnonymousUser	2319519
Sep 12 23 07:00:50 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front plate and door sticker	Yes	Only for uk license holders should undergo this test	Yes	Get ride of fire extinguisher first aid box	No	Comment no	Option 1	Yes	Get ride of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2319849
Sep 12 23 07:28:34 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove door stickers and front plate No to window stickers	Yes	Only for uk licensed holders (eu or foreign license holder should undergo this test.	Yes	Get rid of do fire extinguisher and first aid box and	No	No	Option 1	Yes	Get rid of windows stickers No to door stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2319855
Sep 12 23 07:11:19 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury	Yes	Remove front. Plate and door sticker	Yes	holder/auktion license holder should go this test.	Yes	Get red fire extension & first aid box	No	No	Option 1	Yes	Get red of door sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2319861
Sep 12 23 07:15:47 pm	A Licensed Private Hire Driver	Licensed Private Hire driver outside of Bury	Yes	Remove	Yes	No comments	Yes	Yes	No	No	Option 1	Yes	No comments	No	No comments	Yes	Yes	AnonymousUser	2319872



Sep 12 23 07:40:40 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	It is unnecessary.	Yes	This is unnecessary and unfair and is not should not be required. Driving standards have already been assessed and passed upon completion of getting a license. Therefore there is absolutely no reason for having to redo this.	Yes	N/a	No	If this is made a requirement the driver should not have to find the training as it is made mandatory from the council and not a choice made by the driver.	Option 1	Yes	N/a	Yes	N/a	Yes	N/a	AnonymousUser	2319891
Sep 12 23 10:51:48 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Safety matters	No	No	Yes	Yes	No	No	Option 1	Yes	Safety concerns	No	No	Yes	Yes	AnonymousUser	2320216
Sep 13 23 12:53:03 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Dear sir/madam most respect fully I'm the private hire driver I'm facing trouble last couple of years due to front plate and special side sticker which is recognised taxi front for managers throwing stones and eggs and people behaviour on road very bad for which is unacceptable we are not safe that my views	Yes	Dear sir/madam most respect fully I'm private hire driver all test should be mandatory for taxi driver should be professional taxi driver not a normal driver knowledge test practical assessment should be mandatory my point of view your sincerely Rupaljit Ali	Yes	Yes	No	No	Option 1	No	Dear sir/madam most respect fully door sign are not mandatory to help the people to recognize the people watching registration no. thank you	Yes	Knowledge test should mandatory taxi driver should be professional in tax work	No	No	AnonymousUser	2321250
Sep 13 23 02:12:54 pm	A Licensed Hackney Carriage Driver		Licensed hackney carriage driver with Bury			Yes	Remove front plate and door stickers. No to window stickers	Yes	Only for uk license holders eu and foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2321515
Sep 13 23 02:55:23 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	There is no need of the front plate people receive our reg already and kind of vehicle	No	When a person already have the license then there is no need for assessment	Yes	No need of these things	No	No need	Option 1	No	Because customers can recognise there vehicles by test	No	No need because drivers can navigation instead	No	If the driver got the license there is no to be re licensed	AnonymousUser	2321625
Sep 13 23 03:00:35 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plates and door stickers no window stickers	Yes	Only for UK license holders EU and foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2321642
Sep 13 23 04:42:36 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate door stickers	Yes	License holder only	Yes	Do not need fire extinguisher	No	No	Option 1	Yes	Get rid of doorstap stickers	No	Keep knowledge tes	Yes	Yes	AnonymousUser	2322066
Sep 13 23 05:10:44 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	No to window stickers	Yes	Only for uk license holders the rest under go a test	Yes	Get rid of fire extinguisher and first aid	No	No	Option 1	Yes	Get rid of door n window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322144
Sep 13 23 05:25:03 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Because of safety concerns	Yes	So whoever becomes a taxi driver is a safe driver	Yes	Not many people know how to use the first aid kit. A fire extinguishers. Further than training, it's best the professionals in this field deal with it.	No	Even after training people will still not use the items properly.	Option 1	Yes	We need smaller sticker as bigger stickers attract the attention of individuals who like to discriminate against private hire vehicle drivers.	Yes	Whoever becomes a private hire vehicle driver, he should know the routes etc.	Yes	It is necessary.	AnonymousUser	2322115
Sep 13 23 05:35:35 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door sticker.No to window sticker	Yes	Only for uk driver eu drivers should go under this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322175
Sep 13 23 05:53:21 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322356
Sep 13 23 05:54:16 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove all stickers and front plates...also side stickers	Yes	Only for uk license holders...	Yes	Get rid from these	No	No	Option 1	Yes	Get rid doors stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322352
Sep 13 23 06:56:53 pm	A Member of the Public					Yes	Don't bother me i always got drivers and car Reg information which is enough to recognize.	Yes	It's OK for me	Yes	I never used it	Yes	Not bothered me	Option 1	Yes	Not bothers me as I always see registration.	Yes	With modern technology everything is GPS so don't about knowledge test	Yes	Yeah it's seems ok	AnonymousUser	2322338
Sep 13 23 06:56:55 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door sticker. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322358
Sep 13 23 06:56:58 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove plate and sticker no to window sticker	Yes	Yes	Yes	Yes	No	No	Option 1	Yes	Get rid of door stickers.no to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322357
Sep 13 23 07:07:54 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322380
Sep 13 23 07:10:16 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	No comments	No	N/A	Yes	Training must n provided	No	N/A	Option 1	Yes	No operator sign should be on vehicle	No	Knowledge test should stay on	Yes	N/A	AnonymousUser	2322381
Sep 13 23 07:10:30 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove it	Yes	Yes	Yes	Get it off	No	No comments	Option 1	Yes	Take them off completely	No	Keep the test	Yes	Yes	AnonymousUser	2322382
Sep 13 23 07:14:58 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers, no to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers, no to window stickers	Yes	Keep knowledge test	Yes	Yes	AnonymousUser	2322394
Sep 13 23 07:15:51 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	We don't want all stickers plzzz	Yes	Good keep it up	Yes	Yes	No	No	Option 1	Yes	Remove all safety driver	No	Keep it up	Yes	Yes	AnonymousUser	2322392
Sep 13 23 07:16:54 pm	A Licensed Hackney Carriage Driver		Licensed hackney carriage driver with Bury			Yes	Remove front plate and sticker	Yes	No stickers	Yes	Take them off	No	No comments	Option 1	Yes	No to all stickers	No	Keep knowledge test	Yes	No comments	AnonymousUser	2322400
Sep 13 23 07:18:48 pm	A Member of the Public					Yes	N/A	No	Driving must b mandatory	Yes	N/A	No	N/A	Option 1	Yes	N/A	No	Knowledge test should not b removed	Yes	N/A	AnonymousUser	2322404
Sep 13 23 07:19:16 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers, no to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door sticker. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322405
Sep 13 23 07:19:38 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and all stickers around the car please	Yes	Only for UK license holders eu and foreign license holders should undergo go this test	Yes	Get rid off all these	No	No	Option 1	Yes	Get rid off all stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322399
Sep 13 23 07:21:11 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	don't need plate	Yes	keep it	Yes	no comments	No	no	Option 1	Yes	no comments	No	it's good	Yes	yes	AnonymousUser	2322407
Sep 13 23 07:24:05 pm	A Member of the Public					Yes	Please	No	Driving test must b mandatory	Yes	None	No	None	Option 1	Yes	Public safety issue	No	Drivers must have knowledge	Yes	None	AnonymousUser	2322419
Sep 13 23 07:25:29 pm	A Licensed Hackney Carriage Driver		Licensed hackney carriage driver with Bury			Yes	Please remove front plate and all side around the car	Yes	Only for u k license holders e u and foreign license holders should undergo on the test	Yes	Get rid off all these	No	No	Option 1	Yes	Get ride off all stickers around the and safety with car	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322409
Sep 13 23 07:28:05 pm	A Member of the Public					Yes	No comments	Yes	No stickers	No	Get rid	No	No comments	Option 1	No	No comments	No	No comments	Yes	Let them work	AnonymousUser	2322418
Sep 13 23 07:28:18 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers, no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322433
Sep 13 23 07:28:43 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and all stickers around the car	Yes	Only for uk license holders eu and foreign license holders should undergo this test	Yes	Not required	No	No comments	Option 1	Yes	Get rid all stickers round the car	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322432
Sep 13 23 07:30:46 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plates and all stickers around the car	Yes	Only for UK license holder it is user foreign license holders should undergo this test	Yes	Not required	No	No	Option 1	Yes	Get rid all stickers around the car	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322431
Sep 13 23 07:30:17 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Please remove them	Yes	No comment	No	No comments	No	No comment	Option 1	Yes	Take them off	No	Keep knowledge test	Yes	Let them work	AnonymousUser	2322440
Sep 13 23 07:37:59 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	I am total agree to remove all door stickers and front plate because of safety concerns, and also it has to be removed asap.	Yes	agreed to remove stickers because of safety concerns	Yes	agreed	No	no comment	Option 1	Yes	it's all about our safety	No	keep knowledge test as usual	Yes	yes	AnonymousUser	2322396
Sep 13 23 07:43:37 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers-no to window stickers	Yes	Only for UK license holders eu and foreign license holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322451
Sep 13 23 07:44:48 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove front plate and door stickers, no to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers, no to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322461
Sep 13 23 07:45:19 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury			Yes	Remove them	Yes	It's a good	Yes	Unwated	No	No	Option 1	Yes	Safety issues	No	Good keep it	Yes	Agreed	AnonymousUser	2322463

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Sep 13 07:47:32 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extandant first aid box	No	No	Option 1	Yes	Get rid of door sticker. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322465		
Sep 13 07:57:01 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322480		
Sep 13 08:03:19 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322500		
Sep 13 08:08:24 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid kit	No	No	Option 1	Yes	Get rid of door stickers - no to Window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322506		
Sep 13 08:18:16 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	remove front plate and door stickers - NO TO WINDOW STICKER	Yes	Yes	Yes	get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - NO TO WINDOW STICKERS	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322516		
Sep 13 08:14:03 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door sticker. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322523		
Sep 13 08:11:10 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguishers and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322529		
Sep 13 08:10:43 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322537		
Sep 13 08:23:01 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322545		
Sep 13 08:24:55 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker.	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep Knowledge test	Yes	Yes	AnonymousUser	2322551		
Sep 13 08:25:36 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322558		
Sep 13 08:32:32 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Takeage front Plyer and door sticker. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and First aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322566		
Sep 13 08:43:41 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers... no to window stickers	Yes	Yes	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers... No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322564		
Sep 13 08:34:46 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door sticker. No to window sticker	Yes	Yes	Yes	Get rid of the extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322571		
Sep 13 08:37:52 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove stickers and front plate	Yes	Yes	Yes	Get rid of all these	No	No	Option 1	Yes	Don't want these stickers	No	Keep it up	Yes	Yes	AnonymousUser	2322563		
Sep 13 08:45:11 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and all stickers around the car	Yes	Yes	Yes	Get rid of all these	No	No	Option 1	Yes	Get rid of all stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322590		
Sep 13 08:45:14 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and all stickers. Around the car	Yes	Yes	Yes	Get rid of all these	No	No	Option 1	Yes	Get rid of all stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322589		
Sep 13 08:51:17 pm	A Licensed Hackney Carriage Driver	Licensed hackney carriage driver with Bury	Licensed Private Hire driver with Bury		Yes	Remove front plate	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	No	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322606		
Sep 13 09:18:48 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers - No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322655		
Sep 13 09:21:21 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322662		
Sep 13 09:23:24 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window stickers	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322664		
Sep 13 09:25:15 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door and window sticker	Yes	Yes	Yes	Remove first aid kit and fire extinguishers	No	No	Option 1	Yes	Get rid of door stickers and window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322650		
Sep 13 09:25:52 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers. No to window sticker	Yes	Yes	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers. No to window sticker	No	Keep knowledge test	Yes	Yes	AnonymousUser	2322658		
Sep 13 09:42:37 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	It stickers are placed that I could be a target, by customers who decide to throw eggs and stones at cars with certain stickers on. I even try to smash the car windows and that's what I don't agree we should have stickers displayed	Yes	It's important	No	The council should provide the equipment for safety for both driver and customer	Yes	It's important	Option 2	No	Important	No	Important	Yes	Important	AnonymousUser	2322685		
Sep 13 10:17:43 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Not needed	No	Anyone WITHOUT A UK license should take the driving standards test	Yes	Own discretion is fine	No	Unnecessary!	Option 1	Yes	I do agree however the private hire sticker should be white and preferably on the rear windows.	Yes	Unnecessary these days.	Yes	People drop in and out of this trade, make it easier to get back driving	AnonymousUser	2322717		
Sep 13 10:33:46 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Remove front plate and door stickers because when kids look at those sticker they attack on pedonr for no reason they throw stones	Yes	Only for uk licensed holders, eu or foreign license holders should undergo this test	Yes	Get rid of fire extinguisher	No	N	Option 1	Yes	Get rid of door stickers as young kids attack on private hire driver because of door stickers I had new plate once with no stickers I have seen groups of kids attack the private who had stickers on it but not me because my car last passed plate	No	Keep knowledge test	Yes	Yes please	AnonymousUser	2322731		
Sep 14 09:55:08 am	A Licensed Private Hire Operator		Licensed Private Hire Operator with Bury		Yes	My vehicles are very unique and discreet and the people travelling in them don't want to be seen like they are in a taxi	No	I believe this is a good tool to use as drivers do pick up bad habits and this is a good way for them to be assessed just to confirm they are safe	No	I think vehicles should have the first aid and fire extinguisher as they may be needed in the event of accident or injury	Yes	Safety is first in all aspects so the more training the better for me	Option 2	Yes	As drivers less attention to drivers and will avoid conflict	Yes	Everybody uses GPS now and I do not think that knowing roads etc is of any benefit, also the GPS shows for diverted routes in the event of traffic or accident to get to the destination faster for driver and customer	Yes	Makes good sense as driver has already passed previous	AnonymousUser	2323432		
Sep 14 11:01:33 am	A Member of the Public				No	It's unnecessary doesn't look good plus drivers can contact you direct	No	N/a	Yes	N/a	No	N/a	Option 1	No	N/a	No	It's not necessary	No	N/a	AnonymousUser	2322476		
Sep 14 11:05:00 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	More discreet	Yes	Refresher	No	Safety	Yes	Safety	Option 2	Yes	Less attention	Yes	GPS is what I use while driving	Yes	Already passed once prior	AnonymousUser	2323513		
Sep 14 11:15:00 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	No to window sticker	Yes	Only for UK licensed holders, eu or foreign license holder should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers, no to window stickers.	No	Keep knowledge test.	Yes	Yes	AnonymousUser	2323503		
Sep 14 11:25:20 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	No need for them on front	Yes	If driving in bury have no issue with instructors testing my driving	No	Important to keep them on vehicle should be mandatory	Yes	Better for safety	Option 2	Yes	Have no issue with door signs	Yes	Test needs to be totally revamped. Use google maps, might not know streets to streets shouldnt need to know that or a requirement. However totally makes sense that passenger safety and overall safety with tests	Yes	All makes sense	AnonymousUser	2323565		
Sep 14 11:28:15 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Nearer better	Yes	Safer driving	Yes	Safer	Yes	Safer	Option 1	Yes	Better nearer	Yes	Gas now, safer for passengers driver to concentrate on other items better.	Yes	Better	AnonymousUser	2323599		
Sep 14 11:52:56 am	A Licensed Private Hire Operator		Licensed Private Hire Operator with Bury		Yes	Due to the nature of privacy with high end clients when travelling with an executive chauffeur company.	Yes	If a driver holds a valid license then he/she is clearly able to drive and should not require further driving tests to prove so	No	Utilise emergency services for these matters for the safety of ourselves and public	No	Despite training being offered, should the worst happen then drivers/operators are held responsible for not undertaking correct procedures in certain scenarios. Hence why I believe it should be a matter left to be dealt with the emergency services	Option 1	No	Due to the nature of privacy with our high end clients when travelling with an executive chauffeur company I disagree.	Yes	However from a general taxi standpoint I agree. Just not for my personal preference	Yes	Geographical knowledge is not required in this current age due to modern tools such as GPS systems. Such systems can now take into account shortest routes and also how to avoid the likes of traffic situations depending on time of day. Also in our business we charge by the hour as opposed to the punny etc. It's a completely different rate system.	Yes	If a driver has previously carried out all the requirements due to become granted a license, then should a break occur within 6 months they should be entitled to gain a re application without needing to do all the same again as they will still know the system inside out	AnonymousUser	2323592
Sep 14 11:53:33 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury		Yes	Avoids having to install a fitting for the plate onto the vehicle. Looks better	Yes	If you have already completed a driving test for license it seems like an unnecessary additional cost to the driver	Yes	I think having these onboard vehicles are important in an emergency situation	Yes	I think having these onboard vehicles are important in an emergency situation	Option 2	Yes	To avoid anti social behaviour and also keep the vehicle looking more like a private hire than a taxi	Yes	The knowledge test outdated. With current GPS technology it's not a requirement to know each road name and work out the fastest route with an A.Z	Yes	If a driver has completed the relevant test in the past and are still able to drive under the local authority as a private hire driver, then it's just an additional expense to the person which is unnecessary	AnonymousUser	2323630		

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Sep 14 23 12:01:39 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			Yes	Because of vandalism	Yes	Only au or foreign license holders should undergo this test	Yes	In my opinion it is best to keep a fire extinguisher and first aid kit in the vehicle, but not made mandatory	No	None	Option 1	Yes	Because of anti social behaviour	Yes	It will enhance the knowledge of the driver, and will be up to date with the routes.	Yes	None
Sep 14 23 12:05:35 pm	A Member of the Public				Yes	Due to the nature of privacy with high end clients when travelling with an executive chauffeur company.	Yes	If a driver holds a valid license then he/she is clearly able to drive and should not require further driving tests to prove so	Yes	Utilise emergency services for these matters for the safety of ourselves and public	Yes	Despite training being offered, should the worst happen than drivers/operators are held responsible for not undertaking correct procedures in certain scenarios. Hence they believe it should be a matter left to be dealt with the emergency services	Option 1	No	Due to the nature of privacy with our high end clients when travelling with an executive chauffeur company I disagree. However from a general tax standpoint I agree. Just not for my personal preference	Yes	Geographical knowledge is not required in the current age due to modern tools such as GPS systems. Such systems can now take into account restricted routes and also how to avoid the likes of traffic situations depending on time of day.	Yes	If a driver has previously carried out all the requirements due to become granted a license, then should a break occur within 6 months they should be entitled to gain a re application without needing to do all the same again as they will still know the system inside out
Sep 14 23 12:18:43 pm	A Member of the Public				Yes	It's unnecessary	No	If anyone has a valid driving license then that should be enough proof that they are qualified and no need of a further test	No	Safety	No	Unnecessary	Option 2	No	Unnecessary	No	Outdated format of cars and drivers have sat tests	Yes	Once you have passed you shouldn't have to retest
Sep 14 23 14:23:49 pm	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			Yes	high end clients travel with a chauffeur company so they need their privacy	Yes	high end clients travel with a chauffeur company so they need their privacy	Yes	Emergency services should be used for the safety of the public and ourselves	Yes	Even with training under pressure a driver could make a mistake and get held responsible. That's why it should be left to the professionals	Option 1	Yes	With the privacy of the high end clients would be best not for the slider but with general tax drivers I would advice yes	Yes	With the modern day technology I don't see the need of the of these type of tests. They have apps like Waze where it tells you quickest routes/ where road blocks etc so I don't see this being necessary.	No	The driver has already been thru the process and they shouldn't need to go all the same process
Sep 14 23 02:46:04 pm	A Member of the Public				Yes	Don't think it's an issue provided the window stickers is secure enough and cannot be easily forged.	Yes	Drivers should all be of a good standard.	No	Think it detracts from safety	Yes	Ensures drivers will know how to use extinguishers, basic first aid training would also be useful.	Option 2	Yes	To identify which are genuine taxis and to recognise it is from the company you have requested it from	Yes	The drivers should know the basic geography of the area, eg where Tooting, Walshaw, Parkfields etc are and major routes and roads. Too many drivers currently don't know where they are going and ask you to direct them.	Yes	Added security
Sep 14 23 03:29:10 pm	A Licensed Private Hire Operator	Licensed Private Hire Operator with Bury			Yes	**** agrees with Bury Council's proposal and this is supported by many of its drivers. Front plates are being phased out across many licensing authorities. Our drivers tell us that front plates make their vehicles a target for anti-social behaviour. We support the introduction of mandatory sound door issued signage, and the replacement of a front plate with a small sticker on the passenger side corner of the windscreen. We also support the removal from consideration of the requirement for a bonnet sticker.	Yes	**** agrees with this proposal. Possession of a DVLA (or recognised) license should be sufficient to demonstrate the driver meets the issued standards. In our current proposals, we support the removal of the requirement for a bonnet sticker.	Yes	**** agrees with this proposal. Possession of a DVLA (or recognised) license should be sufficient to demonstrate the driver meets the issued standards. In our current proposals, we support the removal of the requirement for a bonnet sticker.	No	N/A	Option 1	Yes	**** agrees with this proposal to remove large door signs and instead have the name of the Operator or logo in the windscreen, which can be removed to advise passengers of the current Operator the driver is engaged by	Yes	Several Licensing Authorities in Greater Manchester, including Oldham and Manchester City, have opted to introduce similar requirements. This change is aligned with the Department for Transport Best Practice Guidance. Consistent colour issued signage will reassure passengers in Bury they are entering into a licensed Private Hire vehicle.	Yes	**** agrees with this proposal. Given the ongoing cost of being online, it is essential to ensure that drivers are able to quickly return to Private Hire work following a break. This is a positive item from the council that **** supports. In forums, drivers said they appreciated the flexibility that Bury Council was showing with the approach. Drivers also said they would be interested to know whether the negotiation would carry a lower fee than full retesting costs.
Sep 14 23 06:25:12 pm	A Member of the Public				No	It clearly indicates that it's a licensed vehicle from a distance.	Yes	Driving standards have reduced considerably over the last 5-10 years. It is important to understand these drivers are seen as professional drivers, some as a qualified electrician, you wouldn't allow anyone to work on your electric, why would you get into a licensed vehicle, with someone who isn't qualified/retrained to an acceptable standard.	Yes	I don't carry either as a private driver, why should a licensed driver.	No	It's pointless, said equipment can be transferred between vehicles, not regularly checked, poorly maintained, etc.	Option 1	Yes	Need to distinguish license vehicles, too many unlicensed drivers.	Yes	It's pointless, technical advances outweighs this importance.	No	Things can change quickly, never assume the break is for a change of lifestyle, sometimes it's more deeper, police convictions, drink/drug influences, etc.
Sep 14 23 07:26:56 am	A trade representative representing drivers in Bury		267	Represent only Bury licensed drivers	Yes	Yes, our members of strong view that front plates make our vehicles vulnerable to the scrapie while on the move	No	We strongly believe in professionalism and driving standards must not be compromised. Driving test should stay as a part of the test	Yes	We believe that most of the drivers are not capable of how to use fire extinguishers so it must be removed	No	No comments	Option 1	Yes	Name of operator should not be displayed and must be removed along with other stickers and should be replaced with a london model disc to give our expensive vehicles a professional look rather than being, in 1960s.	No	Drivers must adhere to local routes and should have knowledge of the local routes as keep one eye on a navigator is a huge distraction when driving in a busy town	Yes	No comments
Sep 14 23 08:33:22 pm	A Licensed Vehicle Proprietor	Licensed Vehicle Proprietor outside of Bury			Yes	It will make the vehicle look a bit tidier	Yes	People with a licence already know how to drive	No	It's better to have safety equipment	Yes	It's always better to have safety equipment	Option 2	No	It makes the vehicles look messy	No	This should be removed all together it's outdated and unnecessary as all new vehicles and phones are fitted with sat navs this is made for when people used maps and compasses to get around it's the most unnecessary test I've sat in my entire life	Yes	Sounds fair
Sep 14 23 08:54:57 pm	A Member of the Public				No	As with all professions, the bar is usually set higher for members of that profession. Having an independent test also reduces the risk of fraudulent behavior. Additionally drivers should be familiar with the geography that they work in. Too many times in the last few years that I have tried a taxi where it is blatantly apparent the driver has no local highways knowledge.	No	As with all professions, the bar is usually set higher for members of that profession. Having an independent test also reduces the risk of fraudulent behavior. Additionally drivers should be familiar with the geography that they work in. Too many times in the last few years that I have tried a taxi where it is blatantly apparent the driver has no local highways knowledge.	No	Again, as professional drivers with a Duty of Care to their customer, it is essential that all eventualities are covered to keep the public safe.	No	The more training drivers receive the better equipped they are to deliver a safe service to the public.	Option 2	No	All signage should be clear and easy to read by the public. Windshield signage could be limited so as not to impede driver vision; possibly making details more difficult to read. Also, the need to take into account the impact on visibility due to darkness and individuals under the influence.	No	Familiarity with a given geography beyond the sat nav is critical to delivering a safe service. Reducing risk should be foremost when delivering a public service. Local knowledge cannot be replaced by a sat nav. This is especially true when considering for example the location of schools, hospitals, sites where vulnerable or visually impaired people live.	Yes	The provision covers the requirements
Sep 14 23 11:33:40 pm	A Member of the Public				No	Front plates are easily seen by passengers, rather than in a side window	No	I believe the current DSA assessments should continue to ensure high standards	No	I think it should be mandatory	Yes	It would give passengers more confidence if they were required to know they are mandatory	Option 1	No	I believe they should remain in order to identify a taxi more easily	No	I believe the current situation should remain. Even though at present the taxis licensed from other boroughs such as smaxham and Walsingham do not know the lower roads and areas such as Ainsworth, Tostington etc	Yes	I believe the current procedures should remain
Sep 15 23 10:28:57 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			No	The vehicle needs to be easily identified by the customer as a licensed vehicle. Stickers can be very confusing	No	I think driving professionally is different to the commuting motorist.	No	I think drivers should be training in first aid and the use of defibrators. Now so sure about fire extinguishers but you have put both together.	Yes	I think drivers should be training in first aid and the use of defibrators. Now so sure about fire extinguishers but you have put both together	Option 2	Yes	Makes sense	Yes	Sat bags do the job	Yes	If not a long break should be able to re register
Sep 15 23 10:33:01 am	A Member of the Public				Yes	I always check registration	Yes	Should be more easy	Yes	It's fine for me	Yes	Never used it	Option 2	Yes	Always check registration which is enough	Yes	Modern GPS technology should benefit of it	Yes	I am OK with that
Sep 15 23 10:43:27 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			Yes	Safer for us	Yes	To keep the standard	Yes	Specific place is to be removed	No	I have taken training myself	Option 1	Yes	Could keep away targeting taxis to a great extent	Yes	Some knowledge test is important	Yes	No sure
Sep 15 23 10:45:51 am	A Member of the Public				Yes	Safety concern for taxi driver	Yes	Because the drivers should be very professional	Yes	People don't know how to use this	No	Because you should contact the professionals in an emergency	Option 1	Yes	The taxi shouldn't be seen from far away because people throw eggs and snow	Yes	Because people should be educated	Yes	Because a taxi driver know the rules and the regulations therefore after break they should receive the license without any hassle
Sep 15 23 10:51:22 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			Yes	It's high risk for drivers and passengers safety	Yes	Valid UK Driving License should be mandatory	Yes	Never used it	No	Useless	Option 1	Yes	Don't bother me reg is enough	No	GPS is enough	Yes	Not bother me
Sep 15 23 10:54:58 am	A Licensed Private Hire Driver	Licensed Private Hire driver with Bury			Yes	Need to be removed because kids throw eggs and stone on taxi	Yes	If someone driving for last year a so why need testing again	Yes	It's not necessary	No	No comment	Option 1	No	No comment	Yes	No comment	No	No comment

Sep 15 23 10:06:31 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Yes	I dont see the need of a front plate or door stickers as customers get all the details through there phone	Yes	As the driver has license for a reason	Yes	It should be up to the driver to provide these items	No	As the driver is aware of how to use a fire extinguisher	Option 1	No	As the customer has all details of his taxi carbon his phone when they book a taxi	Yes	So the drivers knows how to use maps	No	As the drivers already has the knowledge of the area as he has experience as taxi driver	AnonymousUser	2326165
Sep 15 23 11:55:53 am	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Yes	It's very good proposal for the safety of the private hire vehicles bricks and stone been thrown numerous time and this will help avoid being attacked	Yes	It's good should continue.	Yes	Not required in my opinion ever needed	No	Never needed	Option 1	Yes	It will save plenty of drivers from antisocial behaviour	No	People wants to be a taxi driver should know the area	Yes	It's good	AnonymousUser	2326390
Sep 15 23 12:00:45 pm	A Member of the Public								Yes	No to company stickers on private hire	Yes	Only for non uk drivers	Yes	It should be optional	No	Extra cost	Option 1	Yes	No door stickers	Yes	Only for non UK license holders	Yes	Satnav is solution	AnonymousUser	2326503
Sep 15 23 01:16:49 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Yes	Remove front plate & door stickers. No to window stickers	Yes	Only for UK licence holders. EU or Foreign licence holders should undergo this test	Yes	Get rid of fire extinguisher and first aid box	No	No	Option 1	Yes	Get rid of door stickers No to window stickers	No	Keep knowledge test	Yes	Yes	AnonymousUser	2326792
Sep 15 23 03:22:17 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Yes	Too many stickers attract the trouble makers	Yes	It's should be all council agrees on same rules	Yes	It b book ok to me	No	No idea	Option 1	Yes	Priv don't need too many sticker as it's a bee book service and who book the service they been given the registration number and make of the vehicle, when it's too many sticker it's attract people of just jumping in without booking and demand to take them to there destination if we say we can't unless u pre book then it's cost more of the problem in they just don't wanted to come out of the vehicle	Yes	No idea	Yes	N/A so no idea	AnonymousUser	2327259
Sep 15 23 03:18:48 pm	A Licensed Private Hire Driver		Licensed Private Hire driver outside of Bury						Yes	There is no need for it	Yes	There is no need for it	Yes	There is no need	No	There is no need	Option 1	Yes	Good approach	Yes	Navigation is available widely	Yes	Good	AnonymousUser	2327936
Sep 15 23 11:52:40 pm	A Licensed Private Hire Driver		Licensed Private Hire driver with Bury						Yes	Hassle to remove and place front plate each time it renews	Yes	Other countries have different rules for driving and can maybe cause confusion to drivers here from these countries.	Yes	Driver knows best and has never had the need to use it.	No	Drivers already have enough coats to cover without another.	Option 1	Yes	Consumes too much time and effort when having to apply new stickers onto vehicle. Also a pain to clean the sticky residue left from stickers when removed.	No	The knowledge test should reflect all aspects of understanding that could be related to the job.	No	Up to 6 months seems reasonable over should warrant a retaking of relevant tests.	AnonymousUser	2328637

## **Hackney Carriage Vehicle Licence Conditions**

This Licence is issued subject to compliance with the Council's current Hackney Carriage byelaws and the relevant provisions of the Town Police Clauses Act 1847 and the Local Government (Miscellaneous Provisions) Act 1976.

### **1. Definitions**

"Appointed Test Station" a garage approved by the Council for the purposes of carrying out a Test

"Authorised Officer" any Officer of the Council authorised in writing by the Council for the purposes of the Local Government (Miscellaneous Provisions) Act 1976

"The Council" means Bury Council

"Hackney Carriage" has the same meaning as in the Town Police Clauses Act 1847

"The Identification Plates" the plates issued by the Council for the purpose of identifying the vehicle as a hackney carriage

The "Licensee" is the person who holds the Hackney Carriage Vehicle Licence

"The Proprietor" means the person(s) who owns or part owns the private hire person who is in possession of the vehicle if subject to a hiring or hire purchase agreement.

"Taximeter" any device for calculating the fare to be charged in respect of any journey in a hackney carriage or private hire vehicle by reference to the distance travelled or time elapsed since the start of the journey, or combination of both

"Test" a compliance test of the vehicle undertaken at an Appointed Test Station

"Vehicle" the vehicle licensed as a Hackney Carriage

Words importing the masculine gender such as "he" or "him" shall include the feminine gender and be construed accordingly.

Where any condition below requires the Licensee to communicate with the Council unless otherwise stipulated, all communication must be with the Council's Licensing Department.

### **2. Identification Plates**

2.1 The front and rear vehicle identification plates must be displayed in the authorised plate holder, obtained from the Licensing Department; and that the plate must be fixed in the plate holder using the clips provided so as to allow them to be easily removed by an authorised officer. The plate

holder should be fixed to the vehicle in such a way that neither it nor the number plate are obscured; and that both are 100% visible. Cable ties are not an acceptable means of fixing plates to a vehicle or indeed to the plate holder.

- 2.2 The Licensee of the vehicle shall ensure that the 'Identification Plates' are maintained and kept in such condition that the information on the plate is clearly visible to public view at all times.
- 2.3 The Council has specified that the vehicle licence number, make, model and licence expiry date together with the number of passengers it is licensed to carry shall be placed on the identification plate attached to the vehicle. This plate must not be tampered with or amended by anybody other than an Authorised Officer.

### **3. Condition of Vehicle**

- 3.1 The Licensee shall ensure that the vehicle is always maintained in a good mechanical and structural condition and be capable of satisfying the Council's mechanical and structural inspection at any time during the period of the licence.
- 3.2 The interior and exterior of the Hackney Carriage shall be kept in a clean condition by the Proprietor.
- 3.3 The Licensee shall not allow the mechanical and structural specification of the vehicle to be varied without the consent of the Council.
- 3.4 The Licensee of the vehicle shall: -
  - provide sufficient means by which any person in the vehicle may communicate with the driver during the course of the hiring;
  - ensure the interior of the vehicle to be kept wind and water tight and adequately ventilated;
  - ensure the seats in the passenger compartment are properly cushioned and covered;
  - cause the floor in the passenger compartment to be provided with a proper carpet, mat or other suitable covering;
  - ensure fittings and furniture of the vehicle are kept in a clean condition and well maintained and in every way fit and safe for public use;
  - provide facilities for the carriage of luggage safely and protected from damaging weather conditions.
- 3.5 All vehicles must undertake and pass any further Test at the Appointed Test Station in accordance with Council policy (Arrangements for vehicle testing are entirely the responsibility of the Proprietor).

3.6 The Licensee must ensure that a daily vehicle check log must be completed by the licensee or driver(s) of the vehicle at the beginning of each shift. The checks to be carried out are as follows:

- Lights and indicators
- Tyre condition, pressures and tread
- Wipers, washers and washer fluid levels
- Cleanliness inside and out
- Bodywork – no dents or sharp edges
- Licence plates present and fixed in accordance with these conditions
- Any internal discs on display and facing inwards so customers can see.
- Door and bonnet stickers on display
- Tariff sheet in display
- Horn in working order

3.7 The Licensee shall ensure that he or the driver shall record the above information and keep it in the vehicle at all times and make it available to an authorised officer upon request.

#### **4. Accidents**

4.1 The Licensee shall report to the Council, in writing, as soon as is reasonably practicable and in any case within 72 hours any accident causing damage materially affecting the safety, performance or appearance of the vehicle or the comfort or convenience of passengers. The report should contain full details of the accident damage including photos.

#### **5. Advertisements**

5.1 The Licensee may only display advertisements on the outside of a London Style Hackney Carriage which must comply with the Council's policy and for which consent has been provided by an Authorised Officer.

#### **6. Vehicle Signage**

6.1 The Licensee will not allow any sign, notice flag, emblem or advertisement to be displayed in or from any Hackney Carriage Vehicle without the express permission of the Council

6.2 The Licensee will ensure that any mandatory signs be affixed permanently to the vehicle as directed by the Council and are not removed whilst the vehicle is licensed.

**7. Assistance Dogs**

- 7.1 The Licensee shall permit any assistance dog to ride in the vehicle (in the control and custody of the passenger) and allow it to be carried in the front passenger seat footwell of the vehicles if required.
- 7.2 The location of the assistance dog must be agreed with the passenger at all times.
- 7.3 The Licensee will ensure that any certificates exempting drivers of the vehicle from duties to carry assistance dogs, are displayed visibly and prominently as prescribed by the Council.

**8. Other Animals**

- 8.1 Any other animal may be carried in the vehicle at the discretion of the driver and must be carried in the rear of the vehicle in the custody and control of the passenger.

**9. Taximeters**

- 9.1 The Licensee shall ensure the vehicle is fitted with a Council approved, tested and sealed Taximeter before plying or standing for hire and shall use the approved meter only.
- 9.2 The Licensee shall ensure that the Taximeter is located within the vehicle in accordance with the reasonable instruction of an authorised officer, and sufficiently illuminated that when it is in use, it is visible to all passengers.
- 9.3 The Licensee shall ensure that the authorised Taximeter is maintained in a sound mechanical/electrical condition at all times and programmed to calculate the fare in accordance with the current fares tariffs fixed by the Council.
- 9.4 The Licensee shall ensure that the 'for hire' sign is extinguished when the fare commences, and the taximeter is brought into operation.
- 9.5 The Licensee shall ensure that the 'for hire' sign is not illuminated when the vehicle is outside of its licensing district.

**10. Tampering with Taximeters**

- 10.1 Taximeters must not be tampered with by anybody other than an Authorised Officer or an approved contractor approved by the Council.

**11. Fare Table**



- 11.1 The Licensee shall ensure that a copy of the current fare table supplied by the Council is displayed and visible at all times so that it can be easily read by passengers.

## **12. Drivers Licence**

- 12.1 The Licensee shall retain copies of the hackney carriage drivers' licence of each driver of his vehicle and produce the same to an Authorised Officer or Police Officer on request.

## **13. Communication Equipment**

- 13.1 The Licensee shall ensure that any communication equipment, used to communicate with passengers, fitted to his Hackney Carriage is at all times kept in a safe and sound condition and maintained in proper working order.

## **14. Convictions and Suitability Matters**

- 14.1 The licensee shall ensure they provide a relevant DBS certificate as required by the Council to assess their fit and proper status; and that it is kept up to date and remains 'valid' in line with the Council's policies.
- 14.2 The licensee will register and remain registered with the DBS Update Service to enable the Council to undertake regular checks of the DBS certificate status as necessary.
- 14.3 The licensee shall notify the Council if they are subject to any:
- arrest or criminal investigation,
  - summons,
  - charge,
  - conviction,
  - formal/simple caution,
  - fixed penalty,
  - criminal court order,
  - criminal behaviour order or anti-social behaviour injunction,
  - domestic violence related order,
  - warning or bind over
  - or any matter of restorative justice

against them immediately in writing (or in any case within 24 hours) and shall provide such further information about the circumstances as the Council may require.

## **15. Notifications and Licence Administration**

- 15.1 For the duration of the licence, the licensee shall pay the reasonable administration charge or fee attached to any requirement to attend training, or produce a relevant certificate, assessment, validation check or other administration or notification process.
- 15.2 The Licensee shall notify the Council in writing within 14 days of any transfer of ownership of the vehicle. The notice will include the name, address and contact details of the new owner.
- 15.3 The Licensee shall give notice in writing to the Council of any change of his address or contact details (including email address) during the period of the licence within 7 days of such change taking place.
- 15.4 If requested by an Authorised Officer the Licensee must provide, in the timescale requested, in writing, to Council the following information: -
- The name of the driver and their badge number;
  - The address of the driver;
  - The company for whom the driver works for;
  - The date and time you hired / lent / leased / rented your vehicle to the driver;
  - Whose insurance the driver will be using the vehicle under;
  - Whether the driver will have sole use of the vehicle; if not sole use whom else will have access to the vehicle;
  - The expected duration the vehicle will be hired / lent / leased / rented to the driver

## **16. Intended Use**

- 16.1 The Licensee of the Hackney Carriage vehicle licence shall ensure that an accurate and contemporaneous record is made and maintained either by himself or the driver of the vehicle, of all uses of the vehicle when being used to fulfil pre-booked hiring's on behalf of a private hire operator licensed by another local authority;
- 16.2 The accurate and complete record should include, as a minimum, the following information, and be recorded in a stitch or heat / glue bound book so as to provide a continuous record without breaks between rows: -
- date;

- time of first pick up;
- first 'pick up' point by location / name / address including house number;
- destination point by location / name / address including house number;
- the name and address of the operator on behalf of which the journey was being undertaken.

16.3 Each book shall legibly and clearly display the details of the vehicle to which it relates, including the make, model, registration number and vehicle licence number;

16.4 The record of journeys shall be available for inspection at any time by a Police Officer or PCSO; and an Authorised Officer of any local authority who through the course of their normal duties are authorised to inspect the licensed vehicle;

16.5 Each book, when full, shall be delivered to the Council's Licensing Department;

16.6 Where the Licensee wishes to maintain a record of use in any other format than set out above, prior approval must be obtained from an Authorised Officer.

## **17. CCTV**

17.1 The licensee shall ensure that, in accordance with any Council policy, that CCTV cameras are fitted and in good working order.

**NB: This proposed condition is subject to change and further consultation if CCTV is mandated either by GM or the Government. At this stage further conversations will take place with the Surveillance Commissioner and relevant parties.**

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## **Private Hire Vehicle Conditions**

**The licensee shall at all times comply with the provisions of Part II of the local Government (Miscellaneous Provisions) Act 1976 and the conditions hereinafter provided.**

### **1. Definitions**

For a legal definition of the following terms, see the Local Government (Miscellaneous Provisions) Act 1976.

"Appointed Test Station" a garage approved by the Council for the purposes of carrying out a Vehicle Test

"Authorised Officer" any Officer of the Council authorised in writing by the Council for the purposes of the Local Government (Miscellaneous Provisions) Act 1976

"The Council" Bury Council

"Identification Plates" means the plates issued by the Council for the purpose of identifying the vehicle as a private hire vehicle

"The Licensee" means the holder of a private hire vehicle licence.

"The Operator" / "PHO" a person who makes provisions for the invitation and acceptance of booking / hiring for a Private Hire Vehicle.

"The Private Hire Vehicle" a motor vehicle constructed to seat fewer than nine passengers, other than a hackney carriage or public service vehicle which is provided for hire with the services of a driver for the purpose of carrying passengers

"The Proprietor" means the person(s) who owns, or part owns the private hire person who is in possession of the vehicle if subject to a hiring or hire purchase agreement.

"The Meter" means any device for calculating the fare to be charged in respect of any journey in a private hire vehicle by reference to the distance travelled or time elapsed since the start of the journey or a combination of both

"Test" a compliance test of the vehicle undertaken at an Appointed Test Station

Words importing the masculine gender such as "he" and "him" shall include the feminine gender and be construed accordingly.

Where any condition below requires the Licensee to communicate with the Council, unless otherwise stipulated, all communication must be to the Council's Licensing Department.

### **2. Identification Plates**

- 2.1 The vehicle front and rear licence identification plates must be displayed in the authorised plate holder, obtained from the Licensing Department; and the plate must be fixed in the plate holder using the clips provided, so as to allow them to be easily removed by an authorised officer. The plate holder should be securely fixed to the vehicle in such a way that neither it, nor the number plate are obscured; and that both are 100% visible. Cable ties are not an acceptable means of fixing plates to a vehicle or indeed to the plate holder.
- 2.2 The Licensee shall ensure that the 'Identification Plates' are maintained and kept in such condition that the information contained on the plate is clearly visible to public view at all times.
- 2.3 The Council has specified that the vehicle licence number, make, model and licence expiry date together with the number of passengers it is licensed to carry shall be placed on the identification plate attached to the vehicle. This plate must not be tampered with or amended by anybody other than an Authorised Officer.

### **3. Condition of Vehicle**

- 3.1 The Licensee shall ensure that the private hire vehicle shall be maintained in good mechanical and structural condition at all times and be capable of satisfying the Council's mechanical and structural inspection at any time during the period the vehicle is licensed.
- 3.2 The interior and exterior of the Private Hire Vehicle shall be kept in a clean and safe condition by the Proprietor.
- 3.3 The Licensee shall not allow the mechanical and structural specification of the Private Hire Vehicle to be varied without the written consent of the Council.
- 3.4 The Licensee of the Private Hire Vehicle shall: -
  - provide sufficient means by which any person in the Private Hire Vehicle may communicate with the driver during the course of the hiring;
  - ensure the interior of the vehicle is kept wind and water tight and adequately ventilated;
  - ensure the seats in the passenger compartment are properly cushioned and covered;
  - ensure the floor in the passenger compartment has a proper carpet, mat or other suitable covering;
  - ensure fittings and furniture of the Private Hire Vehicle are kept in a clean condition and well maintained and in every way fit and safe for public use;

- provide facilities for the carriage of luggage safely and protected from damaging weather conditions.
- 3.5 All vehicles must undertake and pass any further Test at the Appointed Test Station in accordance with Council policy (Arrangements for vehicle testing are entirely the responsibility of the Licensee).
- 3.6 A daily vehicle check log must be completed by the driver of the vehicle at the beginning of each shift. The checks to be carried out are as follows:
- Lights and indicators
  - Tyre condition, pressures and tread
  - Wipers, washers and washer fluid levels
  - Cleanliness inside and out
  - Bodywork – no dents or sharp edges
  - Licence plates present and fixed in accordance with these conditions
  - Any internal discs on display and facing inwards so customers can see.
  - Door and bonnet stickers on display
  - Tariff sheet in display
  - Horn in working order

The Licensee shall record the above information and keep it in the vehicle at all times and make it available to an authorised officer upon request.

#### **4. Accidents**

- 4.1 The Licensee shall report to the Council, in writing, as soon as is reasonably practicable and in any case within 72 hours any accident causing damage materially affecting the safety, performance or appearance of the vehicle or the comfort or convenience of passengers. The report should contain full details of the accident damage including photos.

#### **5. Vehicle signage**

- 5.1 No sign, notice, flag or emblem or advertisement shall be displayed in or on any Private Hire Vehicle without the express permission of the Council.
- 5.2 The Licensee shall ensure that the Council issued mandatory bonnet and rear door and rear window signs are affixed permanently to the vehicle and are not removed whilst the vehicle is licensed.

**NB. Any decision regarding the implementation of the proposed 'GM approved' bonnet sticker will be delayed for a period of 2 years while more work is carried out with the trade and GMP to address the concerns raised by the trade relating to antisocial behaviour.**

**Existing vehicle livery standards in Bury will be retained until the new GM livery design, dimensions and placement are confirmed and procured. Ahead of the changes, the existing livery standards will be reviewed to accommodate the GM livery. A further update report will be presented to the Licensing and Safety Committee.**

**The existing condition re signage as below will remain in force pending approval of the new livery.**

### ***Signs***

***Vehicles must display the following signs:***

- ***The name of the operator's firm on the front windscreen at the top left-hand side.***
- ***The name of the operator's firm at the bottom of the back windscreen.***
- ***The name, phone number and logo of the operator's firm on the two front-door panels.***

***All signs, including phone numbers and logos, must be between 4cm and 7cm high. New signs must be checked with our Licensing Officer before you use them.***

***You must not display a sign or note saying:***

- ***Taxi;***
- ***Cab; or***
- ***For hire***

## **6. Assistance Dogs**

- 6.1 The Licensee shall permit any assistance dog to ride in the vehicle (in the control and custody of the passenger) and allow it to be carried in the front passenger seat footwell of the vehicles if required.
- 6.2 The location of the assistance dog must be agreed with the passenger at all times.
- 6.3 The Licensee will ensure that any certificates exempting drivers of the vehicle from duties to carry assistance dogs, are displayed visibly and prominently as prescribed by the Council.

## **7. Other Animals**

- 7.1 Any other animal may be carried in the vehicle at the discretion of the driver and must be carried in the rear of the vehicle in the custody and control of the passenger.

## **8. Meters**

- 8.1 If the vehicle is fitted with a meter:



- The licensee shall ensure the meter is of a type approved by the Council and maintained in a sound mechanical condition at all times
- The licensee shall ensure the meter is set to display any fare table which may be adopted by the private hire operator
- The Council may ensure calibrate and seal, at the expense of the licensee, any meter which is to be used in the licensed vehicle
- The licensee shall ensure the meter is illuminated and is located in a position where any hirer can see the fare easily
- The licensee shall ensure that the words 'FARE' shall be printed on the face of the meter in clear letters so as to apply to the fare recorded thereon
- The licensee shall ensure that the meter and any connected equipment is fitted securely without the risk of impairing the driver's ability to control the vehicle or be a risk to any person in the vehicle
- No meter shall be replaced without the consent of an authorised officer of the council.

## **9. Fare Tables**

- 9.1 The Licensee shall ensure that a copy of the current fare table is available, when not working for an 'app only' based operator, at all times, so it can be easily read by passengers.
- 9.2 The Licensee shall ensure that the fare table is not concealed from view or rendered illegible whilst the vehicle is being used for hire.

## **10. Licence**

- 10.1 The Licensee shall retain a copy of the original private hire vehicle drivers' licences of all drivers driving the private hire vehicle and produce the same to an Authorised Officer or Police Constable on request.

## **11. Convictions and Suitability Matters**

- 11.1 The licensee shall ensure they provide a relevant DBS certificate as required by the Council to assess their fit and proper status; and that it is kept up to date and remains 'valid' in line with the Council's policies.
- 11.2 The licensee will register and remain registered with the DBS Update Service to enable the Council to undertake regular checks of the DBS certificate status as necessary.
- 11.3 The licensee shall notify the Council if they are subject to any:
- arrest or criminal investigation,
  - summons,

- charge,
- conviction,
- formal/simple caution,
- fixed penalty,
- criminal court order,
- criminal behaviour order or anti-social behaviour injunction,
- domestic violence related order,
- warning or bind over
- or any matter of restorative justice

against them immediately in writing (or in any case within 24 hours) and shall provide such further information about the circumstances as the Council may require.

## **12. Notifications and Licence Administration**

- 12.1 For the duration of the licence, the licensee shall pay the reasonable administration charge or fee attached to any requirement to attend training, or produce a relevant certificate, assessment, validation check or other administration or notification process.
- 12.2 The Licensee shall notify the Council in writing within 14 days of any transfer of ownership of the vehicle. The notice will include the name, address and contact details of the new owner.
- 12.3 The Licensee shall give notice in writing to the Council of any change of his address or contact details (including email address) during the period of the licence within 7 days of such change taking place.
- 12.4 If requested by an Authorised Officer the Licensee must provide, in the timescale requested, in writing, to Council the following information: -
- The name of the driver and their badge number;
  - The address of the driver;
  - The company for whom the driver works for;
  - The date and time you hired / lent / leased / rented your vehicle to the driver;
  - Whose insurance the driver will be using the vehicle under;
  - Whether the driver will have sole use of the vehicle; if not sole use whom else will have access to the vehicle;

- The expected duration the vehicle will be hired / lent / leased / rented to the driver

### **13. CCTV**

- 13.1 The licensee shall ensure that, in accordance with any Council policy, that CCTV cameras are fitted and in good working order.

**NB: This proposed condition is subject to change and further consultation if CCTV is mandated either by GM or the Government. At this stage further conversations will take place with the Surveillance Commissioner and relevant parties.**

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## **Hackney Carriage Vehicle Licence Conditions**

This Licence is issued subject to compliance with the Council's current Hackney Carriage byelaws and the relevant provisions of the Town Police Clauses Act 1847 and the Local Government (Miscellaneous Provisions) Act 1976.

### **1. Definitions**

"Appointed Test Station" a garage approved by the Council for the purposes of carrying out a Test

"Authorised Officer" any Officer of the Council authorised in writing by the Council for the purposes of the Local Government (Miscellaneous Provisions) Act 1976

"The Council" means Bury Council

"Hackney Carriage" has the same meaning as in the Town Police Clauses Act 1847

"Identification Plates" means the plates and window identification badge issued by the Council for the purpose of identifying the vehicle as a hackney carriage vehicle

The "Licensee" is the person who holds the Hackney Carriage Vehicle Licence

"The Proprietor" means the person(s) who owns or part owns the private hire person who is in possession of the vehicle if subject to a hiring or hire purchase agreement.

"Taximeter" any device for calculating the fare to be charged in respect of any journey in a hackney carriage or private hire vehicle by reference to the distance travelled or time elapsed since the start of the journey, or combination of both

"Test" a compliance test of the vehicle undertaken at an Appointed Test Station

"Vehicle" the vehicle licensed as a Hackney Carriage

Words importing the masculine gender such as "he" or "him" shall include the feminine gender and be construed accordingly.

Where any condition below requires the Licensee to communicate with the Council unless otherwise stipulated, all communication must be with the Council's Licensing Department.

### **2. Identification Plates**

- 2.1 The vehicle rear licence identification plate must be displayed in the authorised plate holder, obtained from the Licensing Department; and the plate must be fixed in the plate holder using the clips provided, so as to

allow it to be easily removed by an authorised officer. The plate holder should be securely fixed to the vehicle in such a way that neither it, nor the number plate are obscured; and that both are 100% visible. Cable ties are not an acceptable means of fixing plates to a vehicle or indeed to the plate holder. The front window identification badge must be displayed in the provided window holder, obtained from the Licensing Department, in the bottom passenger side of the vehicle front windscreen. It must be 100% visible.

- 2.2 The Licensee shall ensure that the 'Identification Plates' are maintained and kept in such condition that the information contained on the plate and window badge is clearly visible to public view at all times.
- 2.3 The Council has specified that the vehicle licence number, make, model and licence expiry date together with the number of passengers it is licensed to carry shall be placed on the rear identification plate attached to the vehicle. The window identification badge must be attached to the bottom passenger side of the vehicle windscreen displaying the plate number, expiry date of the licence and the numbers of passengers licensed to carry. The plate and window identification badge must not be tampered with or amended by anybody other than an Authorised Officer.
- 2.4 The licensee shall ensure that the passenger window signs, issued by the Council, shall be affixed permanently to all passenger windows of the vehicle and are not removed whilst the vehicle is licensed. The window signs must contain plate number, registration number, expiry date and the number of passengers the vehicle is licensed to carry.

### **3. Condition of Vehicle**

- 3.1 The Licensee shall ensure that the vehicle is always maintained in a good mechanical and structural condition and be capable of satisfying the Council's mechanical and structural inspection at any time during the period of the licence.
- 3.2 The interior and exterior of the Hackney Carriage shall be kept in a clean condition by the Proprietor.
- 3.3 The Licensee shall not allow the mechanical and structural specification of the vehicle to be varied without the consent of the Council.
- 3.4 The Licensee of the vehicle shall: -
  - provide sufficient means by which any person in the vehicle may communicate with the driver during the course of the hiring;
  - ensure the interior of the vehicle to be kept wind and water tight and adequately ventilated;
  - ensure the seats in the passenger compartment are properly cushioned and covered;

- cause the floor in the passenger compartment to be provided with a proper carpet, mat or other suitable covering;
- ensure fittings and furniture of the vehicle are kept in a clean condition and well maintained and in every way fit and safe for public use;
- provide facilities for the carriage of luggage safely and protected from damaging weather conditions.

3.5 All vehicles must undertake and pass any further Test at the Appointed Test Station in accordance with Council policy (Arrangements for vehicle testing are entirely the responsibility of the Proprietor).

3.6 The Licensee must ensure that a daily vehicle check log must be completed by the licensee or driver(s) of the vehicle at the beginning of each shift. The checks to be carried out are as follows:

- Lights and indicators
- Tyre condition, pressures and tread
- Wipers, washers and washer fluid levels
- Cleanliness inside and out
- Bodywork – no dents or sharp edges
- Licence plate and vehicle identification badge present fixed in accordance with these conditions
- Any internal discs on display and facing inwards so customers can see.
- Door and bonnet stickers on display
- Tariff sheet in display
- Horn in working order

3.7 The Licensee shall ensure that he or the driver shall record the above information and keep it in the vehicle at all times and make it available to an authorised officer upon request.

#### **4. Accidents**

4.1 The Licensee shall report to the Council, in writing, as soon as is reasonably practicable and in any case within 72 hours any accident causing damage materially affecting the safety, performance or appearance of the vehicle or the comfort or convenience of passengers. The report should contain full details of the accident damage including photos.

#### **5. Advertisements**

5.1 The Licensee may only display advertisements on the outside of a London Style Hackney Carriage which must comply with the Council's policy and for which consent has been provided by an Authorised Officer.

## **6. Vehicle Signage**

- 6.1 The Licensee will not allow any sign, notice flag, emblem or advertisement to be displayed in or from any Hackney Carriage Vehicle without the express permission of the Council
- 6.2 The Licensee will ensure that any mandatory signs be affixed permanently to the vehicle as directed by the Council and are not removed whilst the vehicle is licensed.

## **7. Assistance Dogs**

- 7.1 The Licensee shall permit any assistance dog to ride in the vehicle (in the control and custody of the passenger) and allow it to be carried in the front passenger seat footwell of the vehicles if required.
- 7.2 The location of the assistance dog must be agreed with the passenger at all times.
- 7.3 The Licensee will ensure that any certificates exempting drivers of the vehicle from duties to carry assistance dogs, are displayed visibly and prominently as prescribed by the Council.

## **8. Other Animals**

- 8.1 Any other animal may be carried in the vehicle at the discretion of the driver and must be carried in the rear of the vehicle in the custody and control of the passenger.

## **9. Taximeters**

- 9.1 The Licensee shall ensure the vehicle is fitted with a Council approved, tested and sealed Taximeter before plying or standing for hire and shall use the approved meter only.
- 9.2 The Licensee shall ensure that the Taximeter is located within the vehicle in accordance with the reasonable instruction of an authorised officer, and sufficiently illuminated that when it is in use, it is visible to all passengers.
- 9.3 The Licensee shall ensure that the authorised Taximeter is maintained in a sound mechanical/electrical condition at all times and programmed to calculate the fare in accordance with the current fares tariffs fixed by the Council.
- 9.4 The Licensee shall ensure that the 'for hire' sign is extinguished when the fare commences, and the taximeter is brought into operation.
- 9.5 The Licensee shall ensure that the 'for hire' sign is not illuminated when the vehicle is outside of its licensing district.

## **10. Tampering with Taximeters**



10.1 Taximeters must not be tampered with by anybody other than an Authorised Officer or an approved contractor approved by the Council.

### **11. Fare Table**

11.1 The Licensee shall ensure that a copy of the current fare table supplied by the Council is displayed and visible at all times so that it can be easily read by passengers.

### **12. Drivers Licence**

12.1 The Licensee shall retain copies of the hackney carriage drivers' licence of each driver of his vehicle and produce the same to an Authorised Officer or Police Officer on request.

### **13. Communication Equipment**

13.1 The Licensee shall ensure that any communication equipment, used to communicate with passengers, fitted to his Hackney Carriage is at all times kept in a safe and sound condition and maintained in proper working order.

### **14. Convictions and Suitability Matters**

14.1 The licensee shall ensure they provide a relevant DBS certificate as required by the Council to assess their fit and proper status; and that it is kept up to date and remains 'valid' in line with the Council's policies.

14.2 The licensee will register and remain registered with the DBS Update Service to enable the Council to undertake regular checks of the DBS certificate status as necessary.

14.3 The licensee shall notify the Council if they are subject to any:

- arrest or criminal investigation,
- summons,
- charge,
- conviction,
- formal/simple caution,
- fixed penalty,
- criminal court order,
- criminal behaviour order or anti-social behaviour injunction,
- domestic violence related order,
- warning or bind over
- or any matter of restorative justice

against them immediately in writing (or in any case within 24 hours) and shall provide such further information about the circumstances as the Council may require.

## **15. Notifications and Licence Administration**

- 15.1 For the duration of the licence, the licensee shall pay the reasonable administration charge or fee attached to any requirement to attend training, or produce a relevant certificate, assessment, validation check or other administration or notification process.
- 15.2 The Licensee shall notify the Council in writing within 14 days of any transfer of ownership of the vehicle. The notice will include the name, address and contact details of the new owner.
- 15.3 The Licensee shall give notice in writing to the Council of any change of his address or contact details (including email address) during the period of the licence within 7 days of such change taking place.
- 15.4 If requested by an Authorised Officer the Licensee must provide, in the timescale requested, in writing, to Council the following information: -
- The name of the driver and their badge number;
  - The address of the driver;
  - The company for whom the driver works for;
  - The date and time you hired / lent / leased / rented your vehicle to the driver;
  - Whose insurance the driver will be using the vehicle under;
  - Whether the driver will have sole use of the vehicle; if not sole use whom else will have access to the vehicle;
  - The expected duration the vehicle will be hired / lent / leased / rented to the driver

## **16. Intended Use**

- 16.1 The Licensee of the Hackney Carriage vehicle licence shall ensure that an accurate and contemporaneous record is made and maintained either by himself or the driver of the vehicle, of all uses of the vehicle when being used to fulfil pre-booked hiring's on behalf of a private hire operator licensed by another local authority;
- 16.2 The accurate and complete record should include, as a minimum, the following information, and be recorded in a stitch or heat / glue bound book so as to provide a continuous record without breaks between rows: -
- date;

- time of first pick up;
- first 'pick up' point by location / name / address including house number;
- destination point by location / name / address including house number;
- the name and address of the operator on behalf of which the journey was being undertaken.

16.3 Each book shall legibly and clearly display the details of the vehicle to which it relates, including the make, model, registration number and vehicle licence number;

16.4 The record of journeys shall be available for inspection at any time by a Police Officer or PCSO; and an Authorised Officer of any local authority who through the course of their normal duties are authorised to inspect the licensed vehicle;

16.5 Each book, when full, shall be delivered to the Council's Licensing Department;

16.6 Where the Licensee wishes to maintain a record of use in any other format than set out above, prior approval must be obtained from an Authorised Officer.

## **17. CCTV**

17.1 The licensee shall ensure that, in accordance with any Council policy, that CCTV cameras are fitted and in good working order.

**NB: This proposed condition is subject to change and further consultation if CCTV is mandated either by GM or the Government. At this stage further conversations will take place with the Surveillance Commissioner and relevant parties.**

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## **Private Hire Vehicle Conditions**

**The licensee shall at all times comply with the provisions of Part II of the local Government (Miscellaneous Provisions) Act 1976 and the conditions hereinafter provided.**

### **1. Definitions**

For a legal definition of the following terms, see the Local Government (Miscellaneous Provisions) Act 1976.

"Appointed Test Station" a garage approved by the Council for the purposes of carrying out a Vehicle Test

"Authorised Officer" any Officer of the Council authorised in writing by the Council for the purposes of the Local Government (Miscellaneous Provisions) Act 1976

"The Council" Bury Council

"Identification Plates" means the plates and window identification badge issued by the Council for the purpose of identifying the vehicle as a private hire vehicle

"The Licensee" means the holder of a private hire vehicle licence.

"The Operator" / "PHO" a person who makes provisions for the invitation and acceptance of booking / hiring for a Private Hire Vehicle.

"The Private Hire Vehicle" a motor vehicle constructed to seat fewer than nine passengers, other than a hackney carriage or public service vehicle which is provided for hire with the services of a driver for the purpose of carrying passengers

"The Proprietor" means the person(s) who owns, or part owns the private hire person who is in possession of the vehicle if subject to a hiring or hire purchase agreement.

"The Meter" means any device for calculating the fare to be charged in respect of any journey in a private hire vehicle by reference to the distance travelled or time elapsed since the start of the journey or a combination of both

"Test" a compliance test of the vehicle undertaken at an Appointed Test Station

Words importing the masculine gender such as "he" and "him" shall include the feminine gender and be construed accordingly.

Where any condition below requires the Licensee to communicate with the Council, unless otherwise stipulated, all communication must be to the Council's Licensing Department.

### **2. Identification Plates**

- 2.1 The vehicle rear licence identification plate must be displayed in the authorised plate holder, obtained from the Licensing Department; and the plate must be fixed in the plate holder using the clips provided, so as to allow it to be easily removed by an authorised officer. The plate holder should be securely fixed to the vehicle in such a way that neither it, nor the number plate are obscured; and that both are 100% visible. Cable ties are not an acceptable means of fixing plates to a vehicle or indeed to the plate holder. The front window identification badge must be displayed in the provided window holder, obtained from the Licensing Department, in the bottom passenger side of the vehicle front windscreen. It must be 100% visible.
- 2.2 The Licensee shall ensure that the 'Identification Plates' are maintained and kept in such condition that the information contained on the plate and window badge is clearly visible to public view at all times.
- 2.3 The Council has specified that the vehicle licence number, make, model and licence expiry date together with the number of passengers it is licensed to carry shall be placed on the rear identification plate attached to the vehicle. The window identification badge must be attached to the bottom passenger side of the vehicle windscreen displaying the plate number, expiry date of the licence and the numbers of passengers licensed to carry. The plate and window identification badge must not be tampered with or amended by anybody other than an Authorised Officer.
- 2.4 The licensee shall ensure that the passenger window signs, issued by the Council, shall be affixed permanently to all passenger windows of the vehicle and are not removed whilst the vehicle is licensed. The window signs must contain plate number, registration number, expiry date and the number of passengers the vehicle is licensed to carry.

### **3. Condition of Vehicle**

- 3.1 The Licensee shall ensure that the private hire vehicle shall be maintained in good mechanical and structural condition at all times and be capable of satisfying the Council's mechanical and structural inspection at any time during the period the vehicle is licensed.
- 3.2 The interior and exterior of the Private Hire Vehicle shall be kept in a clean and safe condition by the Proprietor.
- 3.3 The Licensee shall not allow the mechanical and structural specification of the Private Hire Vehicle to be varied without the written consent of the Council.
- 3.4 The Licensee of the Private Hire Vehicle shall: -
  - provide sufficient means by which any person in the Private Hire Vehicle may communicate with the driver during the course of the hiring;
  - ensure the interior of the vehicle is kept wind and water tight and adequately ventilated;

- ensure the seats in the passenger compartment are properly cushioned and covered;
- ensure the floor in the passenger compartment has a proper carpet, mat or other suitable covering;
- ensure fittings and furniture of the Private Hire Vehicle are kept in a clean condition and well maintained and in every way fit and safe for public use;
- provide facilities for the carriage of luggage safely and protected from damaging weather conditions.

3.5 All vehicles must undertake and pass any further Test at the Appointed Test Station in accordance with Council policy (Arrangements for vehicle testing are entirely the responsibility of the Licensee).

3.6 A daily vehicle check log must be completed by the driver of the vehicle at the beginning of each shift. The checks to be carried out are as follows:

- Lights and indicators
- Tyre condition, pressures and tread
- Wipers, washers and washer fluid levels
- Cleanliness inside and out
- Bodywork – no dents or sharp edges
- Licence plates present and vehicle identification badge present fixed in accordance with these conditions
- Any internal discs on display and facing inwards so customers can see.
- Door stickers on rear passenger doors must be on display and must not be magnetic
- Tariff sheet in display
- Horn in working order

The Licensee shall record the above information and keep it in the vehicle at all times and make it available to an authorised officer upon request.

#### **4. Accidents**

4.1 The Licensee shall report to the Council, in writing, as soon as is reasonably practicable and in any case within 72 hours any accident causing damage materially affecting the safety, performance or appearance of the vehicle or the comfort or convenience of passengers. The report should contain full details of the accident damage including photos.

#### **5. Vehicle signage**

- 5.1 No sign, notice, flag or emblem or advertisement shall be displayed in or on any Private Hire Vehicle without the express permission of the Council.
- 5.2 The Licensee shall ensure that rear passenger door stickers (on each rear door), issued by the Council, stating "Private hire vehicle not insured unless pre booked with operator"
- 5.2 The Licensee shall ensure that and all passenger window signs, issued by the Council, are affixed permanently to all passenger windows of the vehicle and are not removed whilst the vehicle is licensed.
- 5.3 Signs - Vehicles must display the following additional signs:  

The name of the operator's firm at the bottom passenger side of the front windscreen in a window holder provided by the Council. The operator's name (and logo if applicable) must be printed and not hand written. The operator sign must reflect the name of the private hire operator that is undertaking the booking.

You must not display a sign or note saying:

- Taxi;
- Cab; or
- For hire

## **6. Assistance Dogs**

- 6.1 The Licensee shall permit any assistance dog to ride in the vehicle (in the control and custody of the passenger) and allow it to be carried in the front passenger seat footwell of the vehicles if required.
- 6.2 The location of the assistance dog must be agreed with the passenger at all times.
- 6.3 The Licensee will ensure that any certificates exempting drivers of the vehicle from duties to carry assistance dogs, are displayed visibly and prominently as prescribed by the Council.

## **7. Other Animals**

- 7.1 Any other animal may be carried in the vehicle at the discretion of the driver and must be carried in the rear of the vehicle in the custody and control of the passenger.

## **8. Meters**

- 8.1 If the vehicle is fitted with a meter:
  - The licensee shall ensure the meter is of a type approved by the Council and maintained in a sound mechanical condition at all times
  - The licensee shall ensure the meter is set to display any fare table which may be adopted by the private hire operator



- The Council may ensure calibrate and seal, at the expense of the licensee, any meter which is to be used in the licensed vehicle
- The licensee shall ensure the meter is illuminated and is located in a position where any hirer can see the fare easily
- The licensee shall ensure that the words 'FARE' shall be printed on the face of the meter in clear letters so as to apply to the fare recorded thereon
- The licensee shall ensure that the meter and any connected equipment is fitted securely without the risk of impairing the driver's ability to control the vehicle or be a risk to any person in the vehicle
- No meter shall be replaced without the consent of an authorised officer of the council.

## **9. Fare Tables**

- 9.1 The Licensee shall ensure that a copy of the current fare table is available, when not working for an 'app only' based operator, at all times, so it can be easily read by passengers.
- 9.2 The Licensee shall ensure that the fare table is not concealed from view or rendered illegible whilst the vehicle is being used for hire.

## **10. Licence**

- 10.1 The Licensee shall retain a copy of the original private hire vehicle drivers' licences of all drivers driving the private hire vehicle and produce the same to an Authorised Officer or Police Constable on request.

## **11. Convictions and Suitability Matters**

- 11.1 The licensee shall ensure they provide a relevant DBS certificate as required by the Council to assess their fit and proper status; and that it is kept up to date and remains 'valid' in line with the Council's policies.
- 11.2 The licensee will register and remain registered with the DBS Update Service to enable the Council to undertake regular checks of the DBS certificate status as necessary.
- 11.3 The licensee shall notify the Council if they are subject to any:
- arrest or criminal investigation,
  - summons,
  - charge,
  - conviction,
  - formal/simple caution,

- fixed penalty,
- criminal court order,
- criminal behaviour order or anti-social behaviour injunction,
- domestic violence related order,
- warning or bind over
- or any matter of restorative justice

against them immediately in writing (or in any case within 24 hours) and shall provide such further information about the circumstances as the Council may require.

## **12. Notifications and Licence Administration**

- 12.1 For the duration of the licence, the licensee shall pay the reasonable administration charge or fee attached to any requirement to attend training, or produce a relevant certificate, assessment, validation check or other administration or notification process.
- 12.2 The Licensee shall notify the Council in writing within 14 days of any transfer of ownership of the vehicle. The notice will include the name, address and contact details of the new owner.
- 12.3 The Licensee shall give notice in writing to the Council of any change of his address or contact details (including email address) during the period of the licence within 7 days of such change taking place.
- 12.4 If requested by an Authorised Officer the Licensee must provide, in the timescale requested, in writing, to Council the following information: -
- The name of the driver and their badge number;
  - The address of the driver;
  - The company for whom the driver works for;
  - The date and time you hired / lent / leased / rented your vehicle to the driver;
  - Whose insurance the driver will be using the vehicle under;
  - Whether the driver will have sole use of the vehicle; if not sole use whom else will have access to the vehicle;
  - The expected duration the vehicle will be hired / lent / leased / rented to the driver

## **13. CCTV**

- 13.1 The licensee shall ensure that, in accordance with any Council policy, that CCTV cameras are fitted and in good working order.

**NB: This proposed condition is subject to change and further consultation if CCTV is mandated either by GM or the Government. At this stage further conversations will take place with the Surveillance Commissioner and relevant parties.**

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**EQUALITY ANALYSIS**

This Equality Analysis considers the effect of Bury Council/ Bury CCG activity on different groups protected from discrimination under the Equality Act 2010. This is to consider if there are any unintended consequences for some groups from key changes made by a public body and their contractor partners organisations and to consider if the activity will be fully effective for all protected groups. It involves using equality information and the results of engagement with protected groups and others, to manage risk and to understand the actual or potential effect of activity, including any adverse impacts on those affected by the change under consideration.

For support with completing this Equality Analysis please contact [corporate.core@bury.gov.uk](mailto:corporate.core@bury.gov.uk) / 0161 253 6592

SECTION 1 – RESPONSIBILITY AND ACCOUNTABILITY	
Refer to Equality Analysis guidance page 4	
1.1 Name of policy/ project/ decision	<p><b>Consultation in Relation to Hackney Carriage &amp; Private Hire Policy Revisions</b></p> <p><b>Project:</b> To commence a public consultation to inform policy revisions. Once completed a further report will be brought before the Licensing and Safety Committee in October 2023 for their consideration.</p> <p>This EIA sets out some of the challenges faced by licensing authorities due to the negative impacts of extensive out of area working within the private hire industry, including the decline in taxi and private hire license numbers in Bury and the approach made by trade representatives for amendments to key policy areas.</p> <p>The assessment will look at the proposed Hackney Carriage / Private Hire Vehicles and Private Hire Operators changes to determine whether any amendments to address equality impacts are required through Public Consultation.</p>
1.2 Lead for policy/ project/ decision	<b>Ben Thomson / Michael Bridge</b>
1.3 Committee/Board signing off policy/ project/ decision	<b>Licensing and Safety Committee</b>
1.4 Author of Equality Analysis	<p><i>Name: Michael Bridge</i></p> <p><i>Role: Licensing Unit Manager</i></p> <p><i>Contact details: 0161 253 5209</i></p>
1.5 Date EA completed	
1.6 Quality Assurance	<p><i>Name: Sam McVaigh</i></p> <p><i>Role: Director of People &amp; Inclusion</i></p> <p><i>Contact details: <a href="mailto:s.mcvaigh@bury.gov.uk">s.mcvaigh@bury.gov.uk</a></i></p> <p><i>Comments:</i></p>

1.7 Date QA completed	
1.8 Departmental recording	Reference: Date:
1.9 Next review date	Annual

**SECTION 2 – AIMS AND OUTCOMES OF POLICY / PROJECT**

Refer to Equality Analysis guidance page 5

<p>2.1 Detail of policy/ decision being sought</p>	<p>Consultation on the following policy revisions:</p> <ol style="list-style-type: none"> <li>1. To modify the requirement for Operator stickers on private hire vehicles to replace all existing operator signage with new Passenger Side Windscreen signage (w10.5cm x h8.5cm) indicating operator, which must be updated and changed to reflect operator.</li> <li>2. To remove the future requirement for bonnet stickers on private hire vehicles.</li> <li>3. To modify the requirement for the current rear passenger door sticker “Private hire vehicle (not a taxi) The driver can only take passengers who have pre-booked with this company” to be replaced with a new Council issued sticker which is to be displayed on the rear door of a private hire vehicle stating, “Private hire vehicle not insured unless pre booked with operator” (magnetic signage is not permitted)</li> <li>4. To modify the current knowledge test for the hackney carriage and private hire drivers.</li> <li>5. To modify the requirement from mandatory to advisory for the provision of a fire extinguisher and first aid kit and modify the Council’s vehicle compliance testing manual.</li> <li>6. To remove the requirement for front plates on Hackney Carriage and Private Hire Vehicles and replace with Council issued windscreen signage which must be displayed at all times.</li> <li>7. To remove the pre-requisite requirement of driving standards assessment before making an application to the Licensing Authority.</li> <li>8. To introduce a re-application policy in relation to breaks in licence for the pre-requisites and Knowledge tests only.</li> </ol>
<p>2.2 What are the intended outcomes of this?</p>	<p>Bury is continuing to lose licensees and without intervention from Central government, with no current plans to prevent licence shopping through legislative change, this trend is only likely to continue. It is important to also note that the pandemic had a detrimental impact on the trade.</p> <p>In continued support for the objectives in Bury's Lets do it Strategy by encouraging and enabling a licensed fleet of drivers, vehicles and</p>

	<p>operators, that are safe, greener, skilled and provide a professional level of service to residents and visitors.</p> <p>The proposals seek to encourage new applications as well as encourage existing licence holders to remain licensed with Bury. This in turn will enable Bury to retain levels of control and influence over local licence holders and support growth and place making in Bury as a place destination to live, visit and work.</p> <p>The consultation seeks to balance these objectives against the desire to support the licensed trade to remain viable and assist in their continued recovery from the impacts of the pandemic and make Bury licensed drivers and vehicles the preferred travel option for passengers.</p>
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SECTION 3 – ESTABLISHING RELEVANCE TO EQUALITY & HUMAN RIGHTS		
Refer to Equality Analysis guidance pages 5-8 and 11		
Please outline the relevance of the activity/ policy to the Public Sector Equality Duty		
General Public Sector Equality Duties	Relevance (Yes/No)	Rationale behind relevance decision
3.1 To eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by Equality Act 2010	Yes	<p>Under section 149 of the Equality Act 2010, the ‘general duty’ on public authorities is set out as follows:</p> <p>A public authority must, in the exercise of its functions, have due regard to the need to -</p> <ul style="list-style-type: none"> <li>(a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;</li> <li>(b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;</li> <li>(c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.</li> </ul> <p>The public sector equality duty requires us to consider how we can positively contribute to the advancement of equality and good relations and demonstrate that we are paying ‘due regard’ in our decision making in the design of policies and in the delivery of services.</p> <p>The Licensing Service has undertaken this EIA as part of this proposed policy review process. The assessment will look at the proposed Hackney</p>

		Carriage / Private Hire Vehicles and Private Hire Operators changes to determine whether any amendments to address equality impacts are required to ensure the Licensing Authority fulfils its duties under Equalities Act 2010.
<b>3.2</b> To advance equality of opportunity between people who share a protected characteristic and those who do not.	<b>No</b>	
<b>3.3</b> To foster good relations between people who share a protected characteristic and those who do not	<b>No</b>	
<b>3.4</b> Please outline the considerations taken, including any mitigations, to ensure activity is not detrimental to the Human Rights of any individual affected by the decision being sought.		
The proposed public consultation has no impact on individual rights is not detrimental to the human rights of an individual. The proposed public consultation will follow a defined robust and fair legal process which allows feedback from the trade and wider public. The proposal supports the delivery of statutory licensing authority which respects the rights of families and for a private life. The proposed consultation does not discriminate against the enjoyment of other human rights. The proposed consultation supports the Councils statutory Licensing Authority role which ensures the dignity of all providers and users of the hackney carriage and private hire trade securing everyone's right for a private life.		

<b>SECTION 4 – EQUALITIES DATA</b>			
Refer to Equality Analysis guidance page 8			
<b>Protected characteristic</b>	<b>Outcome sought</b>	<b>Base data</b>	<b>Data gaps (to include in Section 8 log)</b>
<b>4.1</b> Age	No barriers to usage	Data available	Not all protected characteristic data is held for licence holders.  Consideration to be given to future approach to data collection to allow monitoring/ review.  Ongoing monitoring of live data including licence holders only. Do not know what to put in here
<b>4.2</b> Disability	No barriers to usage	Limited data available with some gaps	
<b>4.3</b> Gender	No barriers to usage	Data available	
<b>4.4</b> Pregnancy or Maternity	No barriers to usage	Not held	
<b>4.5</b> Race	No barriers to usage	Not held	
<b>4.6</b> Religion and belief	No barriers to usage	Not held	
<b>4.7</b> Sexual Orientation	No barriers to usage	Not held	
<b>4.8</b> Marriage or Civil Partnership	No barriers to usage	Not held	
<b>4.9</b> Gender Reassignment	No barriers to usage	Not held	
<b>4.10</b> Carers	No barriers to usage	Not held	
<b>4.11</b> Looked After Children and Care Leavers	No barriers to usage	Not held	
<b>4.12</b> Armed Forces personnel including veterans	No barriers to usage	Not held	
<b>4.13</b> Socio-economically vulnerable	No barriers to usage	Not held	



<b>SECTION 5 – STAKEHOLDERS AND ENGAGEMENT</b>		
Refer to Equality Analysis guidance page 8 and 9		
	Internal Stakeholders	External Stakeholders
<b>5.1</b> Identify stakeholders	Licensing Service within the Operations Department	Residents/Applicants/licence holders of Hackney Carriage/Private hire vehicles and Private Hire Operators  Public Consultation to be promoted and published utilizing the Council's Social media/media platforms
<b>5.2</b> Engagement undertaken	Licensing	Trade liaison meeting utilised to deliver information regarding the development and implementation of the consultation.
<b>5.3</b> Outcomes of engagement	To be announced following consultation	To be announced following consultation
<b>5.4</b> Outstanding actions following engagement (include in Section 8 log)	Report to be considered by the Licensing and Safety Committee in October 2023.	Report to be considered by the Licensing and Safety Committee in October 2023.

<b>SECTION 6 – CONCLUSION OF IMPACT</b>		
Refer to Equality Analysis guidance page 9		
Please outline whether the activity/ policy has a positive or negative effect on any groups of people with protected inclusion characteristics		
Protected Characteristic	Positive/ Neutral Negative/	Impact (include reference to data/ engagement)
<b>6.1</b> Age	Neutral	<p>The impact assessment will be reviewed during the process to consider any demographic adversely impacted or disadvantaged. As a statutory licensing authority we will monitor the impact to ensure that the Consultation process is conducted with fairness, openness and transparency without any discrimination ensuring no one is disadvantaged due to a protected characteristic.</p> <p>We will ensure that the process is fair and equitable, and any relevant adjustments will be made if any disadvantage is identified. The licensing authority will further commit to ongoing accessible communication and engagement in terms with specific consideration to language and diversity and will utilise existing resources including the Business Engagement Officer to reach out and ensure no disadvantage to any protected characteristic group.</p>
<b>6.2</b> Disability	Neutral	
<b>6.3</b> Gender	Neutral	
<b>6.4</b> Pregnancy or Maternity	Neutral	
<b>6.5</b> Race	Neutral	
<b>6.6</b> Religion and belief	Neutral	
<b>6.7</b> Sexual Orientation	Neutral	
<b>6.8</b> Marriage or Civil Partnership	Neutral	
<b>6.9</b> Gender Reassignment	Neutral	
<b>6.10</b> Carers	Neutral	
<b>6.11</b> Looked After Children and Care Leavers	Neutral	
<b>6.12</b> Armed Forces personnel including veterans	Neutral	

<b>6.13</b> Socio-economically vulnerable	Neutral	
<b>6.14 Overall impact</b> - What will the likely overall effect of your activity be on equality, including consideration on intersectionality?	<p>There will be no detrimental equality impact.</p> <p>The impact assessment will be monitored to evaluate the impact on affected demographics and/or those with special characteristics to ensure they are not adversely impacted or disadvantaged. The Licensing Authority will ensure that the process is fair and equitable, and any relevant adjustments will be considered if any disadvantage is identified.</p>	

<b>SECTION 7 – ACTION LOG</b>			
Refer to Equality Analysis guidance page 10			
Action Identified	Lead	Due Date	Comments and Sign off (when complete)
<b>7.1 Actions to address gaps identified in section 4</b>			
<p>As a statutory licensing authority the Council must ensure licence applications are received and processed without prejudice and deal with all application equally without any discrimination</p> <p>The Licensing service will look at the data currently held and consider ways to better understand the demographics of the associated community.</p>	B.Thomson (BT)	31/7/2023	<p>Data Gaps - Not all protected characteristic data held for licence holders. Ongoing monitoring of live data including licence holders only. As a statutory licensing authority the Council must ensure licence applications are received and processed without prejudice and deal with all application equally without any discrimination</p> <p>As a statutory licensing authority the Council must ensure licence applications are received and processed without prejudice and deal with all application equally without any discrimination</p>
<b>7.2 Actions to address gaps identified in section 5</b>			
Ongoing engagement with the Trade and community undertaken.	B.Thomson (BT)	31/7/2023	Licensing fees and charges relate to regulatory compliance and enforcement. They further relate to the provision of a wide range of regulatory services through the processing of formal application requests within the different disciplines including Licensing. The application and processing of all public protection work has no discriminatory factors in the implementation of these fees and charges.
<b>7.3 Mitigations to address negative impacts identified in section 6</b>			
Not Applicable			
<b>7.4 Opportunities to further inclusion (equality, diversity and human rights ) including to advance opportunities and engagements across protected characteristics</b>			
No current action required.			

<b>SECTION 8 - REVIEW</b>			
Refer to Equality Analysis guidance page 10			
Review Milestone	Lead	Due Date	Comments (and sign off when complete)
Review of impact on demand once implemented	Ben Thomson	25/9/2023	Responses from the Consultation have been reviewed by Ben Thomson and Michael Bridge. Due to the outcome of the consultation vehicle licence conditions will be required to be reviewed, this will be included in the report to Licensing and Safety Committee
Discuss and review with Laura Swann (AD) and Cllr Morris Executive Member	Ben Thomson	9/10/23	Update LS and CM on the report that is due to be considered by Licensing and Safety Committee on 11 October 23
Report to Licensing and Safety Committee	Michael Bridge	11 October 2023	Decision: Adopted or Refused
Full Council	Michael Bridge	22 November 2023	Decision: Adopted or refused

**Please make sure that every section of the Equality Analysis has been fully completed. The author of the EA should then seek Quality Assurance sign off and departmental recording.**

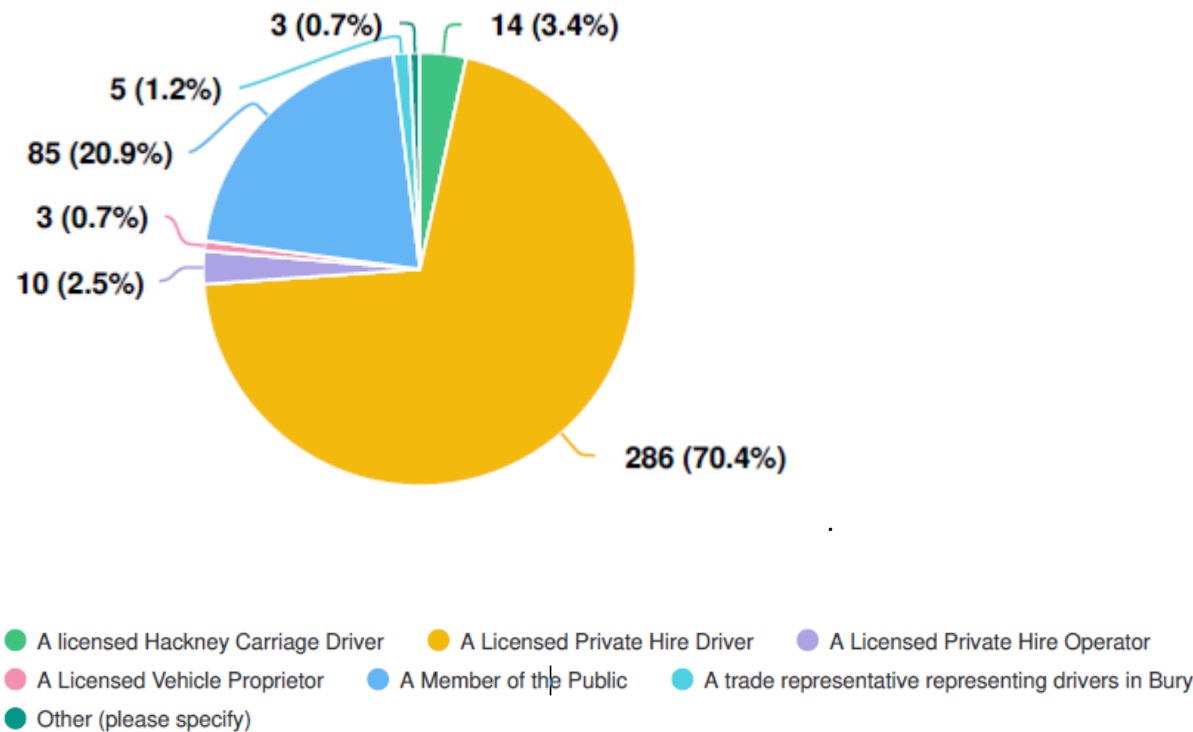
<b>SECTION 9 – QUALITY ASSURANCE</b>		
Refer to Equality Analysis guidance page x		
Consideration	Yes/No	Rationale and details of further actions required
Have all section been completed fully?	Yes	
Has the duty to eliminate unlawful discrimination, harassment, victimization and other conducted prohibited by the PSED and Equalities Act been considered and acted upon?	Yes	
Has the duty to advance equality of opportunity between people who share a protected characteristic and those who do not been considered and acted upon	Yes	
Has the duty to foster good relations between people who share a protected characteristic and those who do not, been consider and acted upon	Yes	
Has the action log fully detailed any required activity to address gaps in data, insight and/or engagement in relation to inclusion impact?	Yes	

Have clear and robust reviewing arrangements been set out?	Yes	
Are there any further comments to be made in relation to this EA	No	

**APPENDIX 1:**

**Consultation Findings:**

**2.1** A public consultation was undertaken between 7 August 2023 to 15 September 2023. The consultation was accessed by 1,195 people with 436 informed participants leading to 405 who were actively engaged with the consultation. The breakdown in participants included licensed drivers from the private hire and hackney carriage trade, licensed private hire operators, licensed vehicle proprietors, members of the public and trade representatives.



- 2.2 Interestingly responses were received with a similar equivalent proportion of licensed divers participating in the consultation. Responders identifying themselves as a hackney carriage driver were 13 (92.9%) licensed in Bury (with 1 (7.1%) licensed elsewhere), and participants identifying themselves as a private hire driver were 263 (92.0%) licensed in Bury (with 23 (8.1%) licensed elsewhere).
- 2.3 Only 2 identified participants recoded themselves as a vehicle proprietor (66.7%) licensed in Bury (with 1 (33.3%) licensed elsewhere). The remaining responses were anonymous with responders choosing not to identify themselves.

### **3.0 Consultation Findings Overview**

- 3.1** The following table shows the general response to the published proposals showing whether responders agreed or disagreed.

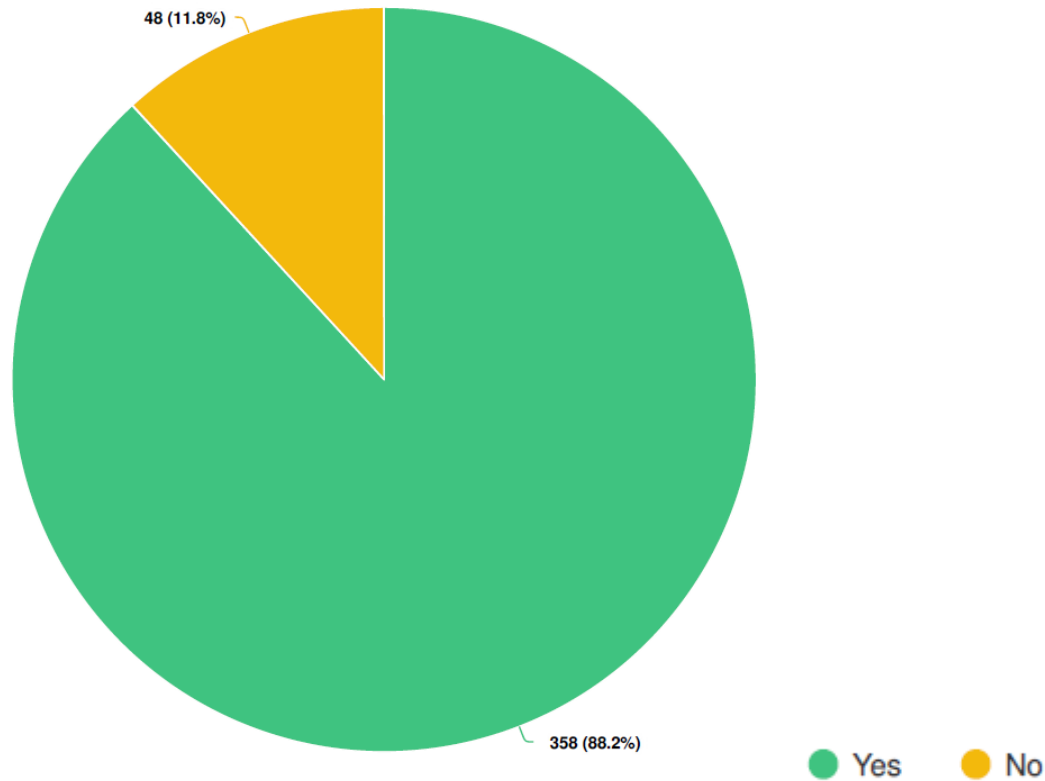
<b>Proposal</b>	<b>Agree</b>	<b>Disagree</b>
Front plates/livery	88%	12%
Mandatory door signs	83%	17%
Driving standards assessment	76%	24%
Knowledge tests	46%	54%
Re-application	91%	9%

- 3.2 The largest responses for each proposal have been highlighted in green. The table shows the following
- 88% of respondents agreed with the proposals regarding front plates and livery.
  - 83% agreed with the proposals about mandatory door signs.
  - 76% agreed with the proposal around driving standards assessments.
  - 54% disagreed with the proposals around knowledge tests, however 46% did agree.
  - 91% agreed with the proposals around changes to the re-application process.

### **4.0 Consultation Findings Detail**

- 4.1.1 **Question:** Do you agree with the proposals above regarding Front Plates/Livery?

Overwhelmingly 358 (88.2%) of participants agreed with proposal 1 with 48 (11.8%) disagreeing.



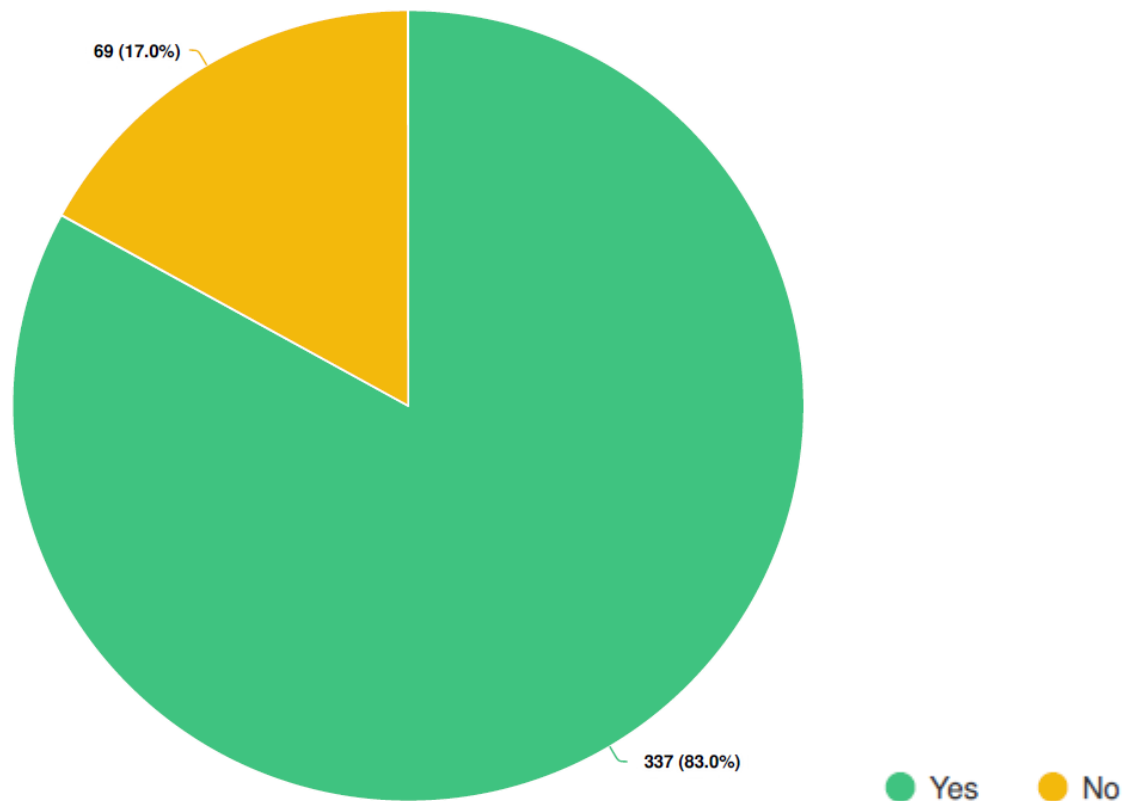
**4.1.2 Rationale:** It is recognised that national guidance, due to be released later this year (2023), is not likely to mandate the need for front plates on licensed vehicles. In addition to this, it is widely known and accepted that many other licensing authorities are no longer imposing this requirement and see no detriment to the visibility and enforcement of licensed vehicles due to this. Furthermore, the Service listen to concerns of the trade and fears that current arrangements may facilitate targeted anti-social behaviour towards licensed vehicles.

**4.1.3 Recommendation:** Members to approve the removal of the front plate requirement on modification hackney carriage and private hire vehicles. Members to approve the implementation of a council issued front windscreen vehicle

identification sign for hackney carriage and private hire vehicles to be positioned in the bottom passenger side of the front windscreen in a Council issued holder.

**4.2.1 Question: Do you agree with the proposals regarding changes to mandatory door signs?**

Overwhelmingly 306 (75.4%) of participants agreed with proposal 2 with 100 (24.6%) disagreeing.



**4.2.2 Rationale:** The Licensing Service acknowledges the views of the trade through ongoing engagement who believe large door signs contribute to alleged anti-social behaviour and targeting of licensed vehicles. The Licensing Service



acknowledge these ongoing concerns but also recognise the importance that door signs play a huge role in identifying a licensed vehicle for customers.

New draft guidance by Department of Transport states licensing authorities should seek to minimise the profile of private hire vehicles as these can only be legally engaged through a booking with a licensed operator. The guidance further states Licensing authorities should not impose a livery requirement on private hire vehicles.

The more distinctive a private hire vehicle is made to appear, the greater the chance that this might be confused with a taxi.

It was proposed that the requirement for the current rear passenger door sticker stating, "Private hire vehicle (not a taxi) The driver can only take passengers who have pre-booked with this company" to be replaced with a new Council issued sticker which is to be displayed on the rear door of a private hire vehicle stating, "Private hire vehicle not insured unless pre booked with operator" (magnetic signage is not permitted)

**4.2.3 Recommendation:** Members to approve the removal the current requirement to display the name of the operator on the front doors, front windscreen, and rear windscreen on private hire vehicles. Members to approve the implementation of an operator window sign, in a council issued window mounted wallet (which can be changed by the licensed driver to advise passengers of the operator currently being used to fulfil the booking). The window mounted wallet is to be displayed in the bottom passenger side corner of the vehicle windscreen alongside the (new) vehicle identification sign. A window wallet issued by the Council, must be displayed at all times next to the proposed window vehicle identification sticker also displayed in a pouch. The operators name must be clearly legible, printed in a digital format (not handwritten) and must fill the corresponding wallet/holder space.

<p>Current Standard</p>	<p>Bury Council requires all Hackney Carriage and Private Hire vehicles to <b>display front and rear plates.</b></p> <p>In respect of Private hire vehicles, they must display the following as well as the plates:</p> <ul style="list-style-type: none"> <li>• Operator stickers on two front doors.</li> <li>• The name of the operator’s firm on the front windscreen at the top left-hand side, the name of the operator’s firm at the bottom of the back windscreen.</li> </ul>
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	<ul style="list-style-type: none"> <li>• Bury Insurance stickers on two rear doors.</li> <li>• We do not allow any signage to be on magnets.</li> <li>• The operator signage is currently approved and then provided by the Operator.</li> <li>• All signs, including phone numbers and logos, must be between 4cm and 7cm high.</li> </ul> <p>Vehicles must also display the following signs:</p> <ul style="list-style-type: none"> <li>• The name of the operator’s firm on the front windscreen at the top left-hand side.</li> <li>• The name of the operator’s firm at the bottom of the back windscreen.</li> <li>• The name, phone number and logo of the operator’s firm on the two front-door panels.</li> </ul> <p>All signs, including phone numbers and logos, must be between 4cm and 7cm high. New signs must be checked with our Licensing Officer before you use them.</p> <p>You must not display a sign or note saying:</p> <ul style="list-style-type: none"> <li>• Taxi;</li> <li>• Cab; or</li> <li>• For hire</li> </ul>
<p>New Standard</p>	<p>Bury Council requires all Hackney Carriage and Private Hire vehicles to display a rear plate and a front vehicle windscreen vehicle identification sign.</p> <p>In respect of Private hire vehicles, they must display the following as well as the plate:</p> <ul style="list-style-type: none"> <li>• An operator window sign, in a council issued window mounted wallet (which can be changed by the licensed driver to advise passengers of the operator currently being used to</li> </ul>

	<p>fulfil the booking). The window mounted wallet is to be displayed in the bottom passenger side of the vehicle windscreen alongside the (new) vehicle identification sign. A window wallet, issued by the Council, must be displayed at all times. The operators name must be clearly legible, printed in a digital format (not handwritten) with operators logo if applicable, and must fill the corresponding wallet/holder space.</p> <ul style="list-style-type: none"><li>• A rear passenger door sticker (on each rear door), issued by the Council, stating "Private hire vehicle not insured unless pre booked with operator"</li><li>• Passenger window signs, issued by the Council, shall be affixed permanently to all passenger windows of the vehicle and are not removed whilst the vehicle is licensed. The window signs must contain ??????????</li><li>• We do not allow any signage to mounted on magnets.</li><li>• The operator signage in use must be approved by the Council and issued by the Operator.</li></ul>
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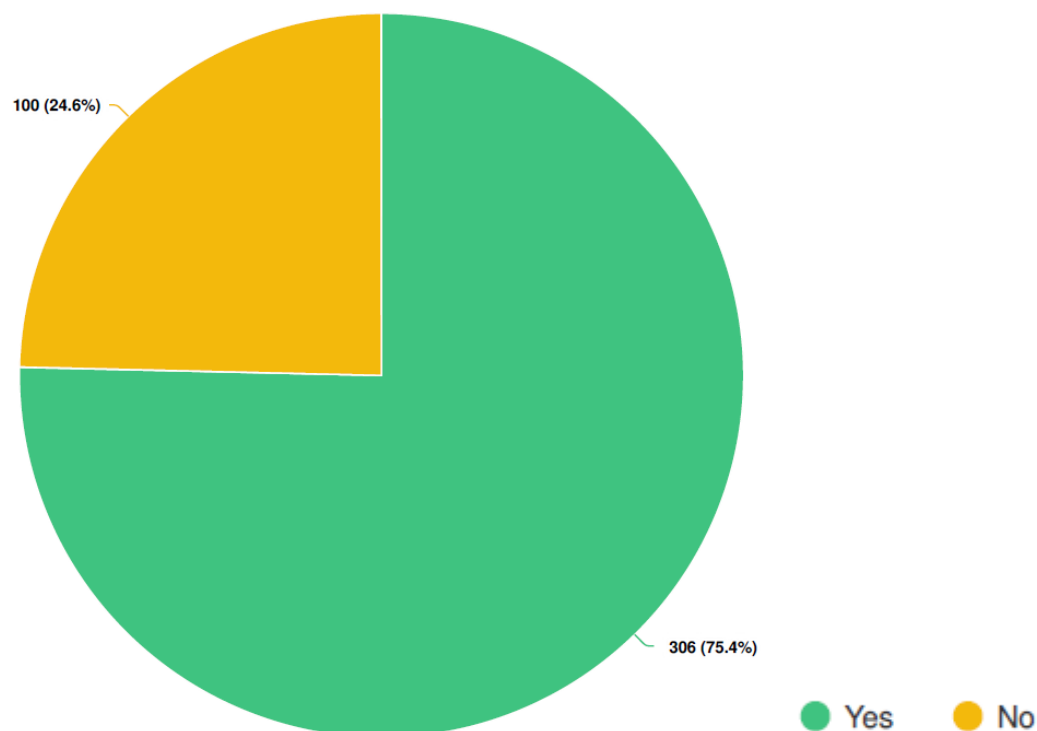
The above standard would come into effect following procurement and availability of relevant peripherals. Once procured, the new standard would be implemented for all new hackney carriage/private hire vehicle licences. Existing vehicle licence holders will transition at their next renewal of their vehicle licence.

Should any existing licence holder wish to transition to the new standards before their renewal date a process will be implemented to enable new peripherals to be purchased at an additional cost and exchanged for their existing front plate and will be required to adopt the new licence conditions for the remainder of their current vehicle licence.

Members are asked to delegate authority to amend the implementation date of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the amendment date would be reported at a subsequent Licensing & Safety Committee meeting.

#### 4.3.1 Question: Do you agree with the proposals above regarding Driving Standards Assessment (DSA) – Pre-requisites?

Overwhelmingly 306 (75.4%) of participants agreed with proposal 2 with 100 (24.6%) disagreeing.



**4.3.2 Rationale:** The Council requires all applicants who wish to become a licensed Hackney Carriage/Private Hire driver in Bury to undertake a driving standards assessment. This assessment is undertaken by qualified driving instructors. The assessment is based on modern driving practices and the standard is set at a level suitable for full driving licence

holders. The Licensing Service recognises that applicants must hold a valid driving licence issued by the DVLA or other countries. Therefore, we comments were sought on the removal of this requirement.

**4.3.3 Recommendation:** Members to approve the modification of the current licensing standards related to Driving Standards Assessment (DSA) – Pre-requisites? as outlined below.

Current Standard	All applicants will need to provide proof that they have passed the practical driving assessment for taxi drivers, issued by either of our approved driver training companies
New Standard	All new driver applications will be required to possess a valid UK Driving Licence

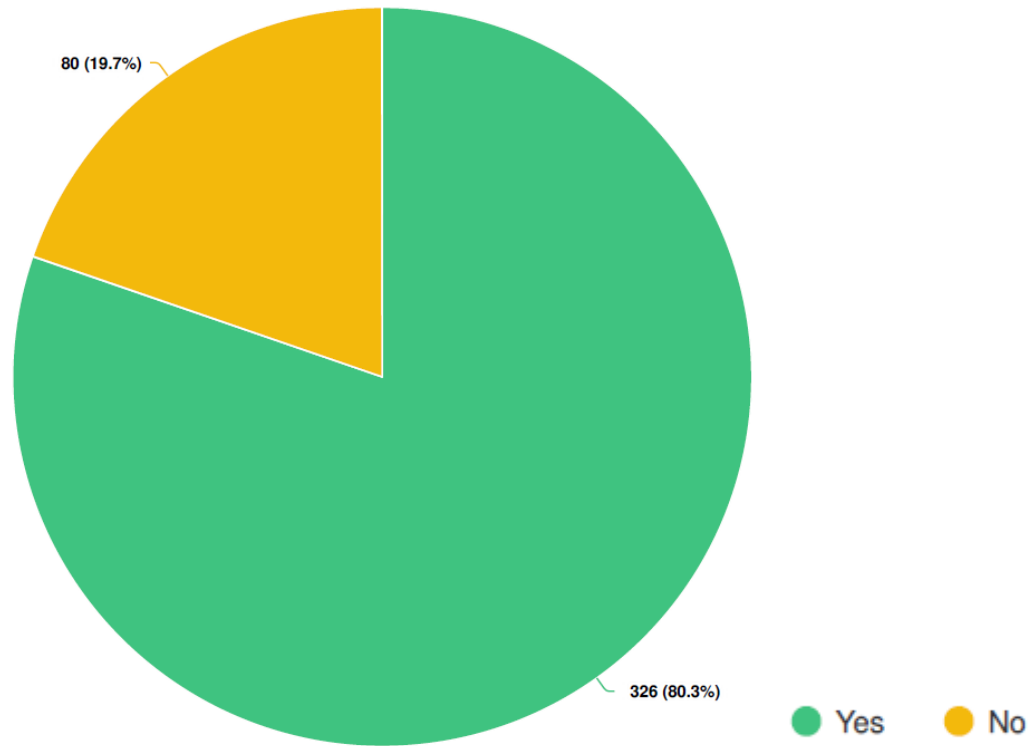
The above standard would come into effect for all new applications for hackney carriage and private hire drivers commencing from 1 January 2024.

Members are asked to delegate authority to amend the implementation date, if necessary, of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

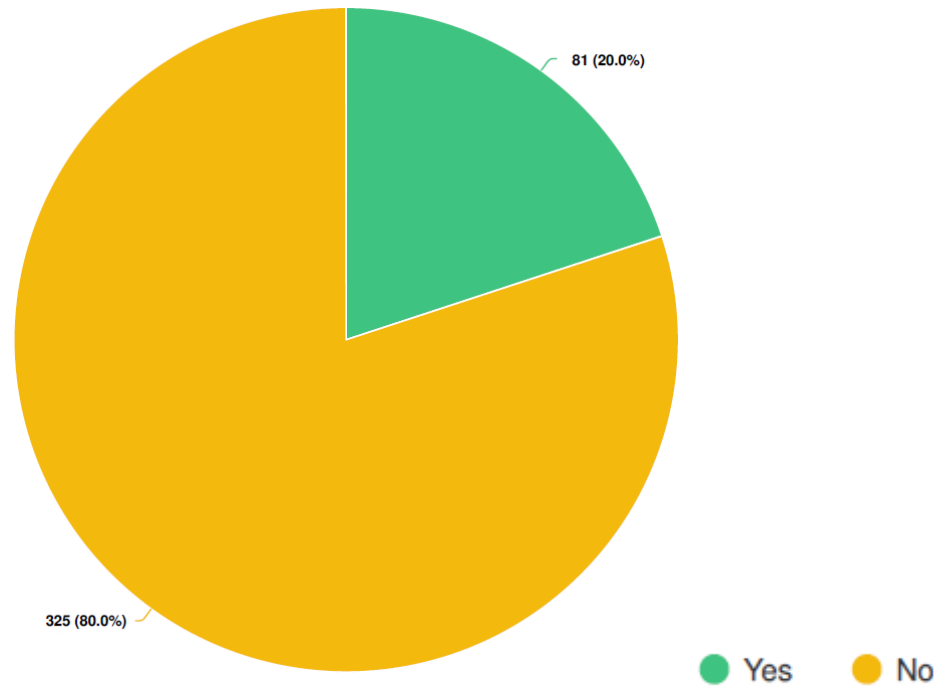
#### **4.4.1 Question: Review on the provision of fire extinguishers and first aid kits**

Participants were given two options to consider regarding modifying the provision of fire extinguishers and first aid kits. When asked about Option 1 namely; removal of the mandatory provision for fire extinguisher and first aid kit. Vehicle owners would be strongly encouraged to maintain the provision of a fire extinguisher and first aid kit but will be able to use their own discretion regarding the provision of these items in their vehicle.

Overwhelmingly 326 (80.3%) of participants agreed with the proposal with 80 (19.7%) disagreeing.



Option 2 (below) sought views on the introduction of mandatory training, in line with recently revised national guidance recommendations, on the use of fire extinguishers (with an additional cost to the licence holder) which brought a definitive response with 325 (80.0%) disagreeing with this option and only 81 (20.0%) agreeing.



Consequentially, when responders were asked their preferred option 325 (82.5%) selected Option1 and only 71 (17.5%) selected Option 2.

**4.4.2 Rationale:** Draft revised national guidance now includes more detail around the practicalities of the provision and use of fire extinguishers and first aid kits. The draft new national Guidance recommends Fire Extinguishers only be mandated alongside specific safety training and in the absence of fire safety training fire extinguishers should not be provided.

**4.4.3 Recommendation:** Members approve a revised standards regarding the recommendation not mandating the provision of fire extinguishers and first aid kits in licensed vehicles.

Current Standard	<p>Ensure that any fire extinguisher is in a serviceable condition (where applicable).</p> <p>Ensure that the vehicle has a full and complete first aid kit (check that contents are not out of date)</p>
New Standard	<p>Vehicle owners are encouraged to maintain the provision of a fire extinguisher and first aid kit. Where a fire extinguisher is provided it is advised that licence holders undertake training (to be undertaken privately and independently of Bury Council) on the safe handling and use of fire extinguishers. Licence holders can use their own discretion regarding the provision of these items in their vehicle.</p>

The above standard would come into effect for all new applications for hackney carriage and private hire drivers commencing from 1 January 2024.

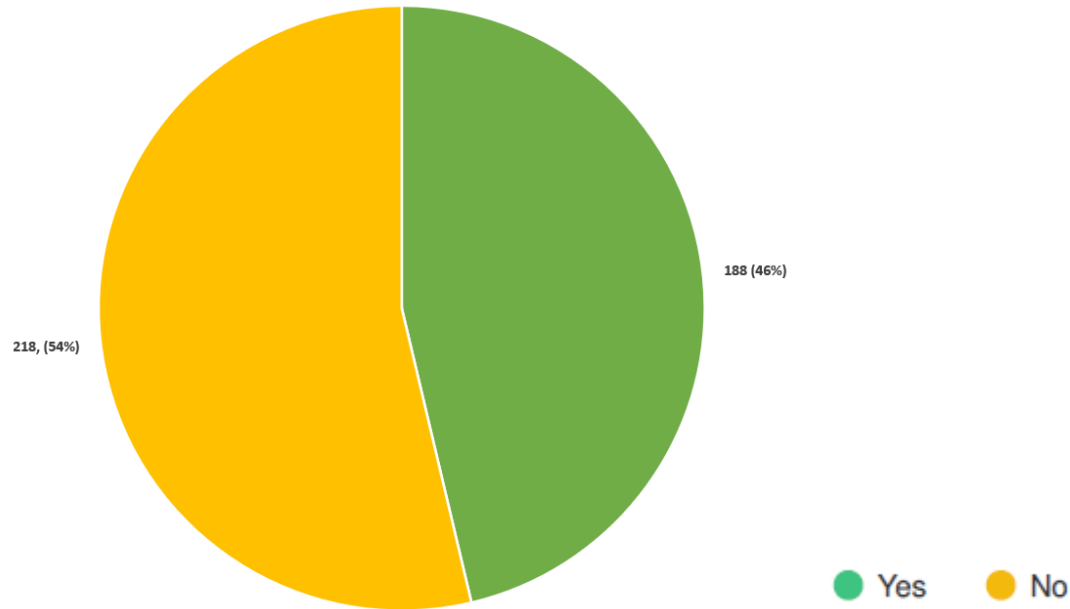
Members are asked to delegate authority to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee to revise and amend the vehicle inspection testing manual to reflect the changes in relation to this standard regarding fire extinguisher and first aid kit provision from mandatory to recommended (with suitable training).

Members are also asked to delegate authority to amend the implementation date, if necessary, of this standard to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. Any changes to the implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

#### **4.5.1 Question 5: Knowledge Test – Geographical Element**

Interestingly when asked about changes to the current mandatory requirement to pass a sat knowledge test 172 (\*42.4%) of responders agreed and 234 (\*57.6%) of participants disagreed. \*However, when drilling into the qualitative data it was noted that 16 of the 234 responders provided comments outlining clear agreement with the proposed to removal of the knowledge test (even though they responds with 'disagree'. The full list of redacted responses and comments can be found in Appendix 1. Therefore, taking these into qualitative responses, adjustments have been made in this report to reflect these changes, therefore amended responses show 188 responders (46.3%) were in agreement with the proposed changes and 218 (53.7%) disagreed with the proposed changes.





4.5.2 **Rationale:** The Licensing Service in view of changes to modern operational practices and increased provision use and availability of GPS equipment a review of the necessity for a geographical knowledge test has been undertaken, and responders comments on the risk and benefits of removing the requirement for applicants to undergo this part of the test were sought.

The proposal was for the removal of the geographical elements only (a, b, and d). Currently applicants complete a four part knowledge test consisting of the following

- a) Three locations to be located by the use of a physical map
- b) Road names of where premises are located (15 questions)
- c) Conditions (10 questions)
- d) Journeys by the shortest route between two specific locations (from memory)

A knowledge test would remain a mandatory requirement and be revised to cover other topics in greater depth which are relevant to public safety i.e., licence conditions, safeguarding, road signs etc.

#### 4.5.3 Evaluation and consideration of responses

The outcome of the responses were balanced with a slight favour towards retaining the current knowledge test in its current form as outlined below.

The licensing service has considered the responses along with challenges posed by a reducing fleet of private hire and hackney carriage drivers and vehicles and reducing numbers licensed locally and therefore subject to our own locally controlled standards.

Responses from 85 members of the public were equally divided and views echoed the those of the trade. 45 (52.9%) responded No (don't agree) with the proposal with (47.1%) responded yes (agree) with the proposal.

A number of written responses were received which are contained within this report in Appendix 2 – 4. A private hire operator (Appendix 2) held a forum with their drivers licensed on their platform and reported agreement with the removal of the geographical element whilst maintain a focus on other issues critical to public safety i.e. licence conditions safeguarding an road signs. A further private hire operator (Appendix 3) with significant numbers of drivers on their platform supported the removal of the geographical element of the knowledge test. A national trade body (Appendix 4) representing significant number of national members also recorded support for the removal of the geographical element.

Conversely there were many comments on both sides of the proposals including those responders who were against the removal of the geographical element of the knowledge test.

#### 4.5.4 Trade Views

A licensed private hire operator with Bury responded No (don't agree) but left "no comment", a further unidentified private hire operator responded No (don't agree) adding "should be the same and have to take a knowledge test". A further licensed private hire operator licensed in Bury said Yes (agree) adding "Should be made easy for bury drivers who wants become private hire vehicles drivers or hackney carriage drivers". Further licensed private hire operator in Bury responded Yes (agree) "Everybody uses GPS now and I do not think that knowing roads etc is of any benefit, also the GPS allows for diverted routes in the event of traffic or accident to get to the destination faster for driver and customer", and another also agreed adding ""Geographical knowledge is not required in this current age due to modern tools such as GPS systems. Such systems can now take into account shortest routes and also how to avoid the likes of traffic situations depending on time of day. Also in our business we charge by the hour as opposed the journey so it's

a completely different rate system". A further licensed private hire operator in Bury responded in agreement stating Bolt agrees with the council's proposals for the removal of the geographical elements of the knowledge test. GPS and modern technology is now commonplace. "XXX supports retention of a conditions test and a focus on other issues such as which are critical to public safety i.e., licence conditions, safeguarding, and road signs".

Interestingly a further licensed private hire operator licensed in Bury responded No (don't agree) stating "I think a bit of knowledge is required" however adding "But it's true that all our drivers rely on satnav".

One vehicle proprietor responded yes (agree) "now a days you have GPS and its is more accurate as it tells you live update about traffic too".

A representative of 60 drivers within and outside of Bury responded yes (agree) adding "the quality of drivers must keep getting better".

A trade body representing only Bury Licensed drivers responded no (don't agree) adding "Drivers must adhere to local routes and should have knowledge of the local routes as keep one eye on ur navigation is a huge distraction when driving in a busy town". Similarly, a vehicle proprietor outside of Bury responded no (don't agree) "This should be removed all together it's outdated and unnecessary all new vehicles and phones are fitted with sat-navs this is made for when people used maps and compasses to get around it's the most unnecessary test I've sat in my entire life"

It must be noted that with a general equal divide in responses with a slight balance towards retaining the geographical element of the knowledge test. The licensing service is aware that similar changes in Council Policy has resulted in a significant number of new applications to become a licensed driver in a neighbouring Greater Manchester Authority has reversed the recent downward trend of locally licensed drivers, and vehicle proprietors and is actively reducing the number of licence drivers and vehicle proprietors seeking to obtain a licence from another licensing authority (out of town) which is a priority for the Councils licensing service. The loss of locally controlled licence holders (both drivers and vehicle proprietors) has been to the detriment of the Council's Licensing service through loss of income. The proposal to remove the geographical element of the knowledge test will stimulate the growth and sustainability of Bury's licensed drivers and vehicles and will hopefully attract additional applicants who wish to become licensed drivers in Bury who are locally licensed and will help to address the concerns of trade expressed to the Licensing Service through the trade liaison meeting and business engagement officer around diminishing numbers and increasing numbers of out of town licensed drivers and vehicles. This will promote the Councils 'LET'S do it' strategy especially in the elements of LOCAL and ENTERPRISE.

**4.5.5 Recommendation:** Members approve the removal of the geographical element of the knowledge test as outlined below.

<p>Current Standard</p>	<p><b>Paper A</b></p> <p>This paper asks three questions to demonstrate the ability to use an A to Z. The applicant has to find three given roads or streets in the Bury Official Street Plan and state the page number the location(s) appear on and the name of a street which forms a junction with that street.</p> <ul style="list-style-type: none"> <li>• Time for test: up to 10 minutes</li> <li>• Please note this paper will not form part of the scored test.</li> </ul> <p><b>Paper B</b></p> <p>This is made up of 15 questions, each question is worth 1 mark. The applicant is given the name of 15 premises within the borough, such as; pubs, clubs, schools, medical centres or supermarkets and the applicant has to know the name of the road or street they appear on.</p> <ul style="list-style-type: none"> <li>• Time for test: up to 10 minutes</li> <li>• Pass mark: 12 marks (80 percent)</li> </ul> <p><b>Paper C</b></p> <p>This paper asks 10 questions. They could be based on statements which are either True or False or could be questions with multi choice answers of which only one answer is correct.</p>
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The questions will be based on the terms and conditions of the Hackney Carriage Vehicle and Driver Conditions and bylaws or the Private Hire Drivers and Vehicle Conditions depending on what licence the applicant is applying for.

If a licensed Private Hire Driver subsequently decided to apply for a Hackney Licence, they would have to sit and pass paper C based on the conditions attached to a Hackney Licence.

- Time for test: up to 20 minutes
- Pass mark: 8 marks (80 percent)

### **Paper D**

This paper asks 10 questions, each worth 1 mark. Without the use of an A to Z, the applicant is required to know the names of the roads or streets they would take and the turns they would take on the shortest route by distance between two given locations. If you are asked a question concerning a destination outside the borough, such as Manchester Airport, the start point for such out of the borough destination will always be from the large roundabout on Bury New Road above junction 17 of the M60 motorway.

- Time for test: up to 50 minutes
- Pass mark: 8 marks (80 percent)
- Test result: we will contact all applicants by telephone to inform them of the test result within 7 days of the test.

In addition to the above, before a drivers licence is issued to an applicant for a Hackney Carriage Drivers licence who has passed the above knowledge test, they have to demonstrate how to safely load and properly secure a wheel chair into a Hackney

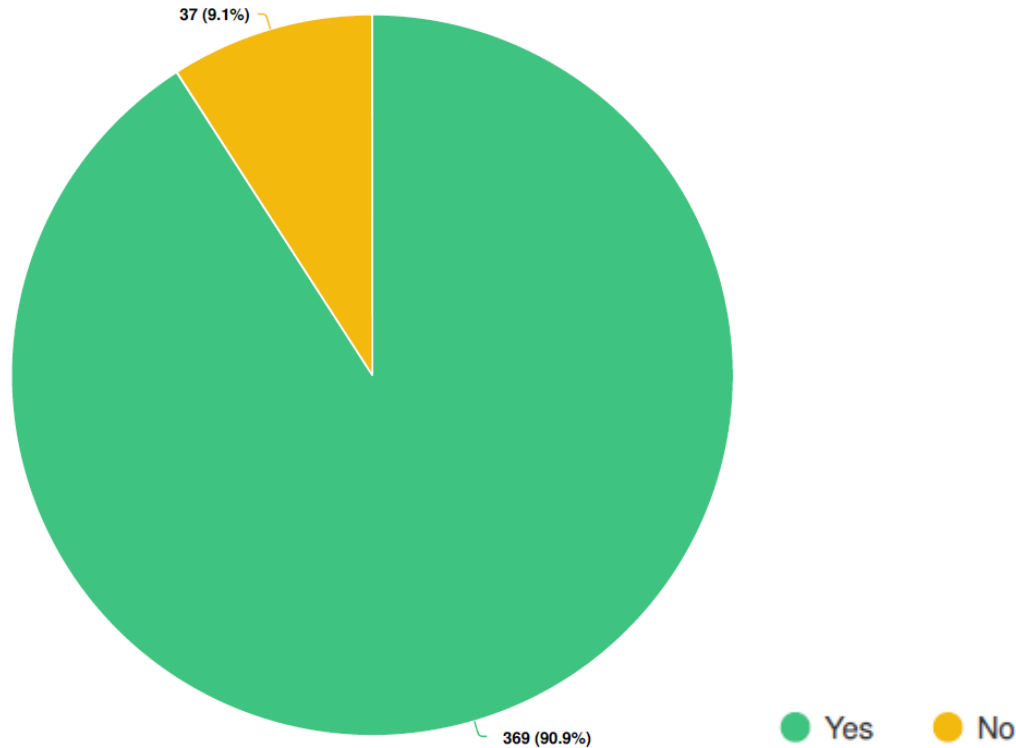
	<p>Carriage vehicle with the use of the wheelchair ramps, for example.</p> <p>This demonstration will normally take place at 4pm on a Wednesday afternoon, unless otherwise arranged with the Licensing Staff, on the Knowsley Street Car Park. It will be up to the applicant to arrange the provision of a Hackney Carriage for this purpose.</p>
New Standard	<p>The removal of the geographical elements only (a, b, and d) as outlined below.</p> <ul style="list-style-type: none"> <li>a) Three locations to be located by the use of a physical map</li> <li>b) Road names of where premises are located (15 questions)</li> <li>c) Conditions (10 questions)</li> <li>d) Journeys by the shortest route between two specific locations (from memory)</li> </ul> <p>A knowledge test will remain a mandatory requirement and be revised and enhanced to cover other topics in greater depth which are relevant to public safety i.e., licence conditions, safeguarding, road signs etc.</p>

The above standard would come into effect for all new applications from 1 January 2024.

Members are asked to delegate authority to amend the implementation date of this standard (if required) to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. The implementation date would be reported at a subsequent Licensing & Safety Committee meeting.

**4.6.1 Question 6:** proposals above regarding Re-application (breaks in licence for any reason)

Interestingly when asked about proposal regarding re-application (following breaks in licence for any reason) 369 (90.9%) of responders agreed and only 37 (9.1%) of participants disagreed.



**4.6.2 Rationale:** The Licensing Service understand where drivers can demonstrate they have previously completed and possess the following criteria below, they will be able to be relicensed following a break in their licence of no longer than six months (of their hackney carriage/private hire driver licence).

**4.6.3 Recommendation:** Members approve the new standard as outlined relating to re-application.

Current Standard	Currently there is no standard in relation Re-application (breaks in Licence for any reason)
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New Standard	<p>Driver (applicants) will be able to be relicensed following a break in their licence of no longer than six months (of their hackney carriage/private hire driver licence) where applicants can demonstrate ALL of the following criteria:-</p> <ul style="list-style-type: none"> <li>• The driver/applicant has previously sat the written Knowledge test and passed there is no requirement to resit, however if the driver has not sat the written knowledge test they will be expected to complete the knowledge test before the licence is granted;</li> <li>• The driver/applicant has completed all the pre-requisites required by the Council i.e., Safeguarding training, driving assessment (<i>subject to removal under this consultation</i>) and the communication and numeracy skills assessment (If applicable);</li> <li>• The driver/applicant has undertaken a group 2 Medical within the last 4 months;</li> <li>• The driver/applicant has previously undertaken an enhanced DBS which was within 6 months of the date of issue of the certificate or if the driver has an Enhanced DBS Certificate registered with the DBS update service;</li> <li>• The Licensing Service are provided the right to place an application for a Hackney Carriage/Private Hire Drivers licence before the Licensing and Safety Committee if they deem it appropriate.</li> </ul>
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The above standard would come into effect for all new applications from 1 January 2024.

Members are asked to delegate authority to amend the implementation date of this standard (if required) to the Head of Public Protection in conjunction with the Chair of Licensing & Safety Committee. The implementation date would be reported at a subsequent Licensing & Safety Committee meeting.



By virtue of paragraph(s) 2 of Part 1 of Schedule 12A  
of the Local Government Act 1972.

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